This is the 1st affidavit of Robert Roy in this case and it was made on June 20, 2017

> No. S-150415 Vancouver Registry

IN THE SUPREME COURT OF BRITISH COLUMBIA

THE BRITISH COLUMBIA CIVIL LIBERTIES ASSOCIATION and THE JOHN HOWARD SOCIETY OF CANADA

PLAINTIFFS

AND:

THE ATTORNEY GENERAL OF CANADA

DEFENDANT

AND:

WEST COAST WOMEN'S LEGAL EDUCATION AND ACTION FUND and CRIMINAL DEFENCE ADVOCACY SOCIETY

INTERVENORS

AFFIDAVIT OF ROBERT ROY

I, Robert Roy, of the City of Kelowna in the Province of British Columbia, MAKE OATH AND SAY AS FOLLOWS:

1. I am the father of Christopher Robert Roy, who passed away at Abbotsford Regional Hospital on June 3, 2015 after being found hanging by his neck from the ceiling of his segregation/solitary confinement jail cell at Matsqui Institution in Abbotsford, British Columbia on June 1, 2015. I am 58 years of age and am the owner/operator/President of Vector Projects, a successful construction firm located in Kelowna, British Columbia. My son's mother is my wife Brenda Roy, who is 58 years of age and currently works in the accounting department of Vector projects.

2. At the time my son was found hanging in his cell, he had spent approximately two months in what is referred to as administrative segregation, but which I understand to

simply be what is often referred to as "segregation" or "solitary confinement". Chris was 37 years of age when he died. My wife and I were simply devastated by Chris' death, as was our other child, Chris' sister, as well as Chris' ex-wife (who remained his closest friend) and his two daughters, both of whom are now aged 18 and 14.

3. Since Chris' death, we have made whatever efforts we can to understand why Chris died, as his death has been ruled to have been a suicide. Prior to our son being in segregation from April-June of 2015, we had never known him to have ever been suicidal and we have not seen any evidence since which would cause us to believe he had ever been suicidal prior to April of 2015. Since our son's death, we have applied for and received, under Freedom of Information requests, numerous documents detailing our son's incarceration from April of 2015 until his death, and we also attended an inquest conducted by the British Columbia Coroner's Service in July of 2016 which explored the circumstances surrounding Chris' death. Between these two sources of information we have come to understand many more of the facts surrounding our son's death, including the circumstances surrounding it, and to which I hereinafter depose and which are accurate to the best of my knowledge.

4. In many respects, our son Christopher had a regular childhood and we had what we think was a normal, functional family life during Chris' early years, when we lived in Alberta and as I continued to advance in my career as a construction contractor. Chris and I and the family engaged in everyday outdoor activities and spent a lot of time together, including fishing and camping and participating in sports. It was around the age of nine or ten that Chris began to experience some serious difficulties at school, and he was assessed as having Attention-Deficit-Hyperactive Disorder. However, we faced this challenge as a family and in most respects our lives continued in a normal fashion. My business continued to progress successfully, and eventually I moved my construction company to Kelowna, British Columbia.

5. In Chris' early teens he was also sent to a boarding school for a period. While we are uncertain as to the details of what may have occurred at that school, Chris told us that he witnessed other students having been subject to abuse by school officials, without

Chris necessarily suffering direct abuse himself. Once again, however, after leaving that school, in most respects Chris had a normal teenage life, with many friends and activities, along with consistent part-time work at ski resorts, restaurants, and occasionally on my job sites. He did have contact with the youth criminal justice system related to what we recall to be a stolen car and joyriding incident, but by the time Chris had reached the end of his teenage years, this was behind him and he had begun working and living in the responsible manner of a young man.

6. Chris married his high school sweetheart and together they moved to Alberta where Chris worked in the restaurant service industry. Their two daughters were born over the next few years and they began to build a solid family life for themselves. As I understand it, after a few years Chris sought to make a better living and went to work in the oil industry. Until approximately the age of 30, Chris was living life, making a solid income, and taking good care of his family.

7. It was only at approximately the age of 30 that life started to go downhill for my son. As I came to understand it, while working in the oil patch Chris began to abuse drugs, and eventually addiction overtook him. His marriage fell apart (though his ex-wife and he remained the best of friends) and he was largely unable to provide for his family. He eventually came to our home in Kelowna, and we tried to help him as much as we could, but as with many families, there were limits to which we could help our addict son. The next several years until Chris' death involved our son facing periods of incarceration primarily related to property crimes, stints of rehabilitation and sobriety, short but successful work periods while sober, and then again relapse and further brushes with the law.

8. In the fall of 2013 we became aware that Chris was in a federal penitentiary in Mission, British Columbia. As we later came to understand it, Chris had committed a break and enter offence in which he stole items from someone's home, cut himself on a window pane, and the blood he left at the scene was traced back to him by DNA, leading to his apprehension. While in federal custody from the fall of 2013 onwards, Chris

maintained regular phone contact with our family and with his ex-wife and children, and I visited him in Mission.

9. Chris was released from jail on statutory release and parole in March of 2015 and immediately proceeded to Victoria, British Columbia, where he was going to be residing in a halfway house and attending drug rehabilitation and treatment. From what Chris told me, his experience at the halfway house was not a good one. He described it as being full of drugs and he did not think it would help in his rehabilitation. However, Chris was motivated to work with Foundation House in Victoria, with whom he had worked on a previous occasion. From everything I have gathered and heard, during the few weeks that Chris was in the community, he was doing well with his treatment and had taken to it. Since Chris' death I have had contact with Foundation House and their workers described Chris as doing very well and as being very helpful to them. Upon learning of Chris' death they were quite distressed and held their own memorial for him.

10. By approximately the beginning of April of 2015, Chris disappeared and was returned to federal custody. From everything we understand, Chris had relapsed into addiction and was abusing drugs in the lower mainland. As I further understand it, Chris voluntarily turned himself into the police, and when he returned to federal custody at Matsqui Institution he was immediately placed in segregation/solitary confinement there, and remained in segregation/solitary confinement until he was removed from the Institution on June 1, 2015, unconscious after being found hanging in his cell.

11. I was aware that Chris was in segregation/solitary confinement after being returned to custody because Chris had talked to me about it. The experience was difficult for him, but every week he talked about how he expected to be out of segregation by the end of the week. Even with those expectations, he began to despair towards the time of our last contact with him, and –inexplicably to us at the time- by the second week of May he stopped all contact with myself, my wife, and all of his friends. The next contact of any form that I had with my son was at his deathbed in Abbotsford.

12. On or about June 2, 2015, I was informed Chris had been taken to hospital in Abbotsford and that he was not doing well. It was the Chaplain at Matsqui who informed

me of these events, and I immediately proceeded to drive to Abbotsford. Neither the Correctional Service of Canada nor Matsqui staff were helpful to me when I arrived at the hospital, nor at anytime thereafter, providing me with little or no information regarding what had happened. There was, however, a nurse at Abbotsford hospital who helped me through everything. I was, to put it simply, messed up by what was occurring and went to a nearby Roman Catholic Church. The Priest there was also helpful to me and we administered the final sacrament to Chris. Shortly after that, Chris was declared brain-dead, and shortly after that, Chris' mother and sister arrived.

13. In August of 2015 I made Freedom of Information ("FOI") requests to the appropriate authorities towards obtaining documents that would give our family some answers respecting why Chris had died. In or around November of 2015, I received the first response to such requests, dated November 13, 2015, along with numerous documents with respect to those requests. Attached as **Exhibit A** to this my affidavit is a redacted true copy of CSC and other documents received by me after November 13, 2015 and in response to my seeking documents in relation to the circumstances surrounding my son's death.

14. In or around November of 2015, I received a further response to my FOI requests, dated November 18, 2015, along with numerous documents with respect to those requests. Attached as **Exhibit B** to this my affidavit is a redacted true copy of CSC and other documents received by me after November 18, 2015 and in response to my seeking documents in relation to the circumstances surrounding my son's death.

15. I have reviewed all the documents that I received in response to my FOI requests and while I think they speak for themselves and I shall let them do so, upon review and upon learning new facts at the Coroner's inquest examining the factors surrounding my son's death, a number of very distressing facts have struck me. For one, I learned that two CSC staff members who had completed psychological/psychiatric assessments of my son, including with respect to whether Chris was suicidal, and these staff being Jennifer Larush and Jennifer Mann, were not registered psychologists at all, but were making assessments on whether my son was suicidal after he had spent several weeks in segregation and even after there had been an incident in which he barricaded himself in his cell. I was further distressed to see that the only apparent rationale ever given as to why Chris was in segregation was that CSC could not find an appropriate penitentiary placement for him, and that just a few hours before he committed self-harm he had been told he would be sent to Kent Institution, a maximum-security institution.

s. 3. * *

16. I was heartbroken to learn further about what my son's life in segregation was like. I saw photos of the cell that he was placed in, and listened at the inquest about what the conditions must have been like. Chris was in his cell 23 hours a day, with one hour out for showering and the like, as well as for time in a yard, which I came to understand was a small area with an opening for fresh air and which Chris could walk around during his one hour out. I came to understand that Chris did not have a television in his cell, which I further understood to be something that segregation inmates are often provided. I understood that Chris had limited access to reading material. His cell was small and his toilet was located just a few feet from his bed. Natural light could not enter Chris' cell, as there was simply a glazed window in the cell that did not allow for any view of the outdoors. No real natural air could enter the cell as there was simply an air vent through which air entered. On the front door of Chris' cell, which was always closed, was a tiny window which only allowed for a view of the outside hallway, and the only other opening was a tiny food service slot. As for any other contact with the rest of the world, Chris did not have free access to the telephone. From time to time, a portable phone would be wheeled to the front of his cell and he made calls through the food service slot, which gave him little, if any, privacy, as his cell was on a range with several other segregation cells adjoining his.

17. I testified at the Coroner's inquest which examined the circumstances surrounding my son's death. Attached as **Exhibit C** to this my affidavit is a true copy of the "Will Say" which I prepared and provided at the inquest in July of 2016. At that inquest, the jury ruled that my son's death was a suicide, while making numerous recommendations with respect to things that should change in cases such as Chris' and with respect to segregation in prison as a whole. Attached as **Exhibit D** to this my affidavit is a true copy of the findings of the jury with respect to the inquest held in relation to Chris.

18. Over two years since the death of my son, I remain heartbroken, as do my wife, daughter, and grandkids, along with my son's friends and family members. One of the hardest things I have ever had to do even with seeing my son pass away was try to explain to his kids why their Dad is gone, and I only know that as they get older they are going to have more questions as to why their father died, and why it was at his own hand. What makes this heartache even more acute is that I imagine what my son's last days must have been like, in isolation and alone, and that I believe I would still have him if he had not been placed in the situation he was.

19. I am neither a scientist, a sociologist, a criminologist, nor indeed an expert of any sort. I am just a parent who has to live with loss while believing my son's death was entirely preventable, if only he had not been placed in isolation.

SWORN BEFORE ME in the City of Kelowna, in the Province of British Columbia, this 20th day of June, 2017.

, ...¹

A Commissioner for taking Affidavits in and for the Province of British Columbia

UNA GABIE Barrister and Solicitor 208 - 1664 Richter Street Kelowna, B.C. V1Y 8N3 Phone: (250) 448-2637

ROBERT ROY

Correctional Service Canada	Service correctionnel Canada		
Access to Information & Pr	ivacy Division		
340 Laurier Avenue West Ottawa, Ontario K1A 0P9	This is Exhibit A to the affidavit of Robert Roy	Your file	Voire référence
NOV 1 3 2015	sworn before me on 20 Jun 2017	Our file A-2015-(Notre référence
Mr. Robert Roy Dear Mr. Roy:	A Commissioner for taking Affidavits in and for the Province of British Columbia.	Barris 208 - 1(Kelowr	NA GABIE Ster and Solicitor 364 Richter Street 1a, B.C. V1Y 8N3 : (250) 448-2637

1 am writing in response to your *Access to Information Act* request, received on August 11, 2015, for information concerning your son, Christopher Roy's death on June 3, 2015.

Please find enclosed the records you have requested that were held within our institution. You will note that certain records or portions thereof have been withheld pursuant to sections 16(1)(c)(iii), 16.1(1)(c), 16.1(1)(d), 19(1) of the *Access to Information Act*. I am enclosing, for your information, a copy of the sections.

Please note that we are awaiting additional information which will be processed and forwarded to you in the shortest possible delay.

Also, we have already asked the Incident Investigations Branch to forward to us a copy of the incident investigation report once it is finalized. Once it is received, we will process it and forward it to you.

Please be advised that you are entitled to complain to the Information Commissioner concerning the processing of your request within sixty days of the receipt of this notice. In the event you decide to avail yourself of this right, your notice of complaint should be addressed to: Information Commissioner of Canada, 30 Victoria Street, Gatineau, Québec K1A 1H3

Should you have any questions, please do not hesitate to contact Sandra Bouwman at (613) 943-5052.

Sincerely,

Haume

Marie-Andrée Drouin Director

Encl.



Access to Information Act

16(1)(c)(iii) RECORDS PREPARED IN THE COURSE OF AN INVESTIGATION The head of a government institution may refuse to disclose any record requested under this Act that contains

(c) information the disclosure of which could reasonably be expected to be injurious to the enforcement of any law of Canada or a province or the conduct of lawful investigations, including, without restricting the generality of the foregoing, any such information (iii) that was obtained or prepared in the course of an investigation;

16.1(1)(c) INVESTIGATION TECHNIQUES

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The following heads of government institutions shall refuse to disclose any record requested under this Act that contains information that was obtained or created by them or on their behalf in the course of an investigation, examination or audit conducted by them or under their authority:

(c) the Information Commissioner;

16.1(1)(d) INVESTIGATION TECHNIQUES

The following heads of government institutions shall refuse to disclose any record requested under this Act that contains information that was obtained or created by them or on their behalf in the course of an investigation, examination or audit conducted by them or under their authority:

(d) the Privacy Commissioner.

19(1) PERSONAL INFORMATION

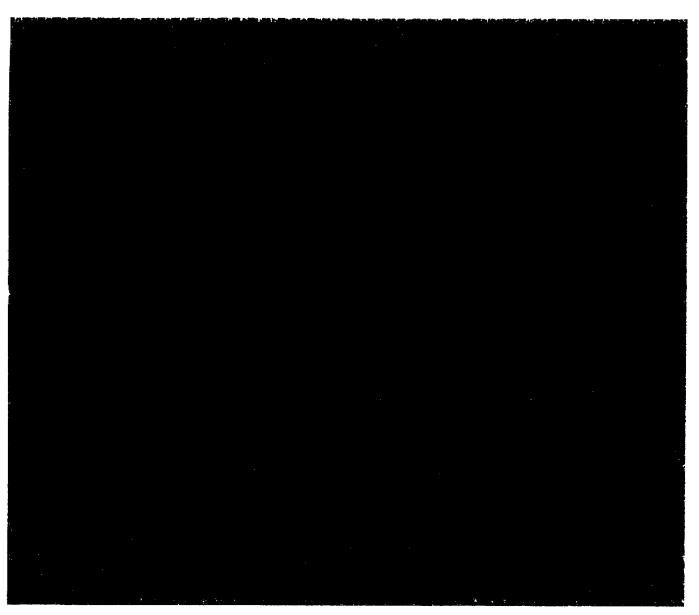
Subject to subsection (2), the head of a government institution shall refuse to disclose any record requested under this Act that contains personal information as defined in section 3 of the Privacy Act.

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Zinger Ivan (NHQ-OCI)

From: Sent: To: Cc: Subject: Boulais Jean-Frédéric (NHQ-OCI) Tuesday, July 28, 2015 9:44 AM Zinger Ivan (NHQ-OCI) Kingsley Marie-France (NHQ-OCI); McCann Josee (NHQ-OCI) RE: Christopher Robert Roy

lvan,



Jean-Frédéric.

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From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 28, 2015 8:54 AM To: Boulais Jean-Frédéric (NHQ-OCI) Cc: Kingsley Marie-France (NHQ-OCI); McCann Josee (NHQ-OCI) Subject: FW: Christopher Robert Roy

J-F: Can you please help on this to frame the issue. Merci. Ivan

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 ivan.zinger@oci-bec.gc.ca

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From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 28, 2015 8:53 AM To: McCann Josee (NHQ-OCI); Marques Manuel (NHQ-OCI) Cc: Sapers Howard (NHQ-OCI) Subject: FW: Christopher Robert Roy

Josée: Please see below. We need a response soon, which will include details about our consultation with both CSC and the Office of the Privacy Commissioner.

Manuel: I want to see the letter to the OPC with the info package. It should contain emails below and the Warden situational report. This is important.

Merci.

lvan

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 ivan.zinger@oci-bec.gc.ca

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From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 28, 2015 8:48 AM To: 'r@vpg.ca' Cc: <u>brenda@vpg.ca</u>; Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

Mr. Roy:

The issues you raise are of grave concerns to us. Inquests by coroners and medical examiners are completed often years later, and families have often very limited information prior to the inquests due to privacy and access to information restrictions related to sharing of information. There are some systemic concerns and barriers that are not helpful to those who seek details about what happened and some degree of closure. We are still working on a preliminary response to you highlighting issues. I will get back to you this Wednesday.

Kind regards,

lvan

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 ivan.zinger@oci-bec.gc.ca

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From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, July 28, 2015 1:08 AM To: Zinger Ivan (NHQ-OCI) Cc: brenda@vpg.ca; Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

Hello Mr. Zinger;

I received a call from the Coroner last Friday and he explained the process that will take place and it sounds thorough. I actually met him at the Hospital in Abbotsford upon Chris's passing. I am encouraged that we are given the opportunity to be involved in the investigation and we intend to take a very active part as we have much to contribute. The problem is the Coroner tells us the process will begin sometime next year which we find completely unacceptable given the circumstances. We thought there would be urgency given the seriousness.

Can you please confirm the earliest schedule of the investigation as you did mention you would make it a priority.

Thank you so much for your help and understanding.

Regards;

Rob and Brenda Roy

Vector Projects Group Lt 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

From: Zinger Ivan (NHQ-OCI) [mailto:lvan.Zinger@OCI-BEC.GC.CA]
Sent: July 14, 2015 6:46 PM
To: Sapers Howard (NHQ-OCI) <<u>Howard.Sapers@OCI-BEC.GC.CA</u>>; <u>r@vpg.ca</u>
Subject: Re: Christopher Robert Roy

Will do and make it a priority. Ivan

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sapers Howard (NHQ-OCI) Sent: Tuesday, July 14, 2015 5:29 PM To: r@vpg.ca 6

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Cc: Zinger Ivan (NHQ-OCI) Subject: Re: Christopher Robert Roy

Dear Mr. And Mrs Roy. Please accept my most sincere condolences. I am very sorry for your loss. I have asked the OCI Executive Director, Dr. Ivan Zinger to assign an investigator to this matter and look into the questions you have raised. You will be hearing from my office. My best wishes to you and your family during this difficult time. Howard Sapers

From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, July 14, 2015 03:48 PM To: Sapers Howard (NHQ-OCI) Subject: Christopher Robert Roy

Hello Mr. Sapers;

Thank you for responding to my Linkedin request for your contacts.

Brenda and I are the parents of Christopher Robert Roy who took his own life at the Matsqui Institution early last month. Chris was in Solitary confinement at the time of his death and was in solitary for an extended period (almost 2 months) prior. We don't understand why he was in solitary in the first place as he was sent back to prison for breach of probation and he voluntarily turned himself in – seems harsh but there is likely more to it and we have to be prepared that we may not like what we find out.

We were communicating with Chris on a regular basis by phone almost daily until about 3 weeks prior to his death. He quit calling or communicating with us and others which we found very odd as my wife says the last conversation was a pleasant one. He quit calling his friends as well. While in solitary we detected he was becoming mentally unstable as was evident when he would call us.

As you can well understand we and his entire family are shocked and heartbroken to lose Chris and none of us believe he was capable of taking his own life. He deeply loved his family (especially his 2 daughters) and he has never hinted at suicide in the past – even in his darkest times. We are of the opinion that solitary confinement drove him crazy and brought him to a point where he could not rationalize. He had past substance addiction issues and this was at the root of his crimes but he was generally nonviolent.

Apparently the investigation has not begun and we are told it could take several months. It is of concern that Corrections investigates Corrections which seems in itself potentially biased. Our main concerns are:

- Why was he in solitary in the first place and why for so long?
- What caused him to simply stop communicating with us was he stripped of this right to communicate by telephone?
- Did the institution do any psychological testing and was he properly evaluated and supervised while in solitary?
- Minor point is why it took the so long to get a hold of us? Found out the next morning

I don't know if there's anything you can do to help us but I just wanted to make you aware of our plight in dealing with this catastrophic situation for our family. Possibly some background info. but we do understand it's all a frustrating and time consuming process.

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Thank you for your time and kind Regards;

Rob and Brenda Roy

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

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Zinger Ivan (NHQ-OCI) From: McCann Josee (NHQ-OCI) Sent: Tuësday, July 28, 2015 9:23 AM To: Zingër Ivan (NHQ-OCI) Subject: RE: Christopher Robert Roy Attachments: Letter Roy revised.docx Bonjour Ivan, Voici la lettre que j'ai préparée hier faisant suite à notre rencontre de vendredi dernier. Laissé-moi savoir si tu veux que je la modifie. Josée Josée

From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 28, 2015 8:53 AM To: McCann Josee (NHQ-OCI); Marques Manuel (NHQ-OCI) Cc: Sapers Howard (NHQ-OCI) Subject: FW: Christopher Robert Roy

Josée: Please see below. We need a response soon, which will include details about our consultation with both CSC and the Office of the Privacy Commissioner.

Manuel: I want to see the letter to the OPC with the info package. It should contain emails below and the Warden

Merci.

İvan

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur executif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 Ivan.zinger@oci-bec.qc.ca

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Kind regards,

Ivan

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 ivan.zinger@oci-bec.gc.ca

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From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, July 28, 2015 1:08 AM To: Zinger Ivan (NHQ-OCI) Cc: brenda@vpg.ca; Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

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Hello Mr. Zinger;

I received a call from the Coroner last Friday and he explained the process that will take place and it sounds thorough. I actually met him at the Hospital in Abbotsford upon Chris's passing. I am encouraged that we are given the opportunity to be involved in the investigation and we intend to take a very active part as we have much to contribute. The problem is the Coroner tells us the process will begin sometime next year which we find completely unacceptable given the circumstances. We thought there would be urgency given the seriousness.

Can you please confirm the earliest schedule of the investigation as you did mention you would make it a priority.

Thank you so much for your help and understanding.

Regards;

Rob and Brenda Roy

Vector Projects Group Lt 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

From: Zinger Ivan (NHQ-OCI) [mailto:Ivan.Zinger@OCI-BEC.GC.CA] Sent: July 14, 2015 6:46 PM To: Sapers Howard (NHQ-OCI) <<u>Howard.Sapers@OCI-BEC.GC.CA</u>>; <u>r@vpg.ca</u> Subject: Re: Christopher Robert Roy

Will do and make it a priority. Ivan

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sapers Howard (NHQ-OCI) Sent: Tuesday, July 14, 2015 5:29 PM To: <u>r@vpg.ca</u> Cc: Zinger Ivan (NHQ-OCI) Subject: Re: Christopher Robert Roy

Dear Mr. And Mrs Roy. Please accept my most sincere condolences. I am very sorry for your loss. I have asked the OCI Executive Director, Dr. Ivan Zinger to assign an investigator to this matter and look into the questions you have raised. You will be hearing from my office. My best wishes to you and your family during this difficult time. Howard Sapers

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From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, July 14, 2015 03:48 PM To: Sapers Howard (NHQ-OCI) Subject: Christopher Robert Roy

Hello Mr. Sapers;

Thank you for responding to my Linkedin request for your contacts.

Brenda and I are the parents of Christopher Robert Roy who took his own life at the Matsqui Institution early last month. Chris was in Solitary confinement at the time of his death and was in solitary for an extended period (almost 2 months) prior. We don't understand why he was in solitary in the first place as he was sent back to prison for breach of probation and he voluntarily turned himself in – seems harsh but there is likely more to it and we have to be prepared that we may not like what we find out.

We were communicating with Chris on a regular basis by phone almost daily until about 3 weeks prior to his death. He quit calling or communicating with us and others which we found very odd as my wife says the last conversation was a pleasant one. He quit calling his friends as well. While in solitary we detected he was becoming mentally unstable as was evident when he would call us.

As you can well understand we and his entire family are shocked and heartbroken to lose Chris and none of us believe he was capable of taking his own life. He deeply loved his family (especially his 2 daughters) and he has never hinted at suicide in the past – even in his darkest times. We are of the opinion that solitary confinement drove him crazy and brought him to a point where he could not rationalize. He had past substance addiction issues and this was at the root of his crimes but he was generally nonviolent.

Apparently the investigation has not begun and we are told it could take several months. It is of concern that Corrections investigates Corrections which seems in itself potentially biased. Our main concerns are:

- Why was he in solitary in the first place and why for so long ?
- What caused him to simply stop communicating with us was he stripped of this right to communicate by telephone?
- Did the institution do any psychological testing and was he properly evaluated and supervised while in solitary?
- Minor point is why it took the so long to get a hold of us? Found out the next morning

I don't know if there's anything you can do to help us but I just wanted to make you aware of our plight in dealing with this catastrophic situation for our family. Possibly some background info. but we do understand it's all a frustrating and time consuming process.

4

Thank you for your time and kind Regards;

Rob and Brenda Roy

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

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is withheld pursuant to section est retenue en vertu de l'article

12(1)

of the Privacy Act

de la Loi sur la protection des renseignements personnels

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14

Zinger Ivan (NHQ-OCI)

From: Sent: To: Subject: Attachments:	McCann Josee (NHQ-OCI) Friday, July 24, 2015 9:39 AM Zinger Ivan (NHQ-OCI) FW: Request of information fro 2015-06-17 Matsqui Sit Rep re	om OCI 9 ROY 613344/	A Suicide 201	5-06-01 R		R RHQ.docx
Bonjour Ivan,						
Soumis pour ton informatio	on et pour notre rencontre prév	vue ce matin.				
Josée						
Sent: Thursday, July 23, 20	CI); Vernier Mélanie (NHQ-OCI)			<u>с сроков</u> . <u>а</u> ци		
Hello Josée & Mélanie,				:		
Please find attached the W	arden's Situation report for the	death in custo	ody.			
If you require any additiona	al information, or if there are an	ny outstanding	requests, ple	ease conta	ict Carol-Anr	or myself as
Thank you, Stephanie Davies on behalf of.		· . •				
Carol-Ann Reynen Warden Directrice Matsqui Institution Établisse PO Box 2500, 33344 King Road Chemin de King, Abbotsford, I Correctional Service Canada Government of Canada Gou Telephone Téléphone: 604-85 Facsimile Télécopieur: 604-85	CP boîte 2500, 33344 BC V2S 4P3 Abbotsford C-B V2S Service correctionnel Canada vernement du Canada 50-8247	6]5	·			
From: McCann Josee (NHQ Sent: Thursday, July 23, 20 To: Reynen Carol-Ann (PAC Cc: Holtzman Erika (PAC) Subject: Request of inform Importance: High	015 1:02 PM C)			• • • • • • • • • • • • • • • • • • •	:	
Hello Mrs. Reynen,						
I am following up on the o Warden's situation report	email sent by Mélanie Vernie pertaining to the death of M	r on June 5, 2 Ir. Christophe	2015 in rega er ROY on Ji	rds to the une 1 st , 2	e request fo 015.	r the

I would appreciate it if you could you please forward the situational report to this Office.

Josée McCann

Thank you.

()

Acting Director of Investigations/Directrice intérimaire des enquêtes Correctional Investigator of Canada/Enquêteur correctionnel du Canada Telephone/Téléphone: (613) 991-1867 Facsimile/Télécopieur: (613) 990-9091 josee.mccann@oci-bec.gc.ca

	NOTA: Document de référence DC 041	
RAPPORT DE SITUATION DU DIRECTEUR D'ÉTABLISSEMENT INCIDENTS EN ÉTABLISSEMENT	PUT AWAY ON FILE CLASSER AU DOSSIER ► Original = 3100-1	
	1.	
ADDENDUM to Warden's Situation Report to the Regional Deputy Commissioner. (N.B.: Highlight modifications) ADDENDA au rapport de situation du directeur d'établissement au sous-commissaire régional. (Note : Toutes les modifications doivent être mises en surbritience.)		
Recorded in OMS Enregistré dans le SGD		
LOCATION OF INCIDENT- LIEU DE L'INCIDEN	T DATE (YYAA-MM-DJ)	
Segregation Unit Cell #24	2015-06-01	
	D'ÉTABLISSEMENT INCIDENTS EN ÉTABLISSEMENT arden's Situation Report to the Regional Deputy Commissioner. Ipport de situation du directeur d'établissement au sous-commissaire régiona DENDUM to Warden's Situation Report to the Regional Deputy Commission DENDA au rapport de situation du directeur d'établissement au sous-commi livent être miaes en surbritience.) iccorded in OMS registré dans le SGD LOCATION OF INCIDENT- LIEU DE L'INCIDEN	

NAME OF THE INSTITUTION (including security level) – NOM DE L'ÉTABLISSEMENT (incluant le niveau de sécurité) Matsqui Medium Security Institution

DESCRIPTION OF INCIDENT AND VICTIM(S) INJURIES - DESCRIPTION DE L'INCIDENT ET BLESSURES DE LA(DES) VICTIME(S)

2015-06-01 at approximately 17:30, medication rounds in the Segregation Control Unit (SCU) were being conducted with a Health Services professional and a Correctional Officer 1. They observed that the window for cell #24 was covered, obstructing any view of the cell's interior. This cell is occupied by inmate **Christopher ROY FPS#613448A**. The Correctional Officer attempted to communicate with **Mr.ROY**; however, there was no response. Several verbal interventions were attempted to no avail. Efforts to page **Mr.ROY** through the cell intercom system were also ineffective. When he failed to respond, staff deployed a two-handled convex shield and opened his food slot. Through the food slot, staff observed **Mr. ROY** directly in front of the door. He appeared to be standing, but was not responding to the Officers' verbal direction. A closer look revealed that **Mr. ROY** was suspended from the ceiling. A call was made for additional Health Services and Operations staff assistance and the 911 tool was retrieved from the SCU Control Post. When the Officers entered the cell, it was confirmed that **Mr. ROY** was suspended from the ceiling with a ligature around his neck. The ligature was immediately cut and CPR was initiated.

Health Services professionals responded to inmate **Mr. ROY** in his cell, where he was found unresponsive, slightly cyanosed from inadequate oxygenation of the blood with no pulse and no signs of respirations. Cardiopulmonary Resuscitation (CPR) was immediately initiated, and an automated external defibrillator (AED) was deployed.

CPR continued until British Columbia Ambulance Service (BCAS) arrived on scene. Care was transferred and **Mr. ROY** was transferred to Abbotsford Regional Hospital (ARH) for further examination and treatment. The advanced life support team was able to regain a pulse.

Mr. ROY was in the Intensive Care Unit (ICU) at ARH on a ventilator. On 2015-06-03, brain function tests were completed. Brain stem death was diagnosed and he was declared deceased by the Coroner at 18:33.

CHRONOLOGY OF EVENTS

2015-06-01

Times are approximate and the ones occurring in the Segregation Unit are based on the time of the Closed Circuit Television (CCT) footage and are Pacific Daylight Savings Time.

13:50 – (A ROY as a follow up to her interview of 2015-05-29. No concerns were noted.

6:00 - Count conducted by the second and sec

16:18 - Count is found incorrect and a re-count is called.

16:20 - Re-count conducted. Mr. ROY is present and visible in his cell.

16:25 – Institutional Parole Officer (IPO) CHAHAL shares the District Director's Decision of Penitentiary Placement to Kent Institution with **Mr. ROY**. The increase in his security classification is due in large part to his behaviours in the Segregation Unit on 2015-05-29. He raises no concerns with the Parole Officer.

16:30 – Count is declared correct.

17:02 – The Inmate server is released from his cell and the meal slot of **Mr. ROY**'s cell is opened by CO 1 **Mr. ROY** places his empty meal tray on the open slot. The meal slot is then closed and secured.

17:07 – This is verified via the surd of Mr. ROY's cell.

17:28 – Kernel escorts who is distributing medications in the Segregation Unit. They arrive at Mr. ROY's cell at approximately 17:32. Here also initiated a patrol at the same time. The cell door window is covered with a paper towel. Here also calls out to Mr. ROY and knocks on the door but he does not respond.

17:33 hours – **Control Preturns to the SCU Control Post and informs in the SCU Control Post and inform system. Mr. ROY does not respond so the Officer calls the Control Post Control Post and SCU *

17:38 hours – **Marganetic States and Marganetic States and Mr. ROY**'s cell and, while employing a shield, open the food slot. At first, it appears that **Mr. ROY** is standing immediately in front of the cell door and is directed to remove the paper from the window but there is no response or movement.

17:39 – Fixed Point Alarm are pressed and a radio call is made asking for an ambulance to be summoned.

17:40 – in the second and second arrive. Mr. ROY's cell door is opened. The second second second and second
17:42 – arrives with the clamshell stretcher and arrives with the AED device.

17:43 - A arrives in the Segregation Unit.

17:44 - 11:44 - 11:44 arrives in the Segregation Unit and enters the cell.

17:46 - starts using a video camera to record the incident.

17:48 - 17:48 - 17:48 - 17:48 arrives in the Segregation Unit. He directs to go prepare for a medical escort.

17:50 - Leaves the Segregation Unit. The BC Ambulance Service arrives at Matsqui Institution.

1:54 - The first two BC Ambulance Service Attendants arrive in the Segregation Unit.

CSC/SCC 1281-01 (R-2014-05) (Word Version – Version Word)

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17:55 - Mr. ROY is removed from the cell onto the range. AED and CPR continue on Mr. ROY.

17:55 - The second BC Services Ambulance arrives at Matsqui Institution.

17:57 - Two more BC Services Attendants arrive in the Segregation Unit escorted by 2012 10:00

18:01 – **Example 1** arrives in the Segregation Unit carrying an oxygen tank. **Example 1** commences a security round. Four Abbotsford Firefighters arrive in the Segregation Unit and assist by taking over the chest compressions on **Mr. ROY**.

18:04 - Contacts Contacts and the employees involved.

18:05 - Contacts Warden REYNEN and apprises her of the incident.

18:06 - Mr. ROY's cell is secured by **Exclusive and The BC Ambulance Services Attendants announce that Mr.** ROY has a pulse.

18:09 - Mr. ROY is secured on the clamshell stretcher.

18:10 - Manual Contacts the National Monitoring Centre and apprises the Duty Officer of the incident.

18:15 - Mr. ROY is carried from the Segregation Unit to the ambulance.

18:20 - Mr. ROY leaves Matsqui Institution in the ambulance to (ARH). **Second Second Example 18:20** - Mr. ROY leaves Matsqui Institution in the ambulance to (ARH). **Second Second Example 19:27** and the required documentation). After initially being treated in a trauma recovery room in Emergency, Mr. **30Y** was moved to the Intensive Care Unit (ICU) at approximately 19:27.

2015-06-02

08:20 – Institutional Chaplain Father **DENNIS** conducted a round of the Segregation Unit to provide CISM/spiritual counselling for the Inmates.

09:00 - Elder LOCK contacts Mr. ROY's father and provided Next Of Kin notification (NOK).

2015-06-03

13:25 – Institutional Elder LOCK conducted a round of the Segregation Unit to provide CISM/spiritual counselling for the Inmates.

17:45 – **Mathematical** notified by Pacific Institution's Hospital Surveillance Team, who were providing the security escorting services for Matsqui Institution, that **Mr. ROY** had been declared deceased by the Coroner in the ICU at ARH. **Mr. ROY**'s father (NOK) was present in the hospital at the time. **Mathematical** attends ARH to complete the fingerprinting and gather more information. In the ICU room, **Mathematical** finds a medical team of Doctors, Nursing staff and a Coroner. They were conducting a series of checks to confirm the cause of death. The two senior Doctors announced the diagnosis of brain stem death and officially pronounced **Mr. ROY** as deceased at approximately 18:33.

18:30 - advises Warden REYNEN and the National Monitoring Centre that Mr. ROY had passed

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INMATE(S) PROFILE - PROFIL DU(DES) DÉTENU(S)

Mr. ROY (FPS #613448A) is a 37-year-old (DOB 1977-06-22), male, Métis, first-time federal offender serving a sentence of two years for Break Enter and Commit – Theft Over \$1,000, Fail to Comply with Conditions of Undertaking and Fail to Comply with Probation Order x2.

A check of the Offender Management System (OMS) on 2015-06-02 reveals that **Mr. ROY** is a Canadian citizen, who has no outstanding charges or pending appeals. He is not considered to be a high profile offender.

Mr. ROY was recently in the Community on Statutory Release. On 2015-04-01, a suspension and apprehension warrant was issued due to his whereabouts being unknown. He remained unlawfully at large until 2015-04-05, when he turned himself into Mission RCMP. The results of a urinalysis test he submitted while in the Community returned on 2015-04-07 as positive for codeine, amphetamine, methamphetamine, morphine, and heroin.

Mr. ROY was transferred to Matsqui Institution as a temporarily detained offender on 2015-04-05. He was immediately segregated pending a review of his case for placement into open population. File information indicates **Mr. ROY** identified having incompatibles at Matsqui Institution. As such, he was maintained in the segregation unit until a review of his security classification and penitentiary placement was completed by the Temporary Detention Unit.

An Assessment for Decision was completed on 2015-04-28 recommending a medium security classification and penitentiary placement at Mission Institution as it was identified as the only medium security facility in the Pacific Region without any incompatible issues. The Assessment for Decision was shared with **Mr. ROY** in Segregation. He provided a rebuttal on 2015-05-25 in which he indicated he believed he had an incompatible at Mission Institution, but he provided no name.

Mr. ROY is not identified as an associate of a Security Threat Group at this time. As well, there is no file information of any previous reported suicide or self harm attempts.

In 2015-04-25, staff observed **Mr. ROY** give a "thumbs up" to the Segregation server during dinner feeding. A .ew seconds later, another Offender asked for a book from his cell. Staff took the book from his cell and inside the paper pamphlet at the front of the book were 3 white pills labelled "PGB 150" that looked like medication. The book and pills were seized and **Mr. ROY** was charged.

On 2015-05-29, **Mr. ROY** barricaded himself in his cell in Segregation using a mattress and paper over the window. He refused contact with staff and they were forced to physically open the cell to verify his safety. He refused to communicate with a trained negotiator during the incident. He subsequently reported to staff that he was concerned about the possibility of his pending transfer to Mission Institution. **Mr. ROY** indicates that he wants to go to Kent Institution. After the incident, **Mr. ROY** was seen by **Mr. ROY** as a low risk for suicide/self injury and that he could be monitored via regular rounds in Segregation.

Taking into consideration the Assessment for Decision dated 2015-04-14, **Mr. ROY**'s rebuttal and the new information pertaining to his behaviour while in Segregation, a decision for a maximum security classification and penitentiary placement to Kent Institution was made on 2015-06-01. These documents were shared with **Mr. ROY** on 2015-06-01 in Segregation, at which time he did not express any questions or concerns.

STAFF PRESENCE AND SUPERVISION AT THE TIME OF THE INCIDENT - PRÉSENCE ET SURVEILANCE DU PERSONNEL AU MOMENT DE L'INCIDENT

At the time of the incident, there were no operational adjustments in place, and all Correctional Officers were deployed in accordance with the deployment standards. Prior to the incident, rounds of the Segregation Unit were conducted within Matsqui Institution policy timeframes, with the last being less than 30 minutes before the incident. The incident occurred in the cell occupied by **Mr. ROY** and was out of the view of the Officer in the control post.

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19 s.26 A personal portable alarm, a fixed point alarm and a radio transmission were utilized to initiate the response; however, there was a considerable delay, which will be addressed in the Institutional Head assessment section of this document.

Officers were wearing their personal protective equipment while on duty.

Staff members involved in the incident were all current for their qualifications as per the applicable National Training Standards.

There were significant policy breaches/ concerns relative to the supervision of the incident which will be addressed in the Institutional Head review section of this document.

The incident was isolated, contained and controlled in accordance with policy expectations.

The Emergency Medical Checklists were completed as required in policy.

Critical Incident Stress Management (CISM) was made available to staff as required in policy.

ASSESSMENT OF CHIEF, HEALTH SERVICES AND/OR CHIEF PSYCHOLOGIST - ÉVALUATION DU CHEF DES SERVICES DE SANTÉ ET/OU PSYCHOLOGUE EN CHEF ASSESSMENT OF CHIEF HEALTH SERVICES KATHERINE MATHIESON;

Nurses responded to inmate **Mr. ROY** in his cell, where he was found unresponsive, slightly cyanosed from inadequate oxygenation of the blood with no pulse and no signs of respirations. CPR was immediately initiated, with us of an Automated External Defibrillator (AED).

CPR continued until transferred to British Columbia Ambulance Service (BCAS) upon their arrival on scene. A pulse was regained. **Mr. ROY** transferred to Abbotsford Regional Hospital via ambulance and Advanced Life Support Team.

Mr. ROY was being monitored in the Intensive Care Unit (ICU) at Abbotsford Regional Hospital (ARH) on a ventilator. On 2015-06-03 brain function tests were completed. Brain stem death was diagnosed and he was declared deceased at 18:33.

This is designated Serious Bodily Injury.

There are no concerns with the health care given.

ASSESSMENT OF CHIEF PSYCHOLOGIST MARIE-FRANCE LAPIERRE;

IDENTIFICATION:

Mr. ROY was a 37-year old (DOB: 77.06.22) Metis male who was serving a 2 year sentence for Break, Enter, and Commit; Failure to Comply with Condition of Undertaking; and Failure to Comply with Probation Order (x2). His sentence began on 13.11.26. His day and full parole had elapsed, as had his Statutory Release Date. His Warrant Expiry Date was 15.11.28. His A/Parole Officer was Derek Buckton.

INSTITUTIONAL:

Mr. ROY arrived at Matsqui Institution on 15.04.05. Upon completion of the Immediate Needs Indicators – Suicide, he replied "no" to all questions asked of him. However, since he was expected at the institution and had not yet been cleared, he was placed in segregation. He was maintained in segregation at his 5th day segregation review until his placement was completed.

ABORIGINAL HISTORY:

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MENTAL HEALTH HISTORY:

There is little psychological information on file and no corroborative details in regard to Mr. ROY's mental health. He self-reported a diagnosis of PTSD, ADHD, and Bipolar disorder. He has received medication for anxiety and depression symptoms, which appeared to be mostly situation related.

ADDICTION:

Mr. ROY's conflicts with the law began in 2007, at the age of 30. After he went to Alberta to work in the oil fields, he began using alcohol to excess, which triggered his use of illicit drugs. His use of crack cocaine increased and his behaviour deteriorated. He started to associate with other drug users and admitted selling drugs on the street to afford his own habit. His personal life was negatively affected and his marriage broke down, which led to the use of more drugs.

Mr. ROY eventually returned to Kelowna and attempted to receive treatment, close to his family. He relapsed into his drug use and crime cycle. See the Criminal Profile for more details on his index offence and criminal history.

Mr. ROY was described as having an addictive personality as he used illicit drugs, alcohol, and gambled.

MENTAL HEALTH INTERVENTION AT MASTQUI:

Mr. ROY put in a request to see psychology on 15.04.14, indicating he wanted to "get [his] mental health issues under control." When he was approached in the yard on 15.04.21, he was offered to meet in the interview room if he needed to discuss his concerns. He appeared anxious and explained he wanted to resume his medication for anxiety. He was informed medication was outside of the scope of practice of psychology and was directed to discuss this further with Health Services staff, who was informed verbally of his request.

On Friday, 15.04.24, a written complaint was received from Mr. ROY. A written response was provided to Mr. ROY that same day, with the offer to talk to another mental health professional early the following week (15.04.28).

When offered an interview on 15.04.28, Mr. ROY declined meeting, explaining he had been prescribed medication, which was helping him. He denied any current suicidal or self-injurious ideation. He was informed of the process if he required psychological intervention.

On 15.05.26, Mr. ROY was again approached in his cell in segregation to discuss privately any concerns. He again declined meeting as he reportedly did not have any concerns. He denied any suicidal or self-injurious <u>ideation. He was again reminded of the procedure if he required psychological intervention</u>. Follow up was also <u>CSC/SCC 1281-01 (R-2014-05) (Word Version – Version Word)</u>

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done with Health Services to find out if the medication he was reported to have passed to another offender was the one prescribed to him.

Jn 15.05.29, after Mr. ROY barricaded himself in his cell, the Deputy Warden requested he be interviewed. He agreed to an interview in the interview room. He was described as calm and engaged throughout the interview. He was future-oriented and spoke about his plans for the weekend. He denied any current self-injurious, suicidal or homicidal ideation. Mr. ROY referred to his fear that other inmates would come into his segregation cell. His fear was related to stories other offenders had told him and he was assured it would not occurred as security monitored movement closely. The statement was assessed as due to his lack of institutional experience rather than related to delusion. Mr. ROY indicated he was on medication and that he wanted to meet with the physician to have those reviewed. He was assessed as low risk for suicidal or self-injurious behaviour. In view of his level of agitation earlier in the day, follow up was scheduled for the following Monday.

Mr. ROY was interviewed as follow up on 15.06.01. He was interviewed in the yard, with no other offenders present. He referred to his weekend having been calm. He reported changes in his medication. His sleep was still described as disturbed. It was suggested he follow up with Health Services. Mr. ROY indicated he was still waiting to receive a television. He was informed his Parole Officer was inquiring about the possibility to have a loaner television. Mr. ROY declined the need for further follow up and indicated he would self-referred if mental health support was needed.

Mr. ROY was found hanged in his cell a few hours later.

ACTION PLAN:

- Chief Psychologist learned the news on 15.06.01, at 1945;
- After more information was gathered, the A/Regional Manager Institutional Mental Health was notified of the event. A message was left at 2015 and a conversation occurred later on that same evening;
- On 15.06.01, around 2030, the mental health professional who had worked with him on 15.06.01 was contacted and asked to come directly to Matsqui the following day
- Mental health professional who had seen him on 15.06.01 was notified on the morning of 15.06.02 of the suicidal behaviour of Mr. ROY;
- CISM was offered to all mental health professionals who had worked with him on 15.06.02;
- Offenders in segregation were offered the opportunity to discuss with a mental health professional on 15.06.03. Offers will be either documented through MHTS or PAN, depending if they requested an interview offenders did) or not.

ASSESSMENT OF THE INSTITUTIONAL HEAD - ÉVALUATION DU DIRECTEUR D'ÉTABLISSEMENT

I am satisfied that there were no pre-incident indicators which should have made it known that **Mr. ROY** was in any imminent danger for self harm/ suicide given that he had just been assessed as low risk, and that he was aware that he was not going to be transferred to Mission Institution which was his principal concern. I am satisfied that the level of interventions by parole and mental health staff to manage his risk, up to the point of the incident was appropriate and adhered to policy guidelines.

I am satisfied that following the use of the 911 tool to dislodge the offender from the bed sheet attached to the cell ceiling, that the incident was managed and responded to in accordance with policy expectations and that appropriate actions were taken to ensure that **Mr. ROY** received appropriate medical attention. All associated referrals and paperwork were completed. While policy does not specify exactly when the Next of Kin should be notified, it is noted that the family was immediately notified the following morning (2015-06-02). Fortunately, **Mr. ROY**'s next of kin was able to attend and were present before and when **Mr. ROY** was pronounced deceased. CISM protocol was followed and provided for both employees and inmates in accordance with base line expectations.

There was minimal disruption to the normal operational routine other than a delayed start to the evening meal and medication lines for Matsqui Institution's general association population.

I do have serious concerns relative to the quality of the rounds/ patrols that were completed prior to the incident. During the review, the round completed at 17:07 by staff clearly indicates that the Officer did not look into any cell or verify any live breathing bodies as required in policy. The last time **Mr. ROY** was verified to be alive and well was at 17:02, when he handed over his food tray, following the supper feeding routine. It is clear that this was a significant policy breach.

Additionally, during the medication parade, when **Mr. ROY** failed to respond to the staff member and had his cell window covered, it is my assessment that the officer should have have initiated an immediate response (PPA or call for staff assistance) to obtain the required number of staff to be able to identify and respond to the situation in a timely manner as per the expectations of Commissioner's Directive 566-4. Given that **Mr. ROY** did not respond to the Officer at the door, I am not certain what was to be gained by attempting to speak with him through the inmate cell call system or why the second officer also did not decide to initiate a P.P.A response. Overall there was approximately an eight (8) minute delay between when the first officer and nurse noted the covered cell window and did not receive a response and when the staff opened the door to initiate the appropriate response to a suicide attempt.

Notwithstanding the inappropriate response of the Officer, I also have concerns with how the Duty CM responded, once he was made aware of the situation from the Segregation control post Officer.

it is likely that Mr. ROY may have received first aid sooner (faster

response).

I also have concerns with how Mr. ROY was "cut down". There was no attempt to carry him or support him prior to cutting the ligature. As a result, Mr. ROY was allowed to fail to the floor which is contrary to our duty of care and appropriate first aid response.

The Segregation unit recently underwent a retrofit and all cells received new furnishings, and a review of suspension points was completed. The vulnerability to be able to use the "guard" covering the smoke alarms was not identified. This guard presented as a significant and easily accessible suspension point.

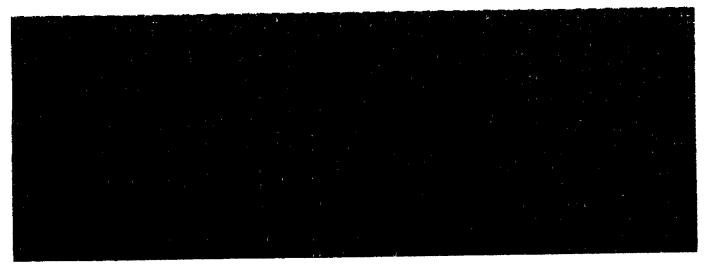
The Institution continues to be on normal routine, and there has not been any adverse reaction from the population nor is there expected to be. Following the declaration of death on 2015-06-03, a media release was completed in accordance with policy.

ACTIONS TAKEN AND CORRECTIVE MEASURES- MESURES PRISES ET MESURES CORRECTIVES

To immediately mitigate the risk of the suspension point used in this incident, I directed that all the metal covers for the fire/smoke detectors in the Segregation Unit cells to be immediately removed. This task was done by Matsqui Institution's Maintenance department and was completed 2015-06-04. The Acting Regional Administrator Technical Services LAFLAMME has confirmed that a more in depth assessment of the

CSC/SCC 1281-01 (R-2014-05) (Word Version - Version Word)

configuration and potential suspension points in the Segregation Unit cells will be conducted involving Matsqui Institution's Maintenance department and the CM with the Segregation portfolio. Once the final report is completed, Matsqui Institution's management team will work with Regional Technical Services to make the appropriate amendments to the physical layout of the segregation cells to minimize all suspension points where possible.



Direction with regards to consider timely notification of the Next of Kin will also be initiated. MEDIA ATTENTION AND PUBLIC INTEREST – COUVERTURE MÉDIATIQUE ET INTÉRÊT DU PUBLIC

A media release was prepared by Acting Assistant Warden Management Services **KELLY** 2015-06-04 and sent out to the media outlets. Citizen Advisory Committee members were also sent the media release 2015-06-04.

Carol-Ann Reynen		2015-06-17
Name (Print) - Nom (En lettres moulées)	Signature	Date (YYAA-MM-DJ)
EVIEWED BY RHQ - EXAMINÉ PAR L'AR		
▶		
Name (Print) - Nom (En lettres moutées)	Signature	Date (YYAA-MM-DJ)
Commissioner – Commissioner – Sous-commissaire principal Senior Deputy Commissioner – Sous-commissaire principal Assistant Commissioner, Correctional Operations and Programs – Commissioner Assistant Commissioner, Communications and Engagement Director General, Inddent Investigations – Directeur genéral, Enguêtes s Executive Assistant to the Commissioner – Adjointe executive du commi Deputy Commissioner for Women (For incidents Involving women offend Director, Parliamentary Relations – Directeur, Relations parlementaires Personal information will be protected under the provisions of the <i>Privacy</i> personnels seront protégés en vertu de la <i>Loi sur la protection des rense</i>	es de santé sur les incidents (GEN-NHO DGII) ssaire lers) – Sous-commissaire pour les femmes (pour les inc Act and will be stored in Personal information Bank CS	idents concernant les délinquantes) SC-P-PU-065 Les renseignements

Marquis Lucie (OCI-BEC)

From: Sent: To: Subject: Marquis Lucie (OCI-BEC) Wednesday, July 15, 2015 1:43 PM Vernier Mélanie (NHQ-OCI) FW: As requested

J'avais oublié de te mettre en cc.

From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 1:43 PM To: Marquis Lucie (OCI-BEC) Subject: RE: As requested

Merci Lucie. Pourrais-tu svp ouvrir un dossier dans Datis et insérer les courriels des parents, M. Sapers, Ivan, Mélanie et le tien? Josée

From: Marquis Lucie (OCI-BEC) Sent: Wednesday, July 15, 2015 1:41 PM To: McCann Josee (NHQ-OCI) Subject: As requested

General information on suicide incident

According to OMS/Offender Incident:

IN20158310000335

ROY had his cell window covered in SCU and was not responding to staff. The shield was deployed, the food slot was opened, and ROY was observed hanging from the sprinkler. The cell door was opened immediately and ROY was cut down. ROY was unresponsive with no pulse. CPR was initiated, AED was deployed and MCCP called 911. Paramedics arrived and took over at 17:51. Paramedics stated that they had a pulse at 18:04. ROY was taken to ARH. ROY was declared deceased 2015-06-03 at 17:45.

Situational report not available as of now.

Why was he in solitary in the first place and why for so long?

According to segregration placement review:

Placed in segregation since 2015-04-05 pending transfer to institution.

On 2015-04-05 you arrived to Matsqui Institution via the Abbotsford Police Department as a suspended TD inmate. Mr. ROY's Statutory Release was suspended on 2015-04-01 as he failed to report to his CRF as directed. As your arrival was not expected you have not yet been cleared for open population or the Temporary Detention Unit. Given the circumstances of your case, I have no other alternative but to place you into administrative segregation pending a full review of your case.

Transfer to another institution could not be arranged in time to ensure your safety. Segregation is the only alternative until transfer can be arranged. Your case management team and the security intelligence office will need time to adequately explore which security level and institution will be most appropriate for you.

Mr. ROY will be seen for his 5th Working Day Segregation Review on 2015-04-13. 2015-04-29: Mr. ROY's CMT continues to work on finding a suitable Pen Placement institution that meets his security needs. Mr. ROY will be seen for his 30 Day Segregation Review on 2015-05-04.

2015-05-27: Mr. ROY's CMT was recommending Pen Placement to Mission Medium Institution. Mr. ROY

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provided a rebuttal and Mission is no longer a viable placement institution. Mr. ROY's CMT will be screening Pacific Institution once again. If he is not accepted at PI, his CMT will be recommending an interregional transfer. Mr. ROY will be seen for his 60 Day Segregation Review on 2015-06-01.

Rebuttal Received from Offender: Reason Refused to Leave Segregation

According to OMS/Casework record:

Shared copies of OSL and penitentiary placement decisions with Mr. ROY. He signed the originals and tooks his copies, expressing no concerns.

What caused him to simply stop communicating with us - was he stripped of this right to communicate by telephone?

No information in Datis and OMS. Investigators who previously spoke with the offender (Melanie, Jean-Frédéric and Amanda) cannot be consulted as there are not at the office and nothing in Datis. However, it seems he had the right to communicate by telephone as I was told he spoke to Jean

Did the institution do any psychological testing and was he properly evaluated and supervised while in solitary?

As reported by Melanie Vernier :

He was seen by Clinical Social Worker on May 29th, 2015-07-15

He denied wanting to harm others or himself. He was oriented to all spheres and denied any delusions or hallucinations. He reported to this writer he was worried inmates would come into his segregation cell and hurt him. He stated he has been told by other inmates that this has happened in the past. When asked what triggered his acting out behaviour this morning he replied he had already talked about this to other staff members and did not want to further explain. Kr. Roy did recount he just "lost it" due to stressors affecting his current situation.

This writer advised Mr. Roy IMH will follow up with him on 2015-06-01 and he was amicable to same. Mr. Roy is assessed at LOW risk for suicide/self injury and can be monitored via regular rounds in Segregation. CONSULTATION: SEG CM, Healthcare, Chief Psychologist, & IPO Confirmed with healthcare he will be followed up by Dr. Kuhn for medication review.

Minor point is why it took the so long to get a hold of us? Found out the next morning.

According to Casework record:

ROY was declared deceased 2015-06-03 at 17:45. AWI contacted the PO. 1t seems like the PO got the message the next day (2015-06-04). As soon as she learned the news, she contacted the Elder who made the phone call to the next of kin to advise them of the death of the offender. As per CD 530, following the death of an inmate, the Institutional Head/District Director or designated staff member will promptly notify the inmate's next of kin. In the absence of the appeal which was probably not on site at the time of the inmate's death, another staff member (AWI, MAI, CM, etc.) should have contacted the family in a more timely manner.

Actions taken by Investigator

As reported by Melanie Vernier :

Melanie has followed up with site on several occasions and as she reported to Josée coming back from Matsqui, this case raises several concerns at the institutional level. **Example 1999** and the several several concerns at the institutional level. The several several several concerns at the institutional level. The several several several concerns at the institutional level. The several several several concerns at the institutional level. The several Ì

Zinger Ivan (NHQ-OCI)

From:	McCann Josee (NHQ-OCI)
Sent:	Wednesday, July 15, 2015 3:13 PM
То:	Zinger Ivan (NHQ-OCI)
Subject:	FW: Christopher Robert Roy

Importance:

High

Bonjour Ivan,

Voici les informations demandées:

General information on suicide incident

According to OMS/Offender Incident:

IN20158310000335

ROY had his cell window covered in SCU and was not responding to staff. The shield was deployed, the food slot was opened, and ROY was observed hanging from the sprinkler. The cell door was opened immediately and ROY was cut down. ROY was unresponsive with no pulse. CPR was initiated, AED was deployed and MCCP called 911. Paramedics arrived and took over at 17:51. Paramedics stated that they had a pulse at 18:04. ROY was taken to ARH. ROY was declared deceased 2015-06-03 at 17:45.

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En espérant le tout conforme à vos attentes.

Josée From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 11:37 AM To: Zinger Ivan (NHQ-OCI) Subject: FW: Christopher Robert Roy Importance: High

Ivan, Je te tiens de la révision de Lucie le plus tôt possible. Josée

From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 9:55 AM To: Marquis Lucie (OCI-BEC) Cc: Vernier Mélanie (NHQ-OCI); Kingsley Marie-France (NHQ-OCI) Subject: FW: Christopher Robert Roy Importance: High

Bonjour Lucie,

.....

Mélanie est assignée à Matsqui mais est présentement en visite institutionnelle.

Pourrais-tu svp prioriser la demande d'Ivan et:

- M'envoyer un topo du dossier;
- Répondre aux questions soulevées par les parents;
- Vérifier DATIS (Jean-Fred et Amanda auraient parlé au détenu quelques semaines passées). Svp résumer les discussions et les démarches/actions entreprises pour adresser les plaintes du détenu.

Le tout par courriel afin que je puisse partager ton enquête avec lvan.

Un gros merci,

Josée

From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 14, 2015 9:46 PM To: McCann Josee (NHQ-OCI) Cc: Boulais Jean-Frédéric (NHQ-OCI) Subject: Fw: Christopher Robert Roy

Please follow up and make it a priority. Merci. Ivan

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sapers Howard (NHQ-OCI) <<u>Howard.Sapers@OCI-BEC.GC.CA</u>> Sent: Tuesday, July 14, 2015 5:29 PM To: <u>r@vpg.ca</u> Cc: Zinger Ivan (NHQ-OCI) Subject: Re: Christopher Robert Roy

Dear Mr. And Mrs Roy. Please accept my most sincere condolences. I am very sorry for your loss. I have asked the OCI Executive Director, Dr. Ivan Zinger to assign an investigator to this matter and look into the questions you have raised. You will be hearing from my office. My best wishes to you and your family during this difficult time. Howard Sapers

From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, July 14, 2015 03:48 PM To: Sapers Howard (NHQ-OCI) Subject: Christopher Robert Roy

Hello Mr. Sapers;

Thank you for responding to my Linkedin request for your contacts.

Brenda and I are the parents of Christopher Robert Roy who took his own life at the Matsqui Institution early last month. Chris was in Solitary confinement at the time of his death and was in solitary for an extended period (almost 2 months) prior. We don't understand why he was in solitary in the first place as he was sent back to prison for breach of probation and he voluntarily turned himself in – seems harsh but there is likely more to it and we have to be prepared that we may not like what we find out.

We were communicating with Chris on a regular basis by phone almost daily until about 3 weeks prior to his death. He quit calling or communicating with us and others which we found very odd as my wife says the last conversation was a

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pleasant one. He quit calling his friends as well. While in solitary we detected he was becoming mentally unstable as was evident when he would call us.

As you can well understand we and his entire family are shocked and heartbroken to lose Chris and none of us believe he was capable of taking his own life. He deeply loved his family (especially his 2 daughters) and he has never hinted at suicide in the past – even in his darkest times. We are of the opinion that solitary confinement drove him crazy and brought him to a point where he could not rationalize. He had past substance addiction issues and this was at the root of his crimes but he was generally nonviolent.

Apparently the investigation has not begun and we are told it could take several months. It is of concern that Corrections investigates Corrections which seems in itself potentially biased. Our main concerns are:

- Why was he in solitary in the first place and why for so long ?
- What caused him to simply stop communicating with us was he stripped of this right to communicate by telephone?
- Did the institution do any psychological testing and was he properly evaluated and supervised while in solitary?
- Minor point is why it took the so long to get a hold of us? Found out the next morning

I don't know if there's anything you can do to help us but I just wanted to make you aware of our plight in dealing with this catastrophic situation for our family. Possibly some background info. but we do understand it's all a frustrating and time consuming process.

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Thank you for your time and kind Regards;

Rob and Brenda Roy

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

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INSTITUTIONAL INCIDENT REPORT FOR SIO/RHQ/NHQ	PERSONAL INFORMATION BANK
	PUT AWAY ON FRE> SEE DISTRIBUTION
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THIS DOCUMENT CONTAINS INFORMATION WHICH IS EXEMPT UNDER THE PRIVA HEED TO KNOW IS PROHIBITED MATTERS RELATED TO ITS EXEMPTION MUST BE	NCY ACT DISCLOSURE OF THAT INFORMATION TO A PERSON NOT HAVING A E REFERRED TO THE PREVENTIVE DECURITY OVIDION OF CSC.
Incident number: IN20158310000335 Facility:	83100 MATSQUI INSTITUTION
Incident date & time: 2015-06-01 17:30 PDT Version	number: 3
INCIDENT REPORT - UPDATE:	Dale: 2015-06-16
Reason for the update:	,
Incident type(s)/Sub-type(s)/Location(s): DEATH RELATED - SUICIDE - LIVING UNIT/CELL/ROOM/01	004/0002/0025
Use of force: NO	***************************************
Media Attentions:	· · ·
Incident Type/Sub-type: DEATH RELATED - SUICIDE	•
	ia attention types:
Comments:	
OFFEN	NDERS
FPS NAME	ROLE
613448A ROY, CHRISTOPHER	INSTIGATOR
Synopsis:	
ROY had his cell window covered in SCU and was not res	ponding to staff. The shield was deployed, the food slot
was opened, and ROY was observed	The cell door was opened immediately and ROY Rwas initiated, AED was deployed and MCCP called 911.
Paramedics arrived and took over at 17:51. Paramedics st	ated that they had a pulse at 18:04. ROY was taken to
ARH. ROY was declared deceased 2015-06-03 at 17:45.	
Current situation:	,
Offender declared deceased 2015-06-03 at 17:45. Incident	and observation reports placed on the PS file for
reference purposes. Summary narrative:	
Version 3 2015-06-16	• • •
Version 2 2015-06-04	· .
Version 1 2015-06-03	
See synopsis and current situation for details.	
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Pages 34 to / à 35 are withheld pursuant to sections sont retenues en vertu des articles

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19(1), 16(1)(c)(iii)

of the Access to Information Act de la Loi sur l'accès à l'information

Pages 36 to / à 38 are withheld pursuant to sections sont retenues en vertu des articles

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19(1), 16(1)(c)(iii)

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Pages 39 to / à 41 are withheld pursuant to sections sont retenues en vertu des articles 36

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15.06.01 Contact(s): Mr. ROY

Mr. ROY was approached in his cell and offered to meet with mental health. He was moved to the yard with no other offender present and agreed to be interviewed there.

Mr. ROY reported he had been "OK" over the weekend. He had read most of the weekend. He appeared calm. He explained he had started a different medication. His sleep was reported as still disturbed and it was suggested he discussed this further with Health Care, to which he agreed. He indicated he was still waiting for his television. He was informed his request had been passed on to his PO, who was inquiring about the possibility of having a loaner.

Since Mr. ROY had originally put in a request to discuss his mental health concerns, he was offered the opportunity of continued follow up, which he declined. He explained no further services were required and that he would self-refer if needed.

Jennifer Mann, RSW Matsqui Institution

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Completing Operational Unit	CHRISTOPHER ROBERT	
Current Institution or Address	Date of Birth	IM COPY
MATSQUI INSTITUTION	1977/06/22	

ASSESSMENT

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ON 2015-05-29, THIS INFORMATION WAS DISTRIBUTED TO THE MATSQUI CORRECTIONAL MANAGERS, MATSQUI HEALTH CARE, MATSQUI MENTAL HEALTH TEAM, PO BUCKTON, AND PO CHAHAL.

IDENTIFICATION: Mr: Roy is a 37 year old (DOB: 1977-06-22) Aboriginal male serving a 2 year sentence for Break, Enter, and Commit, Fail to Comply with Condition of. Undertaking, Fail to Comply with Probation Order (x2). His sentence began on 2013-11-26. His Day and Full Parole, and Statutory Release dates have passed. His Warrant Expiry Date is 2015-11-28. His Institutional Parole Officer is Darek Buckton. . Mr. Roy is Temporarily Detained.

REFERRAL: Telephone Referral received from Deputy Warden requesting IMH interview Mr. Roy in Segregation related to his acting out behaviour.

MENTAL HEALTH SUMMARY: As per OMS, psychology and RADAR file review Mr. Roy has issues with poor concentration and anxiety related to past trauma. He reports he is currently on prescribed psychotropic medication for low mood however he is hoping to see the Dr to have it reviewed. File information confirms Mr. Roy does not have any reported suicide or self harm attempts. There are no OMS alerts, flags or needs related to Mr. Roy's mental health.

INTERVIEW: Limits of confidentiality and role of writer reviewed with Mr. Roy. Mr. Roy verbally agreed to be interviewed by this writer in the Segregation interview room. Mr. Roy appeared calm and was engaged throughout the interview. He was future-focused as he spoke about how he plans to read this weekend in order to assist him to cope. He denied any current self harm or suicidal ideation or any history of. He denied wanting to harm others or himself. He was oriented to all spheres and denied any delusions or hallucinations. He reported to this writer he was worried inmates would come into his segregation cell and hurt him. He stated he has been told by other inmates that this has happened in the past. When asked what triggered his acting out behaviour this morning he replied he had already talked about this to other staff members and did not want to further explain. Mr. Roy did recount he just "lost it" due to stressors affecting his current situation. Mr. Roy was minimally forthcoming regarding what those stressors were and again stated he had already talked to staff regarding the stressors. Mr. Roy did relay he will now be accommodated to yard alone and he will start to use the yard regularly. This writer relayed to Mr. Roy the benefits of going in the yard for both his mental and physical health. Mr. Roy stated he is showering on a fairly regular basis and stated he had showered yesterday. Mr. Roy reported being on psychotropic medication and indicated he was going to see the Dr. to have it reviewed.

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FPS	613448A	NAME	ROY, CHRISTOPHER ROBERT		
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Although the interaction was limited, in view of the answers Mr. Roy provided to the questions posed to him, there did not appear to be apparent communication barriers present. As far as could be established, Mr. Roy appeared oriented to all spheres with no evidence of deficits in attention, concentration or memory. Thinking, evidenced by speech, was sequential and logical. Overall, his speech was normal in rate, flow and tone. Mr. Roy gave the impression of average verbal skills and appeared to be cognitively intact. As best as could be established, there appeared to be no overt mental health indicators.

STAFF CONSULTATION:

To best ensure a multi-disciplinary overview of this case, the Correctional officers were consulted to gather any risk-relevant information.

Unit staff did not report any significant behavioural changes since Mr. Roy was initially segregated. No symptoms or signs usually associated with psychosis, depression, mania, or anxiety were reported. Review of the segregation log revealed Mr. Roy refused to participate in the exercise program and he partially participated in the shower program. His overall behaviour was rated as fair.

OPINION ON THE INMATE'S CAPACITY TO REMAIN IN SECREGATION: Based on the available information, there is no contraindication at this time for Mr. Roy to remain in segregation.

In addition, should the Case Management Team (CMT) recommend a transfer to another institution, there are no known mental health concerns to preclude a transfer.

This assessment should be considered relevant for the specific purpose of a segregation review and is not an indication of long-term personality traits.

ACTION:

1. Staff was asked to contact psychology immediately if Mr. Roy reported suicidal, self-injurious, or homicidal ideation or showed signs of emotional dysregulation or mental health deterioration (e.g., psychosis, mania, depression or anxisty).

2. Mr. Roy was informed of the procedure to access psychological services, should he require such prior his transfer or next segregation review.

3. Health Care was asked if the medication Mr. Roy attempted to pass to another offender is prescribed to Mr. Roy.

Completed by: Jennifer Larush, MA Assistant Psychologist Matsqui Institution

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MATSQUI INSTITUTION	ROBERT		
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ASSESSMENT

IDENTIFICATION:

Mr. Roy is a 37 year old (DOB: 1977-06-22) Aboriginal male serving a 2 year sentence for Break, Enter, and Commit, Fail to Comply with Condition of Undertaking, Fail to Comply with Probation Order (x2). His sentence began on 2013-11-26. His Day and Full Parole, and Statutory Release dates have passed. His Warrant Expiry Date is 2015-11-28. His Institutional Parole Officer is Derek Buckton,

Mr. Roy is Temporarily Detained.

REASON FOR INTERVIEW: This review is being completed for his 25 day psychological segregation review.

In addition, Mr. Roy submitted a request to be seen by the Mental Realth Department. This request was received by the Mental Health Department on 2015-04-20.

MENTAL HEALTH SUMMARY :

Mr. Roy's OMS file and RADAR were reviewed. Mr. Roy's psychology file was not available for review. File information note Mr. Roy has had issues with poor concentration and anxiety (related to trauma) in the past. He stated he was prescribed psychotropic medication that was not particularly helpful. He declined to provide consent for a release of information from collateral sources. Mr. Roy's suicide immediate needs checklist was completed on 2015-04-05 with no concerns noted.

INTERVIEW: Mr. Roy has been involuntarily segregated since 2015-04-05 for jeopardizing the safety of the institution.

On 2015-04-28, Mr. Roy was approached in his cell in the Segregation Unit. He was offered the opportunity to meet privately to discuss any concerns. He listened to what was being explained to him and politely declined to meet in the interview room as he did not have any concerns. Mr. Roy was informed he was also being given the opportunity to discuss the request he submitted. He again stated he did not need to be seen. Re noted he has been prescribed mediation which he indicated is helping him. He denied any current thoughts of suicide or self-harm.

Mr. Roy was informed that he could contact the psychology department in the future if

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STAFF CONSULTATION: To best ensure a multi-disciplinary overview of this case, the Correctional officers were consulted to gather any risk-relevant information.

Unit staff did not report any significant behavioural changes since Mr. Roy was initially segregated. No symptoms or signs usually associated with psychosis, depression, manis, or anxiety were reported. Review of the segregation log revealed Mr. Roy partially participated in the exercise program and participated in the shower program. His overall behaviour was rated as fair.

OPINION ON THE INMATE'S CAPACITY TO REMAIN IN SEGREGATION: Based on the available information, there is no contraindication at this time for Mr. Roy to remain in segregation.

In addition, should the Case Management Team (CMT) recommend a transfer to another institution, there are no known mental health concerns to preclude a transfer.

This assessment should be considered relevant for the specific purpose of a segregation review and is not an indication of long-term personality traits.

ACTION:

1. Staff was asked to contact psychology immediately if Mr. Roy reported suicidal, self-injurious, or homicidal ideation or showed signs of emotional dysregulation or mental health deterioration (e.g., psychosis, mania, depression or anxiety).

2. Mr. Roy was informed of the procedure to access psychological services, should he require such prior his transfer or next segregation review.

Completed by: Jennifer Larush, MA Assistant Psychologist Matsqui Institution

Reviewed by: Marie-France/Lapierre, MA

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Chris Roy	Security Classification - Classification de sécurité		
	Your File - Votre référence		
^{rom} Marie-France Lapierre Chief Psychologist	613448A		
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Subject Request for psychological services

Mr. Roy,

Your letter forwarded to the Health Care Manager was forwarded to me to be addressed, 1 just wanted to clarify a few things:

- 1. I first want to apologize if you felt that your privacy was breached;
- When I approached you in the yard, I did introduce myself and offered to meet with you in the interview room. Unfortunately, it seems that you did not hear me. I realize it is difficult to hear at times in the yard, regardless how close I was to the door;
- 3. When you appeared hesitant as if you wanted to move to the interview room or remain in the yard, I did ask you for clarification if the issue you wanted to discuss was for a psychologist or health care, referring to the fact that they would be the one who needed to be approached if the issue was in regard to medication, especially in regard to anxiety or depression;
- 4. Since you did not express the interest in meeting in the interview room, when the Correctional Officer indicated they needed to move offenders, I left the premise. I did not realize you were still considering meeting in the interview room;

5. I will request of my staff that, on Tuesday afternoon, when they are scheduled to attend segregation, they attempt to interview again. Hopefully, the circumstances will be more suitable for you.

Marie-France Lapierre Chief Psychologist Matsqui Institution

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REVIEWED BY ATIP DIVISION I put in 2 Repuss to Spink will Physicologist RESERER LADIVIER DIVISIONAL OF CONTROL ON Canada nental issues I feel becoming stronger as a result to being in ses ragation. I personally am very sensative to The Stigma around mental Health problems I have been diagnosed with. Unfortanatly. This has been a hundle in setting proper treatment and keeping my life under control. I do also realize that this is my fould and my responsibility. Memoing no disrespect; I feel that is that how my request for help in this area was handled in testing Was Unprofestional . A unidentified Woman responding to my request to speak with the physical-gist appresched me in the segragation yard in front of two other in mates. She seemed like she was 23 in 2 huge rush. She didn't introduce herself and bluntly asled me why it immed to see phycologist and what the issue was. Being in the middle of a segragation yand in front of two men I brely know & was left at a loss for words. F felt like a complete loser is only way & could describe it. Her next question was it I required persuription Medicition. F fold her in the possil F had required meds but I'm not 2 doctor so didn'y have any Foles verily. She hold me F needed to put request in to see the Doctor and turned around and wolked away. I know this every thing in the yord is both folio/visually recorded. The reason & mention this is sometimes reque get in 2 rush and don't realize how they handled situations. I only bring this metter farward as even though I am that in Seg and in Jail If the option to see phycologist is subilitible if should be kondled with dignety. Thonk You (hvis 16, 613447 A

REVIEWED BY ATIP DIVISION Correctional Service of Canada RÉVISE PAR LA DIVISION AIPRP Service correction Correctional Service Service correctionnel PUT AWAY ON FILE - CLASSER AU DOSSIER • • PERSONAL INFORMATION BANK FIGHER DE RENSEKSNEMENTS PERSONNELS FIGHER DE RENSERVENTION THE OF DATASET OF THE OF DATASET OF THE O INMATE'S REQUEST REQUÊTE DU DÉTENU To - A: From • De: FPS number - Numero SED 6134481 APR 2 0 2015 Lysnigst name - Horn de tant Por y arter(s) - Prenom(s) RECEIVER Date (YYAA-MM-DJ) Chr.S. Pace of work - Lieu de tr il no. - Il cellule Usi no. - Nº da Fundá 12 20 1. SUBJECT: DY OBJET : Provide specific reasons for requesting an interview in accordance with relevant CSC policy. Fournir en détails les rais ièle selon la politique du SCC. PYFILE He e+ iJtsu WA V menta CM FILE HCFILE 155ves Undar CONSTRO 1 IMCCP* Date (YYAA AN-DI - Détenu nate) REQUEST RECEIVED BY - REQUÊTE REÇUE PAR : ⊳ CSC stafi who recorved request (print name) - Employé du SCC qui reçoit la requête (imprimer nom) Date (YYAA MAN DJ) Response to be provided within 15 days of receipt of request. 7011 noo 21 iood og 10 ハ 2 NO YAA MUDI Date DISTRIBUTION CSC/SCC 1122 (R-2005-05) (Stocked Form only) - (Formufaire imprimé seulement) Copie 2 = Dataou (tarcase completed) Copie 2 = Dataou (tarcase completed) Copie 2 = Dataou (tarcase completed) 14+175 0

REVIEWED BY ATIP DIVISIONPage 1 of 1 Correctional Service of Can<u>adaTECTED B</u> RÉVISÉ PAR LA DIVISION AIPRP

Mental Health Services - Documentation for rectionnel du Canada

Offender Information Name: ROY, CHRISTOPHER FPS: 613448A	÷
Service Request Information	
Purpose of Service Request: Seg Consultation - 5th day review Date Service Request Received: 2015-04-13	
Service Information Ongoing Service: No Reason for Termination: Other : Seg consult	
Service Date: 2015-04-13 Service Provider's Name: Larush Jennifer (PAC) Position: PS-02 Location of Service: MATSQUI INSTITUTION	PYFILE
Direct Service Provided: No Why not: Only indirect service(s) provided to offender .	
Indirect services provided: File Review	1

Mr. Roy's fue on OMS and KADAK were reviewed, as well as MHTS. Mr. Roy's psychology file was not reviewed as it was not available at the time this report was written. No concerns are noted on his most recent Segregation Immediate Needs Suicide form dated 2015-04-05. According to limited file information, there do not appear to be any current mental health concerns that would preclude his segregation, nor a transfer to another institution.

This opinion is based on a file review. Since no interview occurred, it does not consist of a current mental health assessment.

Completed by: Jen Larush, MA Assistant Psychologist Reviewed by: Marie-France Lapierie, MA Registered Psychologist (BC, NB, and QC) Chief Psychologist Matsqui Institution

12.

Name: Signature

Date:

2015-04-14

https://mhts-sssm.csc-scc.gc.ca/ServiceManagement/ContactView.aspx

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nstilution	8 0		Given name	(3)
Matiqui	12c.Th	٢	Date of birth	
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Reason for Assessment.		•		
Admission to institution: reception	_			n: transfer
Other.	L	Return fr	om court	
varm-up. Select yes or no in response to each item, o	inder's behav r, and engage or indicate if t	the offe	nder in con der did not n	retsetion, benigning with the background questions as a
Background Questions	Yes	No	No response	Required Action
1. Have you been feeling sad?				If the offender enswers 'yes' to any or all of these questions or does not respond and is NOT exhibiting alloss of the behaviour of some described in the
2. Have you been feeling worrled?		B		either of the behavioural signs described in the Behavioral Observations section:
3. Have you received any bad news recently?		Z		a referral is <u>not</u> necessary
 Have you ever been treated for emotional or mental health problems? 		Ø	Ö	 tell the offender that he/she can meet with a mental health professional by submitting a request.
Key Questions	Уев	No *	• No	Required Action
 Within the last three months, have you done anything or prepared to do anything with the intent to dia? Examples: taken pills, cut yourse with goal to end life, tried to hang yourself, collected pills, created a noose/ligature, wrole suicide note, gave away needed possessions, etc. 	a .	ব		If the offender answers "yes" to any of those questione, displays either of the behavioural signs, described in the Behavioural Observations section, or does not respond and displays either of the behavioual signs, make an immediate referral to a mental health profossional.
2. Are you thinking about killing yourself now?				The referral must be made (by telephone or in person) to a mental health professional, if on site, and the Duty
3. Do you have a plan to kill yoursel?		Ø		Correctional Manager must be informed. In addition, a referral must be made using form 4000-01 (Referral for
4. Do you wish you were dead?		Ø		Health Services).
Behavioural Observations Shows signs of <u>significant agliction</u> (extremely stirred up excited, or extremely tense), or <u>significant emotional</u> <u>fishess</u> , to the point that you have serious concerns ab he offender's safety.		No V		If you make an immediate referral, the inmate should not be loft unsupervised until he/she has been seen hy a mental health professional.
Action Taken (Check all that apply):		Comme		
1. Provide instructions for self referral	B		mate Patr	brought into might then ce and placed into SCU.
2. Urgent Referral		1. 5	1 "	
Completed by:	►		ĩų	2015-04-05
Name (min) - Nom (so istra maulées)			Signatu.	re Dato (1777-482-00)
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SUICIDE RISK	•		FPS Numb	er 1013448A
(Institutional Version)	·		Family nam	ne ROY
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eason for Assessment:		•	•••••	
Admission to Institution: reception		Admiss'o	n to institutio	on: trónsfer
Admission to Segregation		Return fr	om court	
Othar.	•			
ISTRUCTIONS				
e questions below, along with observations of the offen	der's behav	nour, will	help you m	ake a decision about whether an offender may be et
ik to commit aulcide. Observe the offender's behavlour, a arm-up. Select yes' or 'no' in response to each item, or	and engage	e the offe	inder in con-	versation, beginning with the background questions as
Background Questions	Yes	No	No response	Required Action
1. Have you been feeling sad?		X		If the offender answers "yes" to any or all of these questions or does not respond and is NOT exhibiting
2. Have you been feeling worried?		X.		either of the behavioural signs described in the Bohavioral Observations section:
3. Have you received any bad news recently?		X		a referral ts not necessary
4. Have you ever been treated for emotional or mantal health problems?		X		 Itell the offender that he/she can meet with a mental health professional by submitting a request.
		· · · · ·	No	
Key Questions	Yes	4 No	No, response	Required Action
 Within the last three months, have you done anything or prepared to do anything with the intent to die? Examples: taken pills, cut yourself with goal to end life, tried to hang yourself. collected pills, created a noose/ligature, wrote a suicide note, gave away needed possessions, etc. 		d	۵	If the offender answers 'yes' to any of these questions displays either of the behavioural signs, described in the Behavioural Observations section, or does not respond and displays either of the behaviousi signs, make an immediate referral to a mental health professional.
2. Are you thinking about killing yourself now?		X	. 🗖	The referral must be made (by telephone or in person to a mental health professional, if on site, and the Dut
3. Do you have a plan to kill yoursell?		X	Ō	Correctional Manager must be informed, In addition, a referral must be made using form 4000-01 (Referral for
4. Do you wish you were dead?		X		Health Services).
Behavloural Observations	Yes	No		If you make an immediate referral, the inmate should not be left unsupervised until he/she has
naws signs of <u>significant agitation</u> (extremely stirred up, cited, or extremely tanse), or <u>significant emotional</u> stress, to the point that you have serious concerns ecous a offender's safety.		X		been seen by a mental health professional.
		Comme	nis:	1 <u></u>
ction Taken (Check all that apply):	•			
ction Taken (Check all that apply): 1. Provide instructions for self referral				

Completed by: 11 : : : : • . . ••• * . • ۰, ... 141 1/2 V. Maksnon ľĽ, Ŀ Signature Date (YYYY4A:A-DD) Name (Print) - Nom (en tettre moufées)

CSC/SCC 1433e (R-2014-64) (Ward Versian) (Vali (CSC/SCC 1433f pour versian française)

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Information may be accessible or protected as required under the provisions of the Access to Information Act and the Privacy Act. The information is stored in the Standard Bank # 070

OISTRIBUTION Copy 1= Offender CM file Copy 2= Offender HC file

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REVIEWED BY ATIP DIVISION Correctional Service of Canada REVISE PAR LA DIVISION AIPRP Service correctionnel durcanadaco B

Mental Health Services - Documentation

Offender Information

Name: ROY, CHRISTOPHER FPS: 613448A

Service Request Information

Purpose of Service Request: Assessment: Other Operational Comments: 5th working day segregation review. Date Service Request Received: 2014-12-29

Service Information

Ongoing Service: No Reason for Termination: Brief Intervention / Focused Intervention completed

Service Date: 2014-12-30 Service Provider's Name: Reardon Wayne (PAC) Position: PS-03 Location of Service: MISSION INSTITUTION

Direct Service Provided: No Why not: Only indirect service(s) provided to offender

Indirect services provided: File Review

Documentation:

IDENTIFICATION:

Mr. ROY, 37 years of age, is serving a sentence of 2 years, 3 days for Breach of Probation Order x2, Fail to Comply with Conditions of an Undertaking, and Break and Enter and Commit Indictable Offence (Theft Over \$1000). This is his 1st federal sentence. He is a Canadian Citizen. Mr. ROY is Métis. He is interested in a Section 84 release.

MENTAL HEALTH HISTORY:

Mr. ROY has no documented history of self harm, suicidal ideation, or suicide attempts. I also found no documented history of mental health concerns.

REASON FOR REVIEW:

	ContactView.aspx

2014-12-30

Page 2 of 2 REVIEWED BY ATIP DIVISION Correctional Service of Canada REVISE PAR LA DIVISION AIPRP

RÉVISÉ PAR LA DIVISION AIPRP Request for psychological input for fifth working day scgregation review Correctionnel du Canada

SUMMARY:

Mr. ROY was not interviewed for this assessment and all information is taken from OMS. Mr. ROY is an offender of South Asian origin serving a sentence of 2 years, 3 days for Breach of Probation Order x2, Fail to Comply with Conditions of an Undertaking, and Break and Enter and Commit Indictable Offence (Theft Over \$1000).

There are no current psychological impediments to Mr. ROY's continued placement in segregation.

Wayne M. Reardon L. Psych., CRHSP Psychologist Mission Institution

Name: Signature: (1).m. Roondan

Date: 2014-12-30

https://mhts-sssm.csc-scc.gc.ca/ServiceManagement/ContactView.aspx

2014-12-30

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Y (MHS 2546)	REVIEWE	D BY A1	TP DIVIENCEN B
	Correction	al Servic	e of Canada
	IMH/RRAC MENTAL HEALTH SCRE	AR LA DI	VISION AIPRP
	INITY KRAC WIENTAL HEALES SURE	ionne	
MHS #:	2546		CLOSED: 13-12-1
• -	ROY, CHRISTOPHER ROBERT		
	613448A	- F	
DOB:	1977-06-22		16 - Dia 16
SENTENCE:	2 YEARS		
SENTENCE #:	1 · ·		· · · · · ·
CHARGES:	BREAK AND ENTER AND COMMIT THEFT, BREACH OF		ر شد -
	UNDERTAKING, FAIL TO COMPLY (X2)		
		a george	· · · · · · · · · · · · · · · · · · ·
	· ·		
ALERTS:	N/A		
ADMISSION DATE:			
ABORIGINAL:	Yes XINo		

IPO: CONSTANCE MCTAGGERT

PURPOSE AND LIMITATIONS OF THIS MENTAL HEALTH SCREEN

The Information contained in this form was gathered during a CSC policy-based intoke mental-health screening assessment that was conducted shortly after the offender arrived at the Regional Reception and Assessment Center (PAC). The purpose of this form is to document information gathered and utilized in identifying offendars' needs for additional mental health assessment end/or intervention. The primary source of the Information contained in this document is the offender's self-report account of his background and alroumstances except where otherwise noted. Information contained within this document does not constitute a comprehensive psychological/psychiatric assessment. The reader is advised to verify the accuracy of the offender's self-report information prior to using it for assessment, treatment, or intervention purposes beyond that for which it was collected in the course of this intake mental health screening. This document was based on information at the time of writing. Should further mental health related information become available that could uffect the level of need/notification indicated in this document, further evaluation and reporting should be undertaken.

0450 Referrals Received

Date of Referral	Referred by

Intake Mental Health Screening Information

Testing	Score		Date	By
CoMHISS v.2	UNCLASSIFIED	,	13-12-06	•
	GAMA: HIGH AVERAGE			· ·
Med Check	Brief Interview	JSAT	13-12-09	C. Born RN
SOURCES USED F	OR THIS REPORT:		PSYCH	

This report was prepared based on the following:

A. My review of Mr. CHRISTOPHER ROY's hard copy and electronic correctional files.

B. An In-person interview with Mr. ROY at RRAC (PAC) on 13-12-09 for a total of about 40 minutes.

C. Consultation-supervision with the RRAC Mental Health Team

D. CoMHISS and other intake test results as determined by the MHT

E. Consultations with Mr. ROY's healthcare staff.

INFORMED CONSENT:

At the beginning of my interview with Mr. CHRISTOPHER ROY, I reviewed issues of consent and the limitations of it including the purpose and process of this interview assessment. I also discussed the possible distribution of this report. He was given the opportunity to ask questions. After our discussion, Mr. ROY stated he understood the aforementioned issues and signed the consent form which was placed on his Psychology file.

MEDICATIONS AS OF 13-12-05:

HEALTH CARE MEDICATION

MEDICAL HISTORY:

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INMATE

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PROTECTED B REVIEWED BY ATIP DIVISION Mr. Roy self-reports he was diagnosed with ADHD in childhood offer tional Service of Canada REVISE PAR LA DIVISION AIPRP. Service correctionnel du Canada

MENTAL HEALTH HISTORY:

Mr. Roy self-reported he was diagnosed with PTSD, ADHD and OCD in 2009. Said he was treated with Wellbutrin, Seroquel and Celexa. He stated he took these medications for only a short time, as he didn't find them particularly helpful. He went on to say that he doesn't believe in medications and would rather rely on "fish oils, proper vitamins, proper diet and melatonin for sleep problems".

He would not consent to a release of information. According to Mr. Roy, while on probation last year in Kelowna, his PO recommended he see a mental

health professional. He saw a psychiatrist and a psychologist (can't remember their names). He also saw a drug and alcohol counsellor, who he thought was the most helpful.

SUICIDE/SELF HARM ISSUES:

NIL

CRIMINAL HISTORY:

According to CPIC, Mr. Roy has no prior adult convictions.

Mr. Roy would not consent for a release of information.

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MENTAL HEALTH STAT

Christopher Roy is a Caucasian male of average height and weight. He looks to be his stated age. His halr is cut short on the sides and is starting to grey. He is appropriately dressed and his hygiene has been attended to. He was alert. Rapport was not easily established. Mr. Roy was not forthcoming. He appeared somewhat tense during this 40 minute interview. His speech was spoken at a normal rate, rhythm and volume. He denied feelings of anxiety. He did not endorse any neurovegetative symptoms of depression and did not present with a mood disorder. He currently does not have any ideas, intent or plans for self-harm or suicide. Delusional beliefs were not elicited. Thought processes appeared normal in form and flow. He denied any perceptual abnormalities. Cognition was not formally assessed, but Mr. Roy managed to concentrate and remain focused throughout the duration of the interview. He appears to be of average intelligence. His current mental health status is stable. He was made aware of the mental health services provided by CSC and how to access same. No further mental health intervention is required at this time.

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IMH/RRAC Mental Health Screen

ROY (MHS 2546)		REVIEWED BY ATIP DIVIGION Correctional Service of Canada RÉVISÉ PAR LA DIVISION AIPRP	5
T MEETING REC	DMMENDATIONS:	Service correctionnel du Canada	
MHT Review Date:	13-12-12		
Level of Need:	LOW* *According to the Institutional Mental H	Health Services Guidelines (13-04-04)	
Recommendations:	IMH Notification Rehab Other:	· . •	

OMS Lock Date:

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13-12-17 (MEMO TO FILE: Mental Health History)

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IMH/RRAC Mental Health Screen

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ł	Copy = Health Care File

Page 3 of 3

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REVIEWED BY ATIP DIVISION Correctional Service of Canada RÉVISÉ PAR LA DIVISION AIPRP Service correctionnel du Canada

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Page 1

Government of Canada

FILE TÔ FROM BORN CHERYL

Security Classifics PROTECTED B		
Our File 613448A		
Your File	 	
Date 2013/12/17	 	

CMI

INMATE!

MEMO # 1

SUBJECT ROY, CHRISTOPHER ROBERT Mental Health History

LOW NEED

Date of Admission: 13-12-02 Date of COMHISS: 13-12-06

MENTAL HEALTH HISTORY:

Mr. ROY reports he has had issues with poor concentration and anxiety (related to trauma) in the past. He stated he was prescribed psychotropic medication that was not particularly helpful. He declined to provide consent for a release of information from collateral sources. His current mental health status is stable, and he does not require further intervention.

HC

PSYCH

MEMORANDUM

Cheryl Born, RN IMH Nental Health Nurse, RRAC, Pacific Institution

Distribution: Original = Psychology File Copy = Health Care File Copy = Case Management File

MENO TO FILE Ce formulaire existe aussi en français. GC 177 (8-96-10) CMS VERS (5) Date and Time Locked 2013/12/17 14:22

TICE IS BASED ON & 24-HOUR CLOCK PERIOD.

Page 1 of 2

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REVIEWED BY ATIP DIVISION Correctional Service of Canada RÉVISÉ PAR LA DIVISION AIPRP Service correction of Queen du MO

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PERSONAL INFORMATION BANK

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Pages 65 to / à 66 are withheld pursuant to sections sont retenues en vertu des articles

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of the Access to Information Act de la Loi sur l'accès à l'information

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STATEMENTIOBSERVATION - DECLARATION OU OBSERVATION

STATEMENTIOSERVATION-DECLARATION OF GESERVATION On the above date and time I was the officer posted to TD. I was asked by SCU staff to assist with a covered window in SCU. Officer Coldingree and I responded. Upon going to SCU Officer Goldthorpe took the shield and went down runge with Officer Gee and Anderson to check on the immate. I was the hubble officer at the time. I saw the officer then open the food slot. Immediately I could see there was some distress. Officer Anderson can to the bubble and asked for the 911 tools and cell key which were provided by this officer from the control post. During this time Officer called for medical assistance and for more staff. I immediately pushed the fixed point alarm several times. The officer's on the range then opened the cell door. An AbD was requested and brought up immediately already on post. CPR was already being performed at this time health care staff Fietre Bell was already on post. CPN was already being performed at this time. CFM was continued and more paramedics and fire was called to the scene. Inwate then laft the scene with staff and paramedics.

AMENDED REPORT+

I understand that this report must be completed independently. Any catuston in the proparation of this report will be subject to obsciplinary action. - Je sais que ca rapport doit êtire rempil indépendently. Toute collusion dans la préparation du respon entrainers des mesures \square disciplineires

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CSC/SCC 0875 (R-09-12) (Ward Venuan) Page 1 offde 1

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Subjed – Objel			Date and time of incide Date at heuro de l'Incid (YYAA-WM-DJ)	
ROY, CHRIST. THER -	613448A - Deceased - 18:33		2015-06-03	1745

STATEMENT/OBSERVATION - DECLARATION OU OBSERVATION

On the above date and approximate time the writer received a call from the Correctional Manager in charge of Pacific Institution stating that MR. ROY had passed away in the ICU at Abbotsford Regional Hospital. It is believed that his death is a result of an altempted suicide that occurred on June 1, 2015. The next of kin (Falher) was present at the time of death. It was believed that the Mr. ROY expired due to brain stem death.

I presented myself at the hospital at approximately 18:00. When I arrived, a medical team of doctors, nursing staff and a coroner were present conducting a series of checks to confirm the cause of death. The diagnosis of brain death was made by two senior doctors. Through these tests both doctors have to agree on the results for a diagnosis of brain death to be confirmed. The tests were carried out twice to minimize any chance of error. Once the tests were complete the doctors officially pronounced his death at approximately 18:33.

At approximately 18.30, Mr. ROY was finger printed as per the Notification of Death of a Person Known to Have a Criminal Record form - (RCMP/GRC c-163).

Following this I released the hospital surveillance team and return to the institution.

Prints have been sent to the relevant branch of the RCMP.

Warden was informed and National Monitoring Center was updated by P-10.

End of report

M. Knapp Correctional Manager Matsqui Institution

	I understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action.
ß	- Je sais que ce rapport doit être rempli indépendamment. Toute collusion dans la préparation du rapport entraînera des mesures disciplinaires.

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CX 4	Correctional Manager, Operations	
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CSC/SCC 0875 (R-25*2-05)

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PROTECTED B ONCE COMPLETED **C** STATEMENT/ PUT AWAY ON FILE - CLASSER AU DOSSIER **RAPPORT D'OBSERVATION** See Distribution - Voir is distribution **OBSERVATION REPORT OU DÉCLARATION** NOTE: Refer to Form CSC/SCC 0875-01 for Instructions on completion and handling of this form (See Instruction Page - Voir ta page d'instructions) NOTA érer au formulaire CSC/SCC 0875-01 Instructions pour remplir et classer ce formulaire Tracking Number Numèto de suivi ► Institution - Etablissement Completing Operational Unit - Unité Region - Région Date and time report written opérationnelle ayant rédigé le rapport Date et heure rapport écrit (YYAA-MA-DJ) (Time - Heure) Pacific Pacific 2015-06-03 19:19 Subject - Objet Date and time of incident/observation Date et heure de l'incident ou l'observation (YYAA-MM-DJ) (Time - Hears) ROY FPS: 613448A 2015-06-03 07:00

STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

Service correctionnel Canada

Correctional Service Canada

On the above date and time, My partner and I took over an escort with inmate ROY (FPS: 613448A) of Matsqui institution. At 18:33, Inmate ROY was pronounced dead.

SECURITY INTELLIGENCE

JUN 0 4 2015

PI/RTC/RRAC

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Supervisor (print) - Surveillant (en lettres moutées)	Signature	Date (YYAA-MM-DJ)
h. Wellie		15.06.03
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CSC/SCC 0875 (R-2012-06) (Word Version ~ Version Word)

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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

On the above date and , myself and Correctional Officer Bast took over an escort with inmate ROY (FPS: 613448A) of Matsqui institution. Inmate ROY had no brain activity thoughout the day. At 18:25, Correctional Manager Knapp of Matsqui institution arrived. At 18:33, two physicians pronounced inmate ROY dead. My partner and I were relieved at approximately 19:00 hours. .

Indestand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. Image: Independent of the templindependently. Any collusion in the preparation of this report will be subject to disciplinary action. Image: Independent of the templindependently. Any collusion in the preparation of this report will be subject to disciplinary action. Image: Independent of the templindependently. Any collusion dams to preparation of this report will be subject to disciplinary action. Image: Independent of the templindependent of the report will be subject to disciplinary action. Image: Independent of the templindependent of the report will be subject to disciplinary action. Image: Independent of the templindependent of the report will be subject to disciplinary action. Image: Independent of the templindependent of the report will be subject to disciplinary action. Image: Independent of the templindependent of the report will be subject to disciplinary action. Image: Independent of the templindependent of the report will be subject to disciplinary. Image: Independent of the templindependent of the report of the report will be subject to disciplinary. Image: Independent of the templindependent of the report of t	End of report.		· · ·
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Service correctionnel Canada

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PUT AWAY ON FILE - CLASSER AU DOSSIER STATEMENT/ RAPPORT D'OBSERVATION See Distribution - Voir is distribution **OBSERVATION REPORT OU DÉCLARATION** (See Instruction Page - Voir la page d'instructions) NOTE: Refer to Form CSC/SCC 0875-01 for instructions on completion and handling of this form NOTA : Rélérer au formulaire CSC/SCC 0875-01 pour instructions oour remotie Tracking Number et classer ce formulaire Institution - Etablissement Completing Operational Unit - Unité Region - Région Date and time report written opérationnelle ayant rédigé le rapport Date et heure rapport écrit (YYAA-MADJ) (Time - Haure) Matsqui 2015-06-02 escort team pacific 1903 Subject - Objet Date and time of incident/observation Date et heure de l'incident ou l'observation (WYAA MM D.I) (Time - Herrel Hospital escort for Inmate ROY FPS: 613448A 2015-06-02 0740

STATEMENT/OBSERVATION - DECLARATION OU OBSERVATION

At the above date and approximale time this officer was posted on escorts. CM LABERGE advised Officer MALHI and I that we would be relieving the graveyard officers at the hospital in ICU. At 0740 hours we arrived in ICU and got a briefing from the other officers that there was no change in the inmate's condition that he still required life support. Throughoul the morning Nurses were going in and out of the room checking on the Inmate vitals for any changes. At around 1145hrs advised by the Correctional Manager on duty that the father and mother of the Inmate are on route from KELOWNA their names were ROBERT ROY and BRENDA ROY. At around 1545 a male arrived in the ICU Unit. The nurse advised this officer that it was the father of the Inmate. I asked for identification to confirm it was the father which it was. The father said the mother could not make it because she was not going to be able to see her son in this condition. ROBERT ROY was then debriefed on his son's condition from the nurse. ROBERT ROY was very emotional he sat boside his son for a few hours. At 1900hrs Robert ROY told this officer he is leaving for a short time he said he needed to go get a hotel for the night. At around 1840 hrs PI HST officers arrived and were debriefed on the inmates conduition and also that the father would be returning back to the Hospital shortly. Upon leaving the Nurse gave this officer a update Inmate was in the same state of condition on life support and that the following morning there would be more test done to look for more details. At this point the nurse stated the Inmate was breathing on his own how ever did not have most motor skills visible. Nothing further to report at this time

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CSC/SCC 0875 (R-2012-06) (Word Version - Version Word)

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Matsqui Institution	Escort Office	Pacific	2015-06-02	19:05
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REVIEWED BY ATIP DIVISION Correspond Service of Canada REVISE FAR LA DIVISION AIPRP

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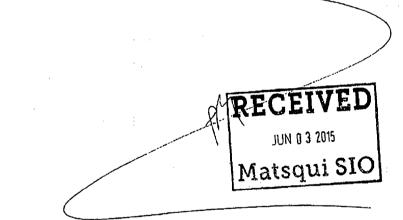
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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

Service correctionnel

Correctional Service

At approximately 07:40 hrs, I and CXI Manhas arrived at the Intensive Care Unit (ICU) at Abbotsford Regional Hospital to take over an armed escort for Inmate (I/M) ROY FPS: 613448A. I was briefed by CXI Hundal and CXJ Bhuttar on I/M ROY's condition and that he was still on life support. Throughout the day the hurses on shift monitored I/M ROY's vitals and stated that more tests would be carried out tomorrow 2015-06-03. At approximately 11:45 hrs, I and CXI Manhas were informed by Acting Correctional Manager O'Neil that I/M ROY's next of kin were contacted. As such, we expected the arrival of Robert Roy (father) and Brenda Roy (mother) travelling from Kelowna later in the afternoon. At approximately 15:45 hrs, Robert Roy arrived at the ICU and was asked for identification by CXI Manhas. Robert Roy provided a drivers' license and stated that the mother Brenda Roy would not be coming at this time. Robert Roy was briefed by the nurse on the condition of his son and appeared to be very emotional during his visit up until 18:00 hrs when he left. Robert Roy stated that he needed to check into a hotel, get dinner and would be back later in the evening. At approximately 18:40 hrs, the Pacific Institution Hospital Escort Team arrived. I and CXI Manhas briefed the officers and also advised that Robert Roy was an authorized visitor and would be returning later. I and CXI Manhas departed the hospital at approximately 18:50 hrs at which time I/M ROY's condition remained the same on life support



Understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. - Je sais que ce rapport doit être rempli indépendamment. Toute collusion dans la préparation du report entraînera des mesures disciplinaires.

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CX1	Escort Officer	
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CSC/SCC 0875 (R-2012-05) (Word Version – Version Word) Personal Information will be protected under the provisions of the Privacy Act and will be stored in Personal Information Bank CSC PPU 042 or CSC PPU 065. Les renseignements personnels seront protectes en vertu de la Loi sur la protection des renseignements personnels teamort versés au Ficher de renseignements personnels SCC PPU 042 ou SCC PPU 055.

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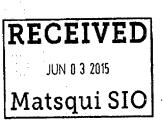
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REVIEWED BY ATIP DIVISION

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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

On the above noted date and time, I received a phone call from the Assistant Warden of Interventions, Lori Wilson, indicating Mr. ROY had attempted to commit suicide yesterday evening while in segregation. She indicated that given Mr. ROY identifies as being Aboriginal, I should contact the Elder to make a next of kin phone call. I checked in the Offender Management System, which revealed the next of kin is Mr. ROY's parents, Robert and Brenda Roy. I contacted the Elder, Gordon Lock, who attended my office shortly thereafter. In the meantime, I received a phone call from Correctional Manager, Danielle Laberge, asking me to contact Social Worker, Sandra Olstherne at (504) 851-4700 extension 642236 or 640537, at the Abbotsford Regional Hospital to set up a password for the next of kin so they can access information on Mr. ROY. I immediately did this while the Elder waited in my office. After this, the Elder called Mr. ROY's father at (250) 808-1013 and shared the news regarding his son, provided a contact number for the hospital and gave the password.



I understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. Je sais que ce rapport doit être rempli indépendamment. Toute collusion dans la préparation du rapport entraîncra des mesures disciplinaires.

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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

Writer was in segregation at the time for routine distribution of medication.

Service correctionnel Canada

The above inmate had his window covered and as writer was dispensing medication to Ceil 25, inmate was summoned to respond and remove the paper covering his window.

Inmate did not respond.

Co.rectional Service Canada

CPR initiated, AED deployed, 911 called hy MCCP.

Continued CPR until Advance Life Support Ambulance staff and Fire Rescue took over.

Send to ARH by Ambulance, left the institution with a pulse, rescue breathing in progress.

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1/M ROY FPS613448A h	anging in cell, medical em	ergency	2015-06-01	1730
STATEMENT/OBSERVATION -	DÉCLARATION OU OBSERVATION			

REVIEWED BY ATH DIVISION

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On above date at approximately 17:30hours, this officer was doing a healthcare round with Nurse Pierre Bell in Scgregation. Upon approaching cell #24, belonging to I/M Roy's FPS 613448A, this officer noted this inmates window covered with paper towel. This officer attempted to talk to Inmate Roy by saying "Roy are you there?" and advised Healthcare is here if he needs anything I need to know. The inmate did not respond. This officer ended the round with healthcare immediately and proceeded to the bubble.

Officer Anderson attempted to call the cell through the intercom at approximately 17:32. The inmate still did not respond and we did not hear movement in the cell. This officer immediately called TD unit to get extra staff members to come upstairs so we can open the food slot to get a visual of the inmate. I immediately then called the CM desk to advise I/M Roy has his window covered and we need to open the slot. 1 also advised we would be using the shield.

CX1 Goldthorpe and CX1 R. Havard came up to SCU. CX1 Goldthorpe took the shield, and CX1 R. Havard stayed in the bubble.

This officer, CX1 Anderson, and CXi Goldthorpe went down range to open the food slot at approximately 17:34.

This officer attempted to call the Inmates name, and tried to get him to respond verbally. There was no response from the inmate. We then opened the food slot with the shield blocking the slot. The inmate appeared to be standing still right against the food slot, and not moving. CX1 Anderson asked for the inmake to take the paper towel down and tried to get him Lo talk.

Under further investigation, CX1 Anderson bent down to look up into the cell through the

This officer called staff assistance immediately on the radio at 17:35, while CX1 Anderson ran to the bubble to grab the 91) tool. CX1 Goldthorpe pressed his PPA. CX1 R. Navard pressed the fixed point alarm in the bubble.

This officer radioed for an ambulance to attend the institution immediately.

CX1 Anderson brought the 911 tool to the cell, while CX1 Goldthorpe opened the cell. IN THE RESERVE REAL PROPERTY OF THE REAL PROPERTY O and proceeded immediately down range while opening the cell.

At 17:36 CPR was immediately started inside the cell by CX1 Goldthorpe and Nurse Pierre Bell.

More CX staff attended to assist. This officer radiced for a CM to attend immediately. Chest compressions were still ongoing continuously.

This officer radioed for an AED unit from TD unit.

The AED was started at 17:40. At 17:46 the AED was still on-going, and CX1 Anderson switched to take over CPR chest compressions.

A clamshell stretcher was brought up the segregation during this time.

At 17:49, CX1 Goldthorpe switched back to take over doing chest compressions.

At 17:51 Paramedics attend SCU. The inmate was Gragged out of the cell by officers to outside of the cell to continuo compressions and AED unit.

At 17:57 CX1 Raj switched to take over chest compressions.

At 17:59 CX1 P. Bains switched to take over chest compressions.

At 17:59 Firefighters were on scene, briefed and started compressions shortly after.

At 18:04 Cell secured by CX4 Owens.

(Word Version

At approximately 18:04 Paramedics stated they had a pulse.

At 18:06 Streicher Used to take the Inmate out of Segregation.

At 18:09 CX1 Goldthorpe had to handcuff the inmate to keep the arms straight above his body to keep them strapped in, as per request from the paramedics.

At 18:11 Officers, paramedics, and firefighters lifted the inmate downstairs towards a strutcher. Once upon a strutcher, this officer then proceeded back to Segregation. End of report.

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Jacqueline Gee	► (<u> </u> -788-	2015-06-01
Name (print) - Nom (en tettres moutées)	Signature	Date (YYAA-MIA-DJ)
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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

Service correctionnel Canada

Correctional Service Canada

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I understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. - Je sais que ce rapport doit être rempli indépendamment. Toute collusion dans la préparation du rapport entratnera des mesures disciplinaires.

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REVIEWED BY ATIP OMISION

On 2015-06-01 I was posted as P-24 in the Temporary Detention Unit. At approximately 1730 I was asked by the officers in segregation to assist with an inmate who had covered his window and was not responding to officers in segregation. Upon hearing this information I immediaLely headed up to segregation. When I arrived in segregation I was handed the clear shield and it was decided that myself and two other officers were going to go to the inmate's cell and open the food slot to see if the inmate was ok. The shield was to be put immediately in front of the food slot to ensure staff safety while checking on the well being of the inmate. The inmate's name was ROY, CHRISTOPHER Robert FPS:613448A; He resided in cell 24. At approximately 1734 officers Gee, Anderson and I went down to inmate ROY's cell to check on him. Officer Gee attempted to speak with the inmate with no response. We then opened the food slot, I slid the shield in front of it and we immediately noticed that the inmate was right in front of the food slot. It appeared that the inmate was standing in front of the door. Officer Gee attempted again to speak with the inmate and got no response back. Then officer Anderson knell down and say that inmate assistance was called immediately by officer Gee and I depressed my Personal Protection Alarm. I then asked officer Anderson to go to the segregation office and grab the 911 tool is a set of the set the second states of the second states and the second states and the second states of the sec then checked both sides of his neck for a pulse. He had no pulse and was still not responding to constant verbal communication from myself and the other officers in the cell. I also noticed that the inmate was not breathing so CPR was initiated right away. I applied protective latex gloves as did the other responding staff for our protection. Once the gloves were applied nurse Bell, who was there from previous medication rounds, started chest compressions. I then took over on chest compressions for nurse Bell when the AED arrived with another staff member. Nurse Bell then applied the AED to the innate while I continued chest compressions. The AED kept advising that a shock was not recommended and to continue CPR so between myself, nurse bell and other responding staff we conlinued chest compressions. Once the paramedics arrived we were asked by them to take the inmate out of the cell so that they could respond. I grabbed inmate ROY's feet and nurse Bell grabbed his shoulders and we slid the inmate onto the range so that the Paramedics had more room to work. Once the inmate was on the range chest compressions continued and were performed by myself and other responding staff. We were instructed by the paramedics to stop chest compressions at approximately 1804 because they had found a pulse. Paramedics then took over the care of the inmate. I assisted in applying the "clam shell" stretcher to the inmate so that he could be moved off the range and down the stairs to a waiting stretcher. Once the inmate was on the "Clam shell" stretcher the paramedics notified us that they needed something to hold the inmates arms together so that they could control them on the way to the ambulance. I asked if I could apply hand cuffs to the inmate's wrists to keep his hands from falling off the stretcher and the Paramedics allowed me to do so. I applied the hand cuffs and double locked them to ensure that they were not going to close and tighter than they needed to be. I then assisted the paramedics in taking inmate ROY off of the range and down the stairs from segregation to the stretchor at the bottom of the stairs. Once the inmate was on the stretcher he was taken to the ambulance by paramedics. This ends my involvement. OSOR submitted.

Understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. Je sais que ce rapport doit être rempli indépendamment. Toute collusion dans la préparation du rapport entraînera des mesures disciplinaires.

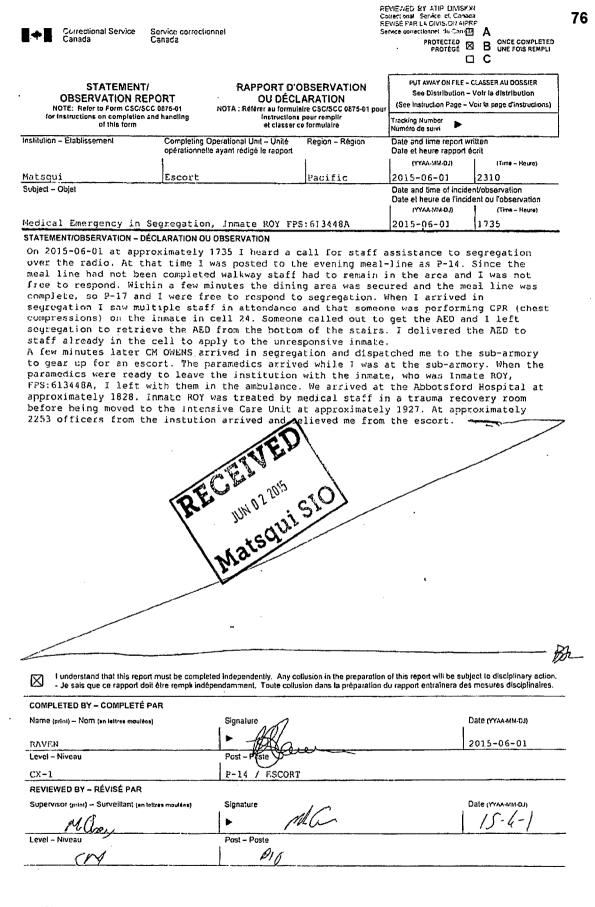
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RECEIVED JUN 16 2015 Matsqui SIO

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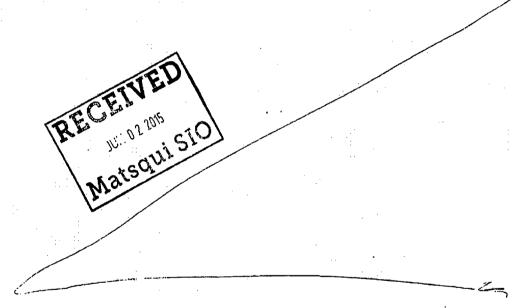
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Staff assistance sogre	gation and inmate escor	t to hospital	2015-06-01	1735

PEVIEWED BY ATIP DIVISION Concertional Service of Canada

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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

On the above date, and approximate time, I CX-1 Kimmerly heard called over the radio a call for staff assistance to segregation. I then responded to the unit. When I arrived on scene staff and healthcare were giving medical aid to inmate ROY fps: 613448A in cell 24. I was then directed by correctional manager Berar to attend the front of the institution and direct paramedics and the fire department. Emergency responders were escorted to segregation and I remained with emergency vehicles. Inmate ROY was then taken out by paramedics where CX-1 Raven and I accompanied them on the escort. We arrived at Abbotsford hospital at approximately 18:28 hrs and went to the emergency department. From there inmate ROY was placed in a room in the ICU. At approximately 22:53 officers from the institution relieved Raven and 1 from the escort. END OF REPORT



I understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. - Je sais que ce rapport doit être rempli indépendamment. Toute collusion dans la préparation du rapport entraînera des mesures disciplinaires.

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Staff i	Assistance Medi	cal Emergency Inmate Roy	FPS613448A	2015-06-01	1740	

STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

On the above time and date I responded to a staff assistance call in Segregation. Upon arrival at Seg. I grabbed the clam shell stretcher and headed to $SCU \pm 24$, where I/M Roy was being attended to by CX staff and Nursing staff. Staff were administering CPR to the inmate, and the AED was applied by Nursing staff. BC Ambulance crew attended the scene at 1754. Inmate Roy was removed from the cell as per the paramedics. CPR continued and I assisted with chest compressions. At 1805 I was called by MCCP to attend the Walkway.



I understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. - Je sais que ce rapport doit être rempli indépendamment. Toule collusion dans la préparation du rapport entrainera des mesures disciplinaires. \boxtimes

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Supervisor (prini) - Surveillant (en lotres moulées)	Signature	Date (YYAA-MM-DJ)
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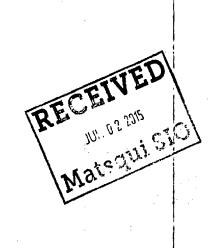
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Roy, Chris FPS (13448A				20	15-06-01	1	700-1730

STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

Writer called to SCU to attend medical emergency. On arrival, IM found on cell floor unresponsive. No pulse, not breathing. AED, CPR, O2 via bag valve mask initiated. Care continued until ambulance arrival and transport to ER.



Understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. - Je sais que ce rapport dolt être rempli indépendamment. Toule collusion dans la préparation du rapport éntraînera des mesures disciplinaires.

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SCU inmate ROY 61344	A LOOB 1977-06-2	21 SELE-H	1 DM	2015-06-01	1770

REVIEWED BY ATIP DIVISION

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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

1734 hour: While posted in the Temporary Detention Unit, on the above date and time while CX1 Havard, R. And CXI Goldthorpe were conducting rounds and opening the yard, CX1 Gee from SCU telephoned TDU to say that there was a cell with its window covered. TD staff had not released the rest of the inmates [only the two servers were out] and immediately locked the range gate and responded to SCU.

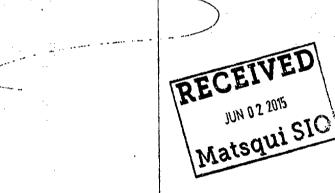
1739 hour: Staff assistance for PPA in SCU, ambulance requested immediately. Matsqui Health Services RN Pierre Bell requested an AED over the radio and CM Berar immediately retrieved the TD AED on his way up the stairs to SCU.

1750 hour: Ambulance on site.

 $\overline{\mathbf{X}}$

1753 hour: CM Owens assisted TD by securing the inmate servers so that the TD desk (this writer) could complete rounds alone. TD round immediately completed. (previous range round completed at 1715 hour)

1818 hour: Inmate ROY was removed [with pulse] from SCU by Ambulance, Fire Department, Matsqui Health Services, and CX staff.



I understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action.

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altempto	ed suicide by (offender ROY 61	3448A			2015-06-01		173	5	

STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

At 1735 I received a phone call from Officer Gee in segregation stating that offender Roy had covered his cell window while they were conducting a security round. She informed me that he had covered his window on the previous round but he did respond to the officers and said he was on the toilet. During this round he did not respond so at my direction the staff conducted a food slot shield check to make sure he was a live breathing body. At that time the staff colled for assistance as it seemed the offender had tried to commit suicide by hanging himself. Staff responded to the unit and immediately called for medical assistance. Health care was directed to attend the unit and an Ambulance was ualled at that time. First aid was administered at this time and an AED was utilised. The Ambulance and the Fire department arrived and attended the unit. During this time I put together an escort package for the movement of offender Roy to Abbotsford regional hospital.CX Kimmerly and Raven were briefed and deployed to escort the offender via the ambulance. I called the Warden and the Duty office to inform them of the incident. The escort team left the institution at 1815. A report came from the hospital that the offender is alive and is going into intensive care.

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I understand that this report must be completed independently. Any dollusion in the preparation of this report will be subject to disciplinary action. - Je sais que ce rapport doit être rempti indépendamment. Toute collusion dans la préparation du rapport entraînera des mesures disciplinaires.

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1/M ROY FPS:613448A	MEDICAL EMERGENCY CELL SO	:024		(YYAA-MM-DJ) 2015-06-01	(Time - Heure)

STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

On the above date and approximate time this \oint fficer was assigned to Principle Entrance as the Visitor Security Officer.

At approximately 1735hrs a staff assistance call was made by staff in Segregation. Subsequent radio calls by Segregation officers requested attendace of an ambulance and Correctional Managers.

This officer, after consulting with P10 prepared for an external escort. MCCP notified staff that ambulance was enroute, and instructed this officer to escort the ambulance in to the institution and into segregation.

When the ambulance arrived, this officer escored the paramedic crew up stairs into Segregation where this officer was able to observe several officers and health care staff infront of the cell door.

This officer observed I/M ROY FPS:613448A on the floor with an officer doing chest compressions on the inmate. The paramedics gave direction to have the inmate moved out of the cell. This officer assisted another officer in moving the inmate out of the cell.

This officer moved in and out of Segregation during the rest of the incident escorting other paramedics and firefighters to the scene. This officer was initially instructed to conduct the escort, but was later ordered to stand down by P10.

For your information and action	EPORT.
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I understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. - Je sais que ce rapport doit être rempli indépendamment. Toute collusion dans la préparation du rapport entraînera des mesures disciplinaires. \square

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Matsqui	Correctional Manager	Pacific		
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I/M Rov 613448A media	cal emergency in SCH	ł	2015-06-01	1725

STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

1737- arrive at CM office for my morning shift. Staff assistance call for SCU, unresponsive inmate. CM Berar attends. First aid started, healthcare staff already o in Segregation. Staffs respond with AED.

1740- Staff requesting paramedics.

1745-I attend segregation as well. Staff in cell 24 performing CPR on inmate Roy 613448A. NO PULSE DETECTED I DIRECTED CX I RAVEN TO GET READY FOR MEDICAL ESCORT.

1750- FIRST AMBULANCE ON SITE, BRIEFED BY MYSELF ON SITUATION AND ESCORTED TO SEGREGATION. PARAMEDICS REMOVE ROY FROM CELL ONTO RANGE AND TAKE OVER CPR.

1755 2ND AMBULANCE ON SITE

1800- ABBOTSFORD FIRE DEPARTMENT ON SITE.

1805- CELL SECURED

1806- PARAMEDICS REPORT THAT INMATE ROY NOW HAS A PULSE.

1816- ROY TAKEN OFF RANGE IN STETCHER

1820 - ROY TO ABBOTSFORD HOSPITAL VIA AMBULANCE. ESCORTING OFFICERS KIMMERLY AND RAVEN. NMC CONTCT4ED BY A/CM ONEIL.

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ROY 613448A			2015-06-01	17:35

STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

At approximately 1735 hours a radio call from segregation for staff assistance and ambulance requested immediately was made by staff. Also, they requested attendance of Correctional Manager. The writer attended segregation and on arrival inmate found on the cell floor unresponsive,

At this time, staff were performing CPR and AED was deployed and ambulance called by MCCP. Staff continued to perform CPR chest compressions until Paramedics and Fire Rescue took over. The inmate was pulled onto the range by staff and paramedics continued with CPR.

Paramedics stated that they had pulse. Inmate placed on the clamshell stretcher and removed from segregation into the ambulance. Sent to Abbotsford Regional Hospital by ambulance for further treatment.

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I understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. - Je sals que ce rapport doit être rempli indépendamment. Toute collusion dens la préparation du rapport entrainera dos mesures disciplinaires. \boxtimes

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Inmate ROY (FPS 61344)	BA) attempted suicide in	Segregation	(YY/A-MM-DJ) 2015-06-01	(Time - Heure) 1736HR

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Correctional Service of Canada REVISE PAR LA DIVISION AIPRP

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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

On 2015-06-01 I was working in Visits and Correspondence (V&C). At approximately 1736KR there was a "staff assistance" called on the radio for Segregation (SCU). My partner, CX1 Officer Cork, and I responded to the staff assistance. Upon arriving to SCU cell 24, I saw CX1 Officer Gee, CX1 Officer Anderson, CX1 Officer Goldthorp and Nurse Pierre Bell outside the cell. Medical help and Ambulance were called for by Officer Gee on the radio. Officer Gee communicated on the radio that inmate was not breathing and ambulance is required. is required.

I observed Inmate ROY, FPS 613448A in SCU Cell 24 laying on the cell floor, he appeared interpretent and the solution of the solution

The AED was used. Officer Anderson also provided chest compressions inside the cell. There was no response from inmate ROY. Correctional Manager's J. Berar and M. Owens were also on scene providing direction to staff. Paramedics arrived on scene and asked Officers to bring inmate ROY out of the cell. Officer Anderson and I cut of inmate ROY's shirt under the direction of the Paramedics. Chest compressions continued with Officer Goldthorp, Officer Anderson and also Officer P. Bains. I also provided chest compressions to inmate ROY with no response. I conducted a round of SCU at 1800HR.

The fire department also arrived on scene and began to assist. Under the direction of the paramedic officers we placed the clam under inmate ROY and strapped him in and carried him down the segregation stairs to the stretcher. Officer's escorted the paramedics from there. I reported back to SCU and conducted a round at 1830HR.

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Inmate ROY (FPS 613448A) - attempted suicid	e in scu	cel1#24	2015-06-01	1735
STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION	T			

On the above date and approximate time, I responded to a radio call for staff assistance in SCU. Upon arriving on the range in SCU, observed officers outside cell #24. Officer J. Gee held a shield, and Officers N. Anderson and J. Goldthorp were in the process of opening the cell door.

Officer Gee radioed for an AED to SCU; I received the AED from CM J. Berar at the entrance to SCU and brought it to cell #24. I then went to get a camera from the SCU control post, and when I returned at approximately 1741 hours, I started recording the medical emergency scene. Nurse Pierre Bell was providing medical assistance and Officer Goldthorp was providing CPR to the inmate; he was later spelled off by Officer N. Anderson, Y. Raj, and P. Bains. The inmate was reported to be unconscious, not breathing and no pulse was detected.

Ambulance attendants arrived and provided further medical assistance; the inmate was removed from his cell into the range; he was still unresponsive and CPR was continued by officers present. Fire and Rescue officers arrived on the scene to further assist.

At approximately, 1751, ambulance attendants were able to register a pulse from the inmate. The inmate was later placed on a stretcher and removed from SCU to be transported by ambulance to the Abbotsford hospital. Camera turned off.

End of Report.

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t understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action. - Je sais que ce rapport doit être rempli indépendamment. Toute obligation dans la préparation du rapport entrainera des mesures disciplinaires. COMPLETED BY ~ COMPLETÉ PAR Name (print) - Nom (en lattres moutées) Signature Date (YYAA-MM-DJ) ► 2015-06-01 D. Cork Level - Niveau Post - Poste V&C Office: CX1 **REVIEWED BY - RÉVISÉ PAR** Supervisor (print) - Surveillant (on lattres moutees) Signature Date (YYAA-MM-DJ) ► 1. Mac 2015-06-01 Level - Niveau Post - Poste CX04 Correctional Manager Personal information will be protected under the provisions of the Privacy Act and will be stored in Personal Information Bank CSC PHU 042 or CSC PPU 065. Les renseignements personnels seront prolégés en vortu de la Lal sur la protection des renseignements personnels et anoni versés au Ficher de renseignements personnels CSC PPU 042 ou SCC PPU 065 CSC/SCC 0875 (R-2012-06) (Word Version - Version Word) s.19(1)

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limate ROY FPS: 613448	A - Barricaded Cell in Se	gregation	2015-05-29	08:36	•

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STATEMENT/OBSERVATION - DECLARATION OU OBSERVATION

At approximately 08:36 hrs I attended the Segregation Unit (SCU) to assist Correctional Manager (CM) Watrich and other officers. Upon my arrival I observed staff down range in front of Cell #12 which belonged to Inmate (I/M) ROY FPS: 613448A. J could see that the cell window was covered with a blanket and mattress. CM Watrich attempted multiple times to speak with I/M ROY however he would not respond. At this time I could not see I/M ROY, however I could hear him moving around in his cell and use the toilet at one point. A few minutes went by while CM Watrich continued to engage I/M ROY into a conversation with no response. CM Watrich then gave I/M ROY two direct orders to remove the coverings from his cell with no response still. I/M ROY's safely is now a concern and CM Watrich directs staff for an immediate intervention to open the food slot and try to gain a visual on I/M ROY. As such, a shield was present to protect staff and a baton was used to push the coverings back. 1/M ROY resisted and used a broom to counter the intervention. As a team it was determined that I/M ROY was alive and breathing and it was best to leave the range to assess the situation. A staff member remained at 1/M ROY's cell to maintain observation although the cell window was still covered.

Due to the amount of time that had passed without hearing or having a visual on I/M ROY, 1 and other officers including CM Watrich returned down range at approximately 08:49 hrs. It was instinctively decided to open the cell door and remove the coverings from the door. This in return proved successful as both the mattress and broom were removed from the cell and I could clearly see I/M ROY alive and breathing lying on his bed. CM Watrich attempted to speak with I/M ROY once adain however he would not respond. Again I and other officers left the range, however an observing officer quickly noted that I/M ROY once again covered up his cell window.

At approximately 09:06 hrs, I and other officers now including SIO Darren McDonald returned to I/M ROY's cell. The SIO tried to angage 1/M ROY into a conversation however he would not respond. CM Natrich directed officers to open the food slot and then eventually the cell door as I/M ROY was lying on his bed. CM Natrich spoke with I/M ROY and Nate conversation for the two and the statement with the SIO I/M ROY was and was successful in requesting him to have an interview with the SIO. I/M ROY was then placed in hand restraints from the rear, searched and escorted down to the interview room to speak with SIO Darren McDonald.

At approximately 09:14 hrs under the direction of CM Watrich, I and other officers packed 1/M ROY's cell while he was still in the interview which concluded at 09:45 hrs.

At approximately 10:20 hrs I/M ROY was escorted from the interview room to cell 24 along with his medication only. Then at 10:23 hrs I/M ROY was interviewed by the psychologist and then again locked up in cell 24 at 10:36 hrs with no further issues at the time. The

	I understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action	
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Inmate Roy 613448A				2015-05-29	0906
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lumate ROY, Christophe	r FPS: 61	3448A covering up	cell window	(LO-MNS-AAYY)	(Time - Heure)
with mattress, refusir	g to comp	ly with direct or	lers	2015-05-29	0935

STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

Service correctionnel Canada

Correctional Service Cánada

At the above time and date, I, Correctional Officer I (CX-I) Kwan, was working on the walkway when a call for extra staff was made in Segregation. CX-I Bharwani and I attended Segregation, and upon arrival, were asked by Correctional Manager (CM) Watrich to assist in verifying that inmate ROY FPS: 613448A was alive and breathing. Inmate ROY was situated in cell 12, had covered up his cell window, and was non-responsive to direct orders by CM Watrich.

At approximately 0839 hours, while preparing to open up immate ROY's cell, his toilet was heard flushing. At that time, the following Correctional Officers were present in preparation of a live and breathing body check as briefed by CM Watrich: CX-II Kultar Gill was the camera operator, CX-I McQueen held the shield, CX-I Marvin Dyck was to open the food slot, CM Watrich was to attempt dialogue, and CX-I Bharwani, CX-I Malhi and I were assigned to attempt to remove the mattress through the food slot.

At 0846 hours, ROY's food slot was opened, and an attempt was made to remove the mattress that was covering the door. While attempting to remove the mattress through the food slot, we were met with some resistance and ROY was poking a stick out of his food slot. The food slot was closed for officer safety.

At 0850 hours, after being briefed by CM Watrich, it was determined that we would open up the cell door and remove the mattress and broom to ensure both a live and breathing body and to alleviate an officer safety concern. CX-I Bharwani was assigned to the Segregation desk and CX-I Wishnicki replaced him. CX-II Gill was assigned as the camera operator, CX-I McQueen was assigned to hold the shield, CX-I Dyck was assigned to pull the mattress from the bottom, CM Watrich was to attempt dialogue, and both CX-I Malhi and I were assigned to assist staff. CM Watrich attempted to speak with ROY but did not receive any responses to his direct orders to remove the mattress.

At 0851 hours, the cell door was opened and the mattress and broom were removed without incident; ROY was observed lying down on his bed and was not offering any resistance. The cell door was closed and CM Watrich briefed staff on the incident.

At 0858 hours, I was assigned to monitor ROY outside his cell window. Upon arrival to monitor, ROY's cell window was covered up with paper. An attempt to speak with ROY was made, but no response was received. CM Watrich was informed. (continued on next page)

I understand that this report must be completed independently. Any collusion in the preparation of UNV Apot 2015 subject to disciplinary action. Je sais que ce rapport doit être rempli indépendamment. Toute collusion dans la préparation du rapport entraînera des mesures disciplinaires.

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Matsqui Institution	83100	Pacific	2015-05-29	1045
Subject – Objet			Date and time of incident/observation Date et heure de l'incident ou l'observation	
Inmate ROY, Christopher	FPS: 613448A covering up	cell window	(LO YUV-YVY)	(Time - Heure)
with mattress, refusing	to comply with direct or	ders	2015-05-29	0935

At 0900 hours, Institution Parole Officer (IPO) Buckton arrived on scene to speak with inmate ROY. ROY stated to IPO Buckton that he wished to go to Kent Institution, and that he was "done talking". ROY was unresponsive to dialogue.

At 0903 hours, I heard the water tap turning on in ROY's cell, as well as the medication blister pack popping.

At 0908 hours, Security Intelligence Officer (SIO) Macdonald arrived. As per CM Watrich, the previous team stood outside of ROY's cell to conduct another live and breathing body check. SIO Macdonald approached ROY's cell window and attempted to talk to him. ROY was verbally responsive, however, he refused to comply with staff direction to remove the paper covering the cell window.

At 0910 hours, ROY's food slot was opened to check on the well-being of ROY. Bedding sheets that were covering the food slot were removed and ROY was observed to be alive and breathing, and laying on his bed. The cell door was then opened, and CM Watrich spoke with ROY. ROY indicated to CM Watrich that he was not a violent individual, and that he would like to go to Ken Institution. ROY stated that he was now willing to cooperate and that he would like to speak with SIO Macdonald. The cell door was closed.

At 0912 hours, ROY voluntarily stated that he would like to be handcuffed and brought to the interview room. ROY complied with verbal orders to back up to the cell door with his hands behind his back, thumbs up. Handcuffs were then applied by CX-I Wishnicki, double-locked, and the cell door was opened. A cursory pat down was conducted by CX-I Wishnicki and ROY was then escorted to the Interview Room in Cell I.

At 0914 hours, ROY was placed the Interview Room and was spoken to by StO Macdonald. IPO Buckton joined in at 0934 hours.

At 0946 hours, the interview was concluded, and ROY was locked in the Interview Room pending a briefing by CM Watrich. CM Watrich, SIO Macdonald, and IPO Buckfon spoke with ROY at 0950 hours. ROY agreed to comply with any further direction. At 1000 hours, ROY was locked in the Interview Room again.

At 1020 hours, ROY was removed from agreed to be compliant for the remainder		RECEIVE	Dineident. ROY
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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

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Matsqui Institution	Segragation	Pacifc	2015-05-29	10:05
Subject – Objet			Date and time of incide Date et heure de l'incid (YYAA-t4M-DJ)	
Inmale Roy (FPS # 6134	148A) covering up cell #12		2015-05-29	8:25
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On the above date and time this Officer was posted in Segregation at Matsqui Institution. At approximately 8:25 Officer Dyck noticed that Inmate Roy had his Cell covered and wasn't talking. This Officer notified CX 4 C. Watrich and the other SCU staff CX McQueen and CX Wishnicki. At 8:30 CX Watrich was on range and made verbal contact with Inmate Roy and took control of the situation. CM Watrich gave a quick briefing regarding the immediate intervention that was about to take place. This Officer was on camera at approximately 8:35am. Around 8:42 the team opened up the food slot and but inmate Roy tried poking staff with a broom stick through the food slot. The TD yard ws cleared at 8:47 as a safety precaution.

At around 8:54 the staff opened the cell and took Inmate Mattress and broom stick out which he was barricading the cell window and door with. At this time Inmate Roy was observed witting on his bed. alive and breathing and not being physically resistive.

8:55 The crisis negotiator CX Richard Olson, CM on duty, IPO Buckton psychologist, SIO Darren MacDonald and health care where all informed by this time.

8:57 IPO Buckton came on range and talked with inmate Roy who at this time is still breathing and injury free.

9:04 Inmate Roy covered his cell window with wet paper, inmate Roy can't be seen but verbally Officer are able to talk to him.

9:10 Inmate Roy's cell is opened and the paper is removed from his cell window and inmate Roy is handcuffed and escorted to the interview room to be interviewed by SIO MacDonald...

By 10:20 am inmate Roy's cell was packed and cell number 24 cell searched in sechegation and inmate Roy has been placed without further incident. RECEI

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STATEMENT/ PUT AWAY ON FILE - CLASSER AN DOSSIED RAPPORT D'OBSERVATION See Distribution - Voir is distribution **OBSERVATION REPORT OU DÉCLARATION** (See Instruction Page - Voir la page d'instructions) NOTA : Référer au formulaire CSC/SCC 0875-01 por instructions pour remplir et classer co formulaire NOTE: Roler to Form CSC/SCC 0875-01 for instructions on completion and handling Tracking Number Numérin de suivi of this form Institution - Etablissement Completing Operational Unit - Unité Region - Région Date and lime report written opérationnelle avant rédigé le rapport Date et heure rapport écrit (YYAA-MM-DJ) (Time - Heure) MATSOUL 83100 Pacific 2015-05-29 1040 Subject - Objet Date and time of incident/observation Date el heure de l'incident ou l'observation (YYAA-MM-DJ) (Time - Heuro) Respond to SCU re: I/M ROY (FPS: 613448A) 2015-05-29 0834

STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

On the above stated date and time I was working as P39 (Spare officer) on the walkway. At approximately 0831 hours a call came over the radio for spare staff to attend SCU. CX1 KWAN and I responded.

I attended and was advised to go on the range to meet other responding staff, who were at cell 12. The inmate in this cell was identified as I/M ROY (FPS: 613448A). ROY had his cell window covered with his bed sheet and mattress. C/M WATRICH was also on range and advised that ROY was unresponsive to verbal commands, however at approximately 0836 hours it sounded like ROY flushed his toilet.

C/M WATRICH briefed all staff on the range of the situation so far. A shield was on the range already and a batom and camera were also brought to the area so staff could safely attempt to open the food slot and remove the item blocking the door so a visual safety check could be done on ROY. At approximately 0844 hours the food slot was opened and an attempt was made to move the mattress out of the way with the batom to check ROYs well being. The attempt was unsuccessful and ROY appeared to have a stick or broom handle which he poked through the food slot. At this point the food slot was closed for officer safety. A couple staff stayed on range to monitor ROY's cell while everyone else returned to the SCU bubble for further instructions. WATRICH instructed me to contact the inmates IPO and get any details I could on this inmate's history. Acting IPO BUCKTON was contacted and advised me that he would attend SCD.

AL approximately 0850 hours, J monitored staff from the SCU bubble as they went down range again and this time successfully retrieved the mattress from the cell. However at 0850 hours staff reported that ROY had covered up his window again using some paperwork; WATRICH was advised. At this point BUCKTON arrived at SCU and went down range to try and speak with ROY.

At approximately 0902 hours SIC Darren MACDONALD attended SCU and was briefed by WATRICH. Shortly after his arrival staff on range updated WATRICH that ROY sounded active in his cell. At approximately 0905 hours MACDONALD headed down range to attempt a dialog with ROY.

At around 0910 hours I was still posted to the SCU desk as WATRICH and SCU staff were down range and I viewed them slightly open the cell door and remove items blocking the window so they can check on ROY's well being and attempt visual contact. Shortly after this I saw the door being closed; the food slot was opened. Staff then restrained ROY through the food slot. At approximately 0912 hours, ROY appeared to voluntarily come out of his cell and is escorted to the SCU Interview room for a meeting with SIO MACDONALD. (continued on next page)

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At approximately 09 WATRICH.	22 hours two	o officers cleare	d out ROY's eff	ects from his	cell as per
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joins the interview with SIO MACDONALD and I/M ROY. Just after this Negotiator CXII OLSON arrived at SCU and was put on standby.

At about 0945 hours the interview was completed and ROY was secured in the Interview Room with staff posted outside it to monitor ROY. MACDONALD and BUCKTON returned to the SCU bubble and updated WATRICH. It was determined that ROY wanted to move cells and would be cooperative. After the briefing, WATRICH, BUCKTON and MACDONALD return to speak with ROY again. At approximately 1000 hours the meeting was done and ROY was re-secured in the Interview Room.

At 1020 hours ROY was moved from the Interview Room to SCU 24. Psychology (Clinical Social Worker MANN) arrived at SCU at about 1025 hours to speak with ROY.

End of Report. -----IB



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On the above date and approximate time I was radioed to attend SCU. I arrived entered the CX2 office where I was briefed by officer Wishnicki. I was told Inmate ROY had covered up his cell window and barricaded with this mattress so no one could see inside. In addition I was told ROY had been unresponsive for a while. I could see officers M. Dyck and McQueen on the range standing outside the cell trying to engage ROY in conversation.

I proceeded down the range to gather information and assess the situation. Officer Dyck briefed that ROY had not been answering him but ROY could be heard moving around in his cell. I asked the last time ROY had said anything to officers on the range and was told it had been a while, more than 5 mins. I attempted to engage ROY, my aim was to get him talking, allow him to vent his concerns then validate his concerns, gain compliance and end the situation. My attempts went un-answered. I did however hear ROY moving around, however I didn't know what he was doing. My concern was he may be preparing to hang himself.

More officers arrived and were handed out roles/ tasks in order to action to occur concurrently. Officer Wishniki was to call healthcare and psychology to gain information at that end. Officers Flannigan and Kwan were told to scribe absolutely everything for evidence purposes. Officer Bharwani was assigned to conduct a quick case file review in OMS including psychology.

Office K. Gill was assigned as camera. Officers Malhi, Dyck, Mcqueen and later Wishnicki were the quick reaction team in case an intervention was necessary for preservation of life. At this time my thought was the inmate could be hanging or slashing himself. I could hear ROY moving inside the cell, but the inmate was not talking or responding to my orders to remove the window covering and barticade. Wishniki arrived back on range and stated ROY was on anti-depressants. This was a flag to me in conjunction with the inmate behaviour. Officer Wishnicki joined the intervention team.

A quick briefing was conducted and the officers moved into position for a shield check through the food slot. The slot was opened and the sheet covering the cell window was pulled through the food slot. The mattress was pulled though a little bit, but ROY had a broom in his cell and was using it in an attempt to smash officers fingers through the food slot. As such the mattress was let go and ROY dragged it back through the food slot. The food slot was closed and ROY put the mattress barricade back into position. I saw a living breathing body during this time through the food, so my requirement for this had been met. I told officers to note the time because in ten minutes if there was no response we would have to conduct another shield check.

briefed the officers there to stand by.

I returned to the range and spoke with my officers. No sound had come from cell 12 belonging to ROY; however they heard him move then the movement stop. Again my thought was preservation of life. A briefing was held roles assigned and a shield check was completed. This time during the shield check the cell door was cracked and the mattress pulled out, then the door shut. I could see ROY lying on his bed and the broomstick wedged.against the cell door. The cell door was reopened and the broom stick removed. I attempted to engage ROY and he stated "I want cut" "fuck this place" "I want to go to Kent" along with "what do I have to do". I asked a few more questions, but was ignored.

ROY's IPO Buckton arrived and I went down the range to the Office to brief him. Darren MacDonald arrived as well. Buckton went first to speak with ROY, Buckton came back

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stating ROY wants to go to Kent and wasn't really cooperation with him to resolve the situation. IPO Buckton also told me that ROY had covered his cell window again. I escorted SIO MacDonald down the range to speak to ROY as previously ROY had reques' to see the SIO. SIO MacDonald attempted to engage ROY, however ROY was not cooperating or responding. Again approximately 10 minutes had gone by so I did a shield check for preservation of life. The food slot was opened and the sheet pulled through the slot. I could see the inmate lying on his bed. I had time and space to react so the door was cracked and I reached in and removed the window covering. The inmate continued to lie on his bed. I engaged the inmate and got a response. I continued to engage the inmate in conversation. Through this exchange the inmate stated he would be compliant. The cell door was closed and my officers briefed. The inmate was restrained from behind though the food slot and removed compliantly out of his cell. The inmate was frisked and moved to the SCU interview room where he was interviewed by the SIO and then his IPO, Buckton.

During this time my officers went to cell 1/2, bagged up and removed everything in the cell. This was completed in case ROY returned, he would not have anything to cover up with and officers could see a living breathing body at all times.

The SIO and IPO briefed me on their conversations with ROY. I went into the SCU interview room with a multidisciplinary approach, bringing the IPO and SIO with me. Together we spoke with ROY about his behaviour and how it jeopardized everyone's safety. We all validated ROY's concerns. ROY agreed to behave and appeared sincere; he even gave me his word.

Officers were briefed to place ROY in another cell to alleviate some of his stress. ROY was also placed in the yard for some extra fresh air. In ending, the situation was resolved through consultation, negation and effective teamwork. No force was used in rosolving this situation and the incident was video recorded on hand held as well as range cameras. Psychology was called to attend ROY to see if they could assist.

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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

At the above date and time I was working in SCU with Officers CX2 K. Gill, CX1's McQueen and M Dyck who were presently down range managing the daily SCU routine.

I was informed by Officers K Gill through the bubble gun port that I/M Roy in SCU #12 had covered up his window and is not responding to officer's direction to comply with removing the items covering his cell window.

P-5 (CM Watrich) was called on the radio by CX1 McQueen to come up to SCU. CM Watrich arrived shortly thereafter at which point i advised him of I/M Roy covering his window and not being responsive to staff's direction to respond verbally to them that he is ok or to remove the items covering his cell window.

CM Watrich directed me to call Health Care and find out what medications I/M Roy is currently on and what are the side effects from those medications.

Further, he directed me to call the Psychiatrist and Crisis Negotiator to come to SCU and proceeded down range to talk to I/M Roy.

Health care confirmed I/M Roy was currently taking Tylenol and Anti-Depressants to which the CM was informed. I/M Roy's IPO (D Buckton) was called and arrived in SCU at 08:57hrs.

I contacted CX2 Good (MCCP Officer) who contacted CX R Olsen (Crisis Negotiator) to report to Matsqui Segregation as he was off duty and there was no crisis negotiator currently in the institution. Crisis negotiator Olsen arrived at 09:36hrs.

P5 also directed me to get 2 more staff up in SCU just in case they were needed to which CX2 Good also actioned on my behalf when i spoke to him or the phone. Psychiatrist was called and came to SCU at 10:25hrs.

I observed CM Watrich giving an intervention plan discussing what was to happen because they were not getting any response from I/M Roy inside his cell and he was concerned for the inmates well being. CX2 K Gill immediately came off the range and went down to the TD Unit to get a video camera and immediately returned back down range to SCU #12.

Officer Kwan, Flanagan, Mahli and Bharwani responded to SCU as extra staff just in case they are required.

At this point they responded down range and were briefed by P5 on the intervention plan for clearing the obstruction on the inside of the cell door.

I could visibly see CX McQueen utilizing the shield and CX1 Kwan had come to the bubble and asked for a baton as well as P5 directed him.

I could see Officer McQueen holding the shield properly over the door and food slot to protect officer's from any harm or liquids being thrown at them.

I could see Officer Kwan position himself with the baton directly in front of the food slot as CX M Dyck opened the food slot at 8:42 hrs.

Initially it looked like I/M Roy was trying to poke staff through the food slot with a broom handle when they opened the food slot. CX Kwan immediately pushed with the baton whatever was blocking (appeared to be clothing or a blanket) inside the cell to give staff an unobstructed view to ensure I/m Roy was ok and was not self harming.

CM Watrich then grabbed a piece of clothing and blanket in the food slot and pulled out what appeared to be a mattress but was unable to. The food slot was closed again and the CM reassessed the situation.

At this point Officer Bharwani came to the bubble where i directed him to log all entries into the log book and assume the bubble officer post.

I then proceeded down range to assist the CM and other staff as required. CM Watrich conducted an Intervention plan with all of us present stating his concerns because I/M Roy was not responding verbally to his requests to comply or speak to him and could not be seen.

CSC/SCC 0875 (R-2012-08) (Word Version - Version Word) Personal information will be protected under the provisions of the Privacy Act and will be stored in Personal Information Bank CSC PPU 0/2 or CSC PPU 065. Los renseignements personnels secont protégés en vertu de la Los sur la profection des renseignements personnels et seront versés au Ficher de rensolgnements personnels SCC PPU 0/2 ou SCC PPU 065 CM.Watrich gave clear and precise direction to all staff as to who was to downat, actions to be taken and when to do it. The camera operator was CX2 K Gill.

I was t pen the cell door and CX Dyck was to remove anything on the inside of the door as CX McQueen utilizes the shield to protect staff from any sharp or dangerous objects being thrown at us. SIO D MacDonald arrived in SCU at 09:02hrs.

Upon opening the cell door CX M Dyck and CM Watrich removed everything that was blocking the door and could see I/M Roy laying on his bed breathing and saying he doesn't want to be here anymore with no self injury evident to him.

Following this the cell door was secured and I/M Rby's IPO (D Buckton) came down range and spoke to him briefly.

Shortly thereafter I/M Roy covered his cell window again this time with paper.

CM Watrich again directed us to position ourselves outside cell#12 and gave us clear and concise direction just as before in removing the items blocking the cell door. I opened the door as the paper was removed and CM Watrich stepped in the doorway and asked him if he was ok and the SIO would talk to him if he liked to which I/M Roy stated ok.

i secured the cell door and opened the food slot and had I/M Roy back up to the inside of the cell door where i handcuffed him behind his back ensuring the handcuffs were double locked.

Upon exiting his cell i physically patted down I/M Roy ensuring he had no contraband or dangerous items on his person.

I escorted I/M Roy to SCU #1 where he was subsequently interviewed by SIO D MacDonald.

Following their discussion I/M Roy stated he wanted to be placed on the other side of SCU. CM Watrich directed Officer Flanagan, McQueen, Mahli and I to remove all items from I/M Roy's cell so he would not block the cell door or potentially self harm himself.

As we emptied I/M Roys cell I could see he had alot of foodstuffs and garbage that he was collecting so we ensured we removed everything and placed his medications, bedding, garbage, clothing and personal items all in separate bags.

I/M Roy was placed in SCU # 24 and was compliant thereafter.

Matsqui Psychiatrist conducted her interview at 10:35hrs in the interview room with I/M Roy. In my opinion CM Watrich gave clear direction to all staff while assessing the situation effectively, giving clear direction. All staff responded without hesitation effectively and all should be commended for doing a good job while ensuring I/M Roys safety and staff safety as well.

Observation Report ends.

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STATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

At the above date and approximate time this officer was working SEG with Officers CX1 DYCK, CX2 K. GILL, and CX1 WISHNICKI. While CX2 GILL and CX1 DYCK where on range noticed INMATE ROY FPS#613448A cell door window SKG#12 covered and not responding. This officer radioed for P-5 (CM WATRICH) to attend SCU. CM WATRICH arrived and was briefed on the situation regarding I/M ROY. CM WATRICH attempted to communicate with I/M ROY but I/M ROY was not responding. At this point CM WATRICH directed CX1 WISHNIICKI to call heath care to find out the medication I/M ROY maybe on, along with possible side effects from the medication. Officers were informed that I/M ROY was taking Anti-depressants and Tylenol. Four (4) more officers CX1 KWAN, CX1 MAHLI, CX1 BHARWANI and CX1 FLANAGAN arrived to SEG at this point to assist.

At this point I was directed to grab the shield as CM WATRICH was giving an Immediate Intervention Plan for clearing the obstruction on the inside of the cell door and window, CX 2 GILL got the video recorder, CX1 KWAN bot the baton. Once we were all in position this officer held the shield over the door/food-slot and soon as CX1 DYCK opened the food slot this officer put the shield in place, when I/M ROY suddenly tried to poke officers through the food slot with a broom stick. CX1 KWAN then used the baton to push back the object blocking the food slot and at this point CM WATRICH grabbed the bed sheet that was blocking the window and pulled it out the food slot. Food slot was closed and CM WATRICH and officers stopped to reassess the situation, as per the situation management model.

CM WATRICH conducted another Intervention Plan with the Officers as I/M ROY was still not responding to verbal requests, nor could a visual been seen of I/M ROY. CX2 GILL remained on the camera, while this officer maintained the shield and CX1 DYCK was below the shield officer, and CX1 WISHNICKI operated the key system, we opened the door and this officer placed the shield over the opening and CX1 DYCK grabbed the foam mattress from below the shield and gulled it out onto the range, at this point I/M ROY was seen laying on his bed frame, cell door was closed.

Again I/M ROY covered his cell door window with paper and was being unresponsive, at this point CM WATRICH came back down on range and SIO MACDONALD who attempted to get I/M ROY to engage in conversation. No response so CM WATRICH instructed us to position ourselves to crack the cell door to remove the window covering. This Officer operated the shield, CX1 WISHNICKI Operated the key system, and we opened the cell door, CM WATRICH removed the paper covering the window and the broom stick that was also used to block the cell door. At this point CM WATRICH spoke to I/M ROY who agreed to speak to CM WATRICH and SIO MACDONALD in the interview cell #1 in SEG. CX1 WISHNICKI proceed to handcuff I/M ROY from behind, while applying the double lock system as he is a experience key system operator then patted I/M ROY down before escorting I/M ROY down range. At this point CM WATRICH directed this officer and CX1 FLANAGAN, MAHLI and CX1 WISHNICKI to remove and bag all 1/M ROY's personal affects and cell items from his current cell #12.

Finally CSC Psychiatrist attended to conduct an interview with I/M ROY, where after the interview I/M ROY was placed into SEG CELL #24. CM WATRICH gave a short debrief of the situation and thanked the officers for their work. For your information.

I understand that this report must be completed independently. Any collusion in the preparation of this report will be subject to disciplinary action, - Je sais que ce rapport doit être rempli indépendamment. Toute collusion dans la préparation du rapport entrainera des mesures disciplinaires.

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CSC/SCC 0875 (R-09-12) (Word Version) Page 1 of/de 2

PPU 065 Les renseignements personnais seront prolègés en vertu de la Loi sur la protection des renseignements personnels et seront versés au Ficher de renseignements personnels SCC PPU 042 ou SCC PPU 065

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Inmate Roy FPS #61344	6A		2015-05-29	0828

REVIEWED BY ATIP DIVISION Correctional Service of Canoda REVISE PAR LA DIVISION AIPRP

Service conectionnel du Canada

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HRSSTATEMENT/OBSERVATION - DÉCLARATION OU OBSERVATION

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At Approximately 0828hrs on 2015-05-29 I CX 1 Marvin DYCK while working Segregation and had covered up his cell window. After attemts of communication and no response I notified my fellow staff of the incidence CX 2 Gill who was down range with me at the Lime as well as CX 1 Mcqueen. At this point I told McQueen to call P-5 (CM Watrich)to attend SCU. Once P-5 was briefed along with the extra staff which had been called to attend SCU (officers CX1 Kwan, Bharwani, and Flannigan) went down range to approach Inmate Roys ceil (12).

After many efforts of try to communicate with the inmate and after a giving an immediate intervention plan by P5 using the shield and opening the food slot to remove the obstruction blocking it noticed inmate Roy sitting on his bed. I being the food slot operator then closed the food slot and went back to the hubble to reassess the situation.

After another intervention plan by P-5, the officer, myself included went back to inmate Roys cell to try and communicate. After no response officer Wisniki open the door while Officer McQueen was covering the opening with a shield I grabbed the object blocking the door which was the inmates mattress, also wedge up against it was a broom inside the inmates cell.

P-5 had talked to the inmate and he had noted that he would like to speak to an SIO. While calling for the SIO officers had notice! that he once again had covered his window. Another intervention plan had been brought up by P-5. Officers and I walked down range, CX1 McQueen being the shield operator as well as CX1 Weishniki Operating the keys attempted to open the food slot once again. Seeing the inmate lying on his bed P-5 instructed to open the door and attempt communication with the inmate. At this time the inmate was compliant, while being cuffed from behind he was brought down to the interview room where SIO McDonald was waiting to talk to him.

P-5 at this point had given a g Roy would be moved from cell 12	uick debrief o	of the situation and informed me that inmate
J understand that this report must be complete	ed independently. Any	DUN 0 1 2015 JUN 0 1 2015 collusion in the preparation du capport on white Subject to discriptionary action.
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, []	Office of the Correctional Investigator	Bureau de l'enquêteur correctionnel	106
	P.O. Box 3421 Station "D" Ottawa, Ontario K1P 6L4	P.O. Box 3421 Station "D" Ottawa, Ontario K1P 6L4	
		This is Exhibit B to the affidavit of Robert Roy sworn before me on 20 Jun 2017	PROTECTED Your File Volre rélérence Our File Notre rélérence P-2015-00007
	November 18, 2015		UNA GABIE
	Rob and Brenda Roy,	A Comparissioner for taking Affidavits in and	Barrister and Solicitor 8 - 1664 Richter Street elowna, B.C. V1Y 8N3 Phone: (250) 448-2637

Dear Mr. Robert Roy:

This is in response to your request under the Privacy Act, for the following:

I request the following documents:

1) Full Wardens Situational Report for the institutional incident involving Christopher Robert Roy.

2) Placement of Segregation Decision and subsequent Decision reports to maintain Christopher in Administration Segregation.

3) Observation reports on the date of the incident including intervening officer's observation reports and action reports which will hopefully show accurate times.

4) Was there a psychiatric or psychological assessment done at any time that would have dealt with the specific risk of suicide with Christopher? If so I request a copy of any and all reports that may exist.
5) Any and all other reports that exist that would have a bearing on this tragedy.

I apologize for the delay in responding. As you know, your file required extensive consultation with the Correctional Services of Canada as well as the Office of the Privacy Commissioner due to the fact that Christopher is deceased and there was no consent on file for his information to be shared with you. Further to our consultations we have decided to release the information to you pursuant to section 8(2)(m) of the *Privacy Act*, which states that we can release information in the case where the public's interest in the records outweighs the privacy rights of the individual. This decision was made in order to help your family better understand the circumstances surrounding the death of Christopher while in Federal custody.

As I am sure you can understand we were not able to release all of the information to you and had to maintain protection of certain information pursuant to sections 22(1)(b)(iii), 22(1)(c), 26 of the *Privacy Act*. A copy of the above mentioned sections is enclosed for ease of reference.

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If you believe that the information requested was improperly denied, you are entitled to file a complaint to the Office of the Privacy Commissioner of Canada by writing to:

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Office of the Privacy Commissioner of Canada 30 Victoria Street Gatineau, Quebec K1A-1H3

Should you have any questions, do not hesitate to contact me at:

Office of the Correctional Investigator P.O. Box 3421 Station "D" Ottawa, Ontario K1P 6L4

Yours sincerely,

Manuel Marques Access to Information and Privacy Commissioner

Enclosures,

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Extracts of the Privacy Act

22 TESTING PROCEDURES, TESTS AND AUDITS

22. The head of a government institution may refuse to disclose any record requested under this Act that contains information relating to testing or auditing procedures or techniques or details of specific tests to be given or audits to be conducted if the disclosure would prejudice the use or results of particular tests or audits. R.S. 1985, c. A-1, s.22.

22. (1) The head of a government institution may refuse to disclose any personal information requested under subsection 12(1)

(a) that was obtained or prepared by any government institution, or part of any government institution, that is an investigative body specified in the regulations in the course of lawful investigations pertaining to

(i) the detection, prevention or suppression of crime,

(ii) the enforcement of any law of Canada or a province, or

(iii) activities suspected of constituting threats to the security of Canada within the meaning of the Canadian Security Intelligence Service Act, if the information came into existence less than twenty years prior to the request;

(b) the disclosure of which could reasonably be expected to be injurious to the enforcement of any law of Canada or a province or the conduct of lawful investigations, including, without restricting the generality of the foregoing, any such information

(i) relating to the existence or nature of a particular investigation,

(ii) that would reveal the identity of a confidential source of information, or

(iii) that was obtained or prepared in the course of an investigation; or

(c) the disclosure of which could reasonably be expected to be injurious to the security of penal institutions.

(2) The head of a government institution shall refuse to disclose any personal information requested under subsection 12(1) that was obtained or prepared by the Royal Canadian Mounted Police while performing policing services for a province or municipality pursuant to an arrangement made under section 20 of the Royal Canadian Mounted Police Act, where the Government of Canada has, on the request of the province or municipality, agreed not to disclose such information.

(3) For the purposes of paragraph (1)(b), "investigation" means an investigation that (a) pertains to the administration or enforcement of an Act of Parliament;

(b) is authorized by or pursuant to an Act of Parliament; or

(c) is within a class of investigations specified in the regulations. 1980-81-82-83, c. 111, Sch. II "22"; 1984, c. 21, s. 90, c. 40, s. 79.

22.1 (1) The Privacy Commissioner shall refuse to disclose any personal information requested under this Act that was obtained or created by the Commissioner or on the Commissioner's behalf in the course of an investigation conducted by, or under the authority of, the Commissioner.

Exception

(2) However, the Commissioner shall not refuse under subsection (1) to disclose any personal information that was created by the Commissioner or on the Commissioner's behalf in the course of an investigation conducted by, or under the authority of, the Commissioner once the investigation and all related proceedings, if any, are finally concluded.

2006, c. 9, s. 183.

22.2 The Public Sector Integrity Commissioner shall refuse to disclose any personal information requested under subsection 12(1) that was obtained or created by him or her or on his or her behalf in the course of an investigation into a disclosure made under the Public Servants Disclosure Protection Act or an investigation commenced under section 33 of that Act.

2005, c. 46, s. 58.

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22.3 The head of a government institution shall refuse to disclose personal information requested under subsection 12(1) that was created for the purpose of making a disclosure under the Public Servants Disclosure Protection Act or in the course of an investigation into a disclosure under that Act.

2005, c. 46, s. 58.

26 INFORMATION ABOUT ANOTHER INDIVIDUAL

26. The head of a government institution may refuse to disclose any personal information requested under subsection 12(1) about an individual other than the individual who made the request, and shall refuse to disclose such information where the disclosure is prohibited under section 8. 1980-81-82-83, c. 111, Sch. II "26".

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ALL DOM: NO.

1. DESCRIPTION/NARRATIVE:

In 2015-04-05 you arrived to Matsqui Institution via the Abbotsford Police Department as a suspended TD inmate. As your arrival was not expected you have not yet been cleared for open population or the Temporary Detention Unit. Given the circumstances of your case, I have no other alternative but to place you into administrative segregation pending a full review of your case

In sum, you have acted in a manner that (or your continued presence) jeopardizes the security of the institution or the safety of any person. [CCRA, section 31(3)(a)]

2. ALTERNATIVES CONSIDERED:

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3) Voluntary Confinement to Cell: Voluntary lock up is not an option in this case because you have not been accepted to open population at this time.

>) Mediation: Counselling will not provide an immediate solution to your current circumstances.

2) Culturally appropriate/restorative alternatives such as Resolution/Healing Circles and Elders: Can the risk be adequately addressed with the use of Elders and/or cesolution/Healing Circles? Have these measures been attempted? What were the results?)id the inmate refuse to participate in these alternatives? For Aboriginal inmates, their Aboriginal social history will be considered, if possible.

inmate ROY is not aboriginal. Due to the placement occurring outside of regular business hours, consultation with the CMT & Elder and consideration of the ASH was not possible. Culturally appropriate/restorative alternatives were not attempted and the ise of Elders and/or resolution/healing circles is not considered a viable option to address the risk at this time. Inmate ROY was not offered the opportunity to see the haplain/Elder/ALO, as these members of the CMT are not available outside of regular jusiness hours.

1) CHANGE TO ANOTHER CELL OR UNIT: There is no alternative cell or unit at Matsqui which will keep you separate from other inmates. There is no alternative cell or

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1	100. MATSQUI INSTITUTION

Fallendik:

unit at Matsqui that will sufficiently manage the risk you pose to the safety and security of the institution.

e) OTHER: Transfer to another institution could not be arranged in time to ensure your safety. Segregation is the only alternative until transfer can be arranged. Your case management team and the security intelligence office will need time to adequately explore which security level and institution will be most appropriate for you.

3. USE OF FORCE:

Use of Force was not necessary in completing this administrative segregation placement. The inmate complied with the segregation placement decision and followed staff direction.

4. TOILETRIES AND BEDDING:

You have been issued toiletries and bedding as applicable by CX 1 Jones at hours. All other allowable effects will be issued following the 5 day review.

5. SECURING OF CELL:

N/A

6. SEGREGATION HANDBOOK:

You were issued a segregation handbook upon admission by CX1 Jones on 2015-04-05 at 1930 hours, which outlines segregation procedures and legal requirements associated with segregation. If you have difficulty reading you may request from segregation staff that they verbally explain these requirements.

7. HEALTH CONCERNS:

Was Healthcare notified: No

Was the inmate seen by healthcare at time of placement: No

If health care and mental health professionals are on site-consult and document whether there are any physical or mental health concerns that would preclude inmate's placement into segregation. Are any readily apparent physical or mental health concerns that should be taken into consideration? If there are concerns, what actions are being taken to address them?

Did the inmate require outside hospital care? No You were asked if you had any healthcare concerns at the time of segregation. You indicated to the Officer in charge there were no concerns.

At this time, there are no apparent healthcare concerns that would preclude your segregation.

8. LEGAL COUNSEL:

You have been advised of your legal right to speak with an attorney and offered the

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pportunity to contact legal counsel.

. REQUEST TO SPEAK WITH CHAPLAIN OF ELDER

las the inmate been offered the opportunity to see a Chaplain, Elder, or Aboriginal Officer? No outside of regular business hours

'ou have the option to speak with an Institutional Chaplain/Elder. You may submit a request to speak with them if desired.

.0. IMMEDIATE NEEDS AND ADMISSION INTERVIEW

ipon admission to segregation you were interviewed and asked questions pertaining to 'our suicide risk and your general emotional state of mind.

Immediate Needs Checklist-Suicide Risk completed by: CX2 Palmer on 2015-04-05

.1. COMPLAINTS

In admission to segregation you have been informed you can lodge complaints and prievances about segregation, confinement conditions and treatment received. This includes your right to address sensitive or urgent requests to the Institutional Head in a sealed envelope, which will be provided on request.

.2. OPPORTUNITY FOR INMATE GRIEVANCE OF THE DECISION

If you are not satisfied with the decision of the Institutional Bead or you are not satisfied with the conditions of confinement or the treatment that you received, you submit a grievance pursuant to sections 90-91 of the CCRA, sections 74-80 of the CCRR and CD 081 - Offender Complaints and Grievances. You have the right to address sensitive information or urgent requests to the Institutional Head in a sealed invelope, which will be provided upon request

If you remain in segregation, your case will be reviewed by the Regional Segregation versight Manager prior to 60 days in segregation. The Regional Segregation Review loard, which will be chaired by the Assistant Deputy Commissioner of Operations, will review your case prior to 120 days in segregation and every 60 days following. This review will be based on information used in your most recent institutional 30 day review and on any other new information that may become available after this time. Very reasonable effort will be made to ensure that any new information. You have 5 rovided to you in time to give you the opportunity to make representation. You have 5 rorking days to submit representations after receipt of any institutional review. You way submit representations to an institutional staff member who will forward them to the Regional Headquarters.

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SEGREGATED STATUS UPDATE

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On 2015-04-05 you arrived to Matsqui Institution via the Abbotsford Police Department as a suspended TD inmate. As your arrival was not expected you have not yet been cleared for open population or the Temporary Detention Unit. Given the circumstances of your case, I have no other alternative but to place you into administrative segregation pending a full review and consultation with the SID.

In sum, you have acted in a manner that (or your continued presence) jeopardizes the security of the institution or the safety of any person. [CCRA, section 31(3)(a)]

2015-04-08

Mr. ROY was admitted to segregation on 2015-04-05 after his unexpected arrival to Matsqui Institution via Abbotsford Police. Mr. ROY's Statutory Release was suspended on 2015-04-01 as he failed to report to his CRF as directed.

Mr. ROY is Metis. He is a first time federal offender serving a 2 year 3 day sentence for Break Enter and Commit, Fail to Comply with Conditions of Undertaking and Fail to Comply with Probation Order (x2). Mr. ROY is subject to a \$5,620 restitution order.

On 2015-03-12, Mr. ROY was released on Day Parole until his Statutory Release on 2015-03-27. Prior to his release he was classified as medium security. Although his paperwork remains the responsibility of the community, it is expected he will remain classified as medium security. His Correctional Plan was last updated on 2015-04-02 and his Static and Dynamic Factors are assessed as requiring a high level of intervention, with a rating of high need for improvement in the areas of Substance Abuse, Community Functioning, Personal/Emotional, and Attitude. The areas of Education/Employment and Associates require a moderate need for improvement. Mr. ROY's accountability is low, his motivation level is medium, and there are no identified responsivity factors. Despite his reintegration potential rating of low, Mr. ROY is assessed as engaged in his Correctional Plan.

HEALING COMPONENTS: Mr. ROY is not interested in the Aboriginal culture at this time. An Elder Review completed by Elder C. Buckshot indicates Mr. ROY would benefit from working with the Elder/Spiritual Advisor and regular participation in Aboriginal spiritual activities. On 2013-12-17, Mr. ROY was reviewed by mental health and it was reported he had issues with concentration and anxiety due to past trauma. However, Mr. ROY has since been assessed as stable and he was referred for Multi-Target programming.

Taking into consideration Mr. ROY's cultural needs, the institutional Elders and ALO will be notified of his segregation status.

It is recommended Mr. ROY remain in segregation pending further review of a suitable placement.

Mr. ROY will be seen for his 5th Working Day Segregation Review on 2015-04-13.

2015-04-29 Mr. ROY's CMT continues to work on finding a suitable Pen Placement institution that meets his security needs.

Mr. ROY will be seen for his 30 Day Segregation Review on 2015-05-04.

2015-05-27

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CM: C. Watrich IPO: G. George IPO: S. Chahal Segregation Assistant: R. Nanuwa

INMATE ATTENDANCE AT THE SRB HEARING

Mr. ROY was notified of his right to attend the hearing. He chose not to attend.

INFORMATION SHARING

Information sharing was completed in accordance with policy. The information being used by the SRB to make a decision was shared with the inmate on 2015-05-27, three working days prior to the date of the hearing.

HEARING REQUIREMENTS

Mr. ROY was segregated at Matsqui Institution on an involuntary basis on 2015-04-05 under Section 31 (3) (a) of the CCRA. The 60 day segregation review is being held on day 57 of this segregation placement. There are no irregularities.

2. ENTITLEMENTS

HEALTH CARE, MENTAL HEALTH AND ACCESS TO PSYCHOLOGICAL COUNSELLING

Mr. ROY's health care needs are met by daily health care staff visits to segregation. RN P. Bell was consulted on 2015-06-01 and confirmed there are currently no health care concerns that would preclude Mr. ROY's continued placement in segregation.

Mr. ROY was offered the opportunity to meet with Psychologist J. Larush on 2015-05-26. He declined an interview and indicated he had no psychological concerns. He was told to submit a request to see a psychologist if he wished to speak to them before the next scheduled review. Ms. Larush assessed that there are currently no mental health concerns noted that would preclude Mr. ROY's continued segregation placement.

ACCESS TO CORRECTIONAL PROGRAMS OR INTERVENTIONS

Mr. ROY can access programs/cell studies as are available. As he is a Suspended TD inmate, he is currently not doing any programs. At his last segregation review, Mr. ROY indicated he was doing cell studies.

ACCESS TO CASE MANAGEMENT SERVICES

Mr. ROY's Parole Officer has met with him several times prior to this review.

ACCESS TO SPIRITUAL SUPPORT

Mr. ROY has access to a Chaplain or Aboriginal Elder while in segregation. He can access their services through a request form.

EXERCISE

Mr. ROY has been given the opportunity to exercise for at least one hour every day outdoors, weather permitting, or to exercise indoors when the weather does not permit. The Segregation Log has been reviewed for confirmation.

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FPS 613448A	NAME ROY, CHRISTOPHER ROBERT
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ISITS

r. ROY is currently on screened visits status while he is in segregation. He can ubmit a request form to the Visits Review Board should he wish to have open visits.

HOWERS

r. ROY has been given the opportunity to shower daily. The Segregation Log has been eviewed for confirmation.

. SECURITY ISSUES

ir. ROY is currently permitted to exercise and yard with appropriately compatible nmates.

n 2015-05-29, Mr. ROY was the cause of a disturbance in segregation. He covered his ell window with his mattress and was non-responsive to staff. Extra staff were eployed to Segregation. His food slot was opened in order to remove the mattress; owever, Mr. ROY attempted to poke the CX with a broom stick. At this point the food lot was closed for officer safety. It was determined that the cell door would need to e opened in order to remove the mattress and broom stick as well as to ensure a live reathing body. The cell door was opened and mattress and broom stick was removed ithout incident; however, at that point Mr. ROY covered his cell window with paper. e indicated to his IPO that he wanted to go to Kent. The CM attempted to speak with Y. ROY; however, he indicated he wanted to go to Kent and that he would like to speak o the SIO. After some time, he voluntarily indicated he wanted to be handcuffed and rought to interview room in Segregation to speak with the SIO. After speaking with he SIO, Mr. ROY agreed to be compliant. He was moved from the interview room to his ell without further incident.

. OVERALL ASSESSMENT

n 2015-04-05, Mr. ROY arrived to Matsqui Institution via the Abbotsford Police epartment as a suspended TD inmate. As his arrival was unexpected and he was not yet leared for open population or the Temporary Detention Unit, he was placed in egregation. Given the circumstances of his case, there was no other alternative but o place him into administrative segregation pending a full review and consultation ith the SIO.

n sum, Mr. ROY has acted in a manner that (or his continued presence) jeopardizes the ecurity of the institution or the safety of any person. [CCRA, section 31(3)(a)]

. REINTEGRATION ACTION PLAN

r. ROY was admitted to segregation on 2015-04-05 after his unexpected arrival to atsqui Institution via Abbotsford Police. Mr. ROY's Statutory Release was suspended n 2015-04-01 as he failed to report to his CRF as directed.

r. ROY is Métis. He is a first time federal offender serving a 2 year 3 day sentence or Break Enter and Commit, Fail to Comply with Conditions of Undertaking and Fail to omply with Probation Order (x2). Mr. ROY is subject to a \$5,620 restitution order.

n 2015-03-12, Mr. ROY was released on Day Parole until his Statutory Release on 015-03-27. Prior to his release he was classified as medium security. Although his aperwork remains the responsibility of the community, it is expected he will remain lassified as medium security. His Correctional Plan was last updated on 2015-04-02

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and his Static and Dynamic Factors are assessed as requiring a high level of intervention, with a rating of high need for improvement in the areas of Substance Abuse, Community Functioning, Personal/Emotional, and Attitude. The areas of Education/Employment and Associates require a moderate need for improvement. Mr. ROY's accountability is low, his motivation level is medium, and there are no identified responsivity factors. Despite his reintegration potential rating of low, Mr. ROY is assessed as engaged in his Correctional Plan.

HEALING COMPONENTS: Mr. ROY is not interested in the Aboriginal culture at this time. An Elder Review completed by Elder C. Buckshot indicates Mr. ROY would benefit from working with the Elder/Spiritual Advisor and regular participation in Aboriginal spiritual activities. On 2013-12-17, Mr. ROY was reviewed by mental health and it was reported he had issues with concentration and anxiety due to past trauma. However, Mr. ROY has since been assessed as stable and he was referred for Multi-Target programming. Taking into consideration Mr. ROY's cultural needs, the institutional Elders and ALO were notified of his segregation status.

Mr. ROY's CMT continues to work on finding a suitable Pen Placement institution that meets his security needs. The original recommendation was for Pen Placement to Matsqui Institution but before the report could be locked, information came to light that he could no longer integrate into Matsqui's population.

Based on ongoing consultation between Mr. ROY's TD Parole Officer and the SIO Department at Matsqui Institution and the SIO assigned to the TD Unit, the PO was informed that due to possible threats to Mr. ROY's safety, Matsqui Institution, Mountain Institution and Pacific Institution are not suitable placement destinations for Mr. ROY. As a result, Mission Institution was identified as the only viable placement destination in the Pacific Region.

The Mission Institution SIO department reviewed this file and do not support the transfer, noting that although Mr. ROY does not have any listed incompatibles at Mission Institution, he was involved in a number of incidents prior to his release from that facility, initial distribution was asked to re-screen the case, and clarified for the reasons stated that they do not support the placement. Mr. ROY also indicated that there is more of a threat to him at Mission than he had originally stated.

On 2015-05-27, Pacific Institution was asked to re-screen Mr. ROY for placement. Comments from PI are pending. Should he not be accepted to PI, Mr. ROY will need to be transferred out of region.

Following the security incident as mentioned previously, Mr. ROY will also be reviewed for a potential increase in his security level to maximum. If he warrants a maximum security rating, he will be pen placed to Kent Institution. A recommendation for pen placement is expected within one week or less.

6. INMATE COMMENTS

Mr. ROY did not attend this review to provide any comments.

7. RECOMMENDATION

The SRB recommends Mr. ROY be maintained in segregation until he can be pen placed to a suitable institution that meets his security needs.

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: have reviewed the recommendation of the Segregation Review Board in accordance with the CCRA and concur that you be maintained in segregation until you can be pen placed to a suitable institution that meets your security needs.

. have considered all factors relevant to the case in my decision, including boriginal social history, and physical and mental health needs.

If you are not satisfied with the decision of the Institutional Head or you are not atisfied with the conditions of confinement or the treatment that you received, you may submit a grievance pursuant to sections 90-91 of the CCRA, sections 74-80 of the CCRR and CD 081 - Offender Complaints and Grievances. You have the right to address ensitive information or urgent requests to the Institutional Head in a sealed invelope, which will be provided upon request.

f you remain in segregation, your case will be reviewed by the Regional Segregation versight Manager within 60 days of your placement. The Regional Segregation Review loard, chaired by the Assistant Deputy Commissioner, Institutional Operations, will eview your case if you reach 120 days in segregation and every 60 days thereafter. his review will be based on information used in the most recent institutional egregation review and any other new information that may become available after that ime. You will have five working days to submit representations after receipt of any egional Segregation Review Board report. You may submit representations to an nstitutional staff member, who will forward these to the Regional Segregation versight Manager at Regional Headquarters.

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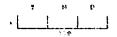
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You have been provided with the final decision regarding your security level and penitentiary placement, and the reasons for the decision. Should you disagree with this final decision, you may appeal the placement decision using the immate grievance process. If you choose to appeal this decision, your grievance will be submitted to the Regional Deputy Commissioner for consideration at the second level.

By signing below, I acknowledge that I have been informed of my right to appeal the placement decision using the inmate grievance process.

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ou were originally screened and accepted for Matsqui Institution however upon arrival ou went to segregation citing incompatibles in that population. You have remained in egregation since that time. Following a complete file review, Mission Institution was dentified as an appropriate placement for you.

ission Institution was notified of your placement to their institution prior to your rrival and provided the following comments on your placement at that facility: ROY as no incompatibles in Mission medium. The SIO is not prepared o support his return to Mission. Prior to his release, he was involved in a number f incidents. The support the impact these individuals like him, have on this facility, he SID recommends ROY be transferred to a different medium.

espite Mission Institution's lack of support for your transfer, it was the only edium security facility within which you were assessed as being able to integrate due o incompatibility issues. The Assessment for Decision dated 2015-04-14 was shared

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	on at Matsqui Institution. At that time, you were advised of the			
recommended security	level and final placement facility. You were also advised of the			
two day rebuttal period to provide written comments to the final decision maker				
(District Director) should you disagree with either your security level or				

penitentiary placement.

You provided a rebuttal on 2015-05-25 in which you indicate that you believe you have an incompatible with the population of Mission Institution. You do not identify the incompatible in your rebuttal. Since the time that the Assessment for Decision was shared with you, you have been involved in the following incidents:

On 2015-05-29 you barricaded yourself in your cell in segregation using a mattress and paper over your window. You refused contact with staff and they were forced to physically open the cell to verify your safety. You refused to communicate with a trained negotiator during the incident. You subsequently reported to staff that you were concerned about the possibility of your pending transfer to Mission Institution. Taking into consideration your rebuttal, the Assessment for Decision dated 2015-04-14, and the new information pertaining to your behaviour while in segregation at Matsqui Institution. I do not feel that a medium security classification is currently appropriate to manage your risk. I feel that a maximum security classification with a pen placement to Kent Institution is required at this time.

I encourage you to work closely with your Case Management Team to address the circumstances of your suspension and demonstrate appropriate institutional behaviour in order to prepare yourself for a future release.

In sum, I finalize your decision with a classification of Maximum security and you are appropriately assessed as High for Institutional Adjustment, Moderate for Escape Risk and Moderate for Public Safety Risk. This security level is considered to be necessary and proportionate to attain the purposes of the Corrections and Conditional Release Act. Therefore, the placement is approved.

I DO approve a final placement to Kent Institution.

ACKNOWLEDGEMENT OF RECEIPT OF SECURITY LEVEL AND PENITENTIARY PLACEMENT

You have been provided with the final decision regarding your security level and penitentiary placement, and the reasons for the decision. Should you disagree with this final decision, you may appeal the placement decision using the inmate grievance process. If you choose to appeal this decision, your grievance will be submitted to the Regional Deputy Commissioner for consideration at the second level.

By signing below, I acknowledge that I have been informed of my right to appeal the placement decision using the inmate grievance process.

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ART A:

ou are being placed in administrative segregation according to subsection 31 3) (a) of the Corrections and Conditional Release Act because there are reasonable rounds to believe that :"the inmate has acted, has attempted to act or intends to ct in a manner that jeopardizes the security of the penitentiary or the safety of ny person and allowing the inmate to associate with other inmates would jeopardize he security of the penitentiary or the safety of any person".

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DESCRIPTION/NARRATIVE ·

n 2015-04-05 you arrived to Matsqui Institution via the Abbotsford Police Department s a suspended TD inmate. As your arrival was not expected you have not yet been leared for open population or the Tamporary Detention Unit. Given the circumstances f your case, I have no other alternative but to place you into administrative egregation pending a full review of your case

n sum, you have acted in a manner that (or your continued presence) jeopardizes the ecurity of the institution or the safety of any person. [CCRA, section 31(3)(a)]

ALTERNATIVES CONSIDERED:

) Voluntary Confinement to Cell: Voluntary lock up is not an option in this case ecause you have not been accepted to open population at this time.

) Mediation: Counselling will not provide an immediate solution to your current ircumstances.

) Culturally appropriate/restorative alternatives such as Resolution/Healing Circles nd Elders: Can the risk be adequately addressed with the use of Elders and/or esolution/Healing Circles? Have these measures been attempted? What were the results? id the inmate refuse to participate in these alternatives? For Aboriginal inmates, heir Aboriginal social history will be considered, if possible.

amate ROY is not aboriginal. Due to the placement occurring outside of regular ssiness hours, consultation with the CMT & Elder and consideration of the ASH was not ossible. Culturally appropriate/restorative alternatives were not attampted and the se of Elders and/or resolution/healing circles is not considered a viable option to idress the risk at this time. Inmate ROX was not offered the opportunity to see the haplain/Elder/ALO, as these members of the CMT are not available outside of regular siness hours.

1 CHANGE TO ANOTHER CELL OR UNIT: There is no alternative cell or unit at Matsqui sich will keep you separate from other inmates. There is no alternative cell or

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Rationale:

unit at Matsqui that will sufficiently manage the risk you pose to the safety and security of the institution.

e) OTHER: Transfer to another institution could not be arranged in time to ensure your safety. Segregation is the only alternative until transfer can be arranged. Your case management team and the security intelligence office will need time to adequately explore which security level and institution will be most appropriate for you.

3. USE OF FORCE:

Use of Force was not necessary in completing this administrative segregation placement. The inmate complied with the segregation placement decision and followed staff direction.

4. TOILETRIES AND BEDDING:

You have been issued toiletries and bedding as applicable by CX 1 Jones at hours. All other allowable effects will be issued following the 5 day review.

5. SECURING OF CELL:

N/A

6. SEGREGATION HANDBOOK:

You were issued a segregation handbook upon admission by CX1 Jones on 2015-04-05 at 1930 hours, which outlines segregation procedures and legal requirements associated with segregation. If you have difficulty reading you may request from segregation staff that they verbally explain these requirements.

7. HEALTH CONCERNS:

Was Healthcare notified: No

Was the inmate seen by healthcare at time of placement: No

If health care and mental health professionals are on site-consult and document whether there are any physical or mental health concerns that would preclude inmate's placement into segregation. Are any readily apparent physical or mental health concerns that should be taken into consideration? If there are concerns, what actions are being taken to address them?

Did the inmate require outside hospital care? No You were asked if you had any healthcare concerns at the time of segregation. You indicated to the Officer in charge there were no concerns.

At this time, there are no apparent healthcare concerns that would preclude your segregation.

8. LEGAL COUNSEL:

Tou have been advised of your legal right to speak with an attorney and offered the opportunity to contact legal counsel.

9. REQUEST TO SPEAK WITH CHAPLAIN or ELDER

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Has the inmate been offered the opportunity to see a Chaplain, Elder, or Aboriginal Officer? No outside of regular business hours

Iou have the option to speak with an Institutional Chaplain/Elder. You may submit a request to speak with them if desired.

.0. IMMEDIATE NEEDS AND ADMISSION INTERVIEW

Jpon admission to segregation you were interviewed and asked questions pertaining to rour suicide risk and your general emotional state of mind.

Immediate Needs Checklist-Suicide Risk completed by: CX2 Palmer on 2015-04-05

.1. COMPLAINTS

In admission to segregation you have been informed you can lodge complaints and prievances about segregation, confinement conditions and treatment received. This .ncludes your right to address sensitive or urgent requests to the Institutional Head .n a scaled envelope, which will be provided on request.

.2. OPPORTUNITY FOR INMATE GRIEVANCE OF THE DECISION

If you are not satisfied with the decision of the Institutional Head or you are not satisfied with the conditions of confinement or the treatment that you received, you may submit a grievance pursuant to sections 90-91 of the CCRA, sections 74-80 of the CCRR and CD 081 - Offender Complaints and Grievances. You have the right to address sensitive information or urgent requests to the Institutional Head in a sealed invelope, which will be provided upon request

If you remain in segregation, your case will be reviewed by the Regional Segregation lversight Manager prior to 60 days in segregation. The Regional Segregation Review loard, which will be chaired by the Assistant Deputy Commissioner of Operations, will review your case prior to 120 days in segregation and every 60 days following. This review will be based on information used in your most recent institutional 30 day review and on any other new information that may become available after this time. review and on any other new information that may become available after this time. review and on use of the to ensure that any new information will be rovided to you in time to give you the opportunity to make representation. You have 5 rovided to submit representations after receipt of any institutional review. You may submit representations to an institutional staff member who will forward them to the Regional Headquarters.

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. DESCRIPTION/NARRATIVE:

1 2015-04-05 you arrived to Matsqui Institution via the Abbotsford Police Department 3 a suspended TD inmate. As your arrival was not expected you have not yet been leared for open population or the Temporary Detention Unit. Given the circumstances f your case, I have no other alternative but to place you into administrative sgregation pending a full review of your case

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. ALTERNATIVES CONSIDERED:

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CHANGE TO ANOTHER CELL OR UNIT: There is no alternative cell or unit at Matsqui lich will keep you separate from other inmates. There is no alternative cell or

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Use of Force was not necessary in completing this administrative segregation placement. The inmate complied with the segregation placement decision and followed staff direction.

4. TOILETRIES AND BEDDING:

You have been issued toiletries and bedding as applicable by CX 1 Jones at hours. All other allowable effects will be issued following the 5 day review.

5. SECURING OF CELL:

N/A

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At this time, there are no apparent healthcare concerns that would preclude your segregation.

8. LEGAL COUNSEL:

You have been advised of your legal right to speak with an attorney and offered the

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. REQUEST TO SPEAK WITH CHAPLAIN OF ELDER

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: you are not satisfied with the decision of the Institutional Head or you are not itisfied with the conditions of confinement or the treatment that you received, you iy submit a grievance pursuant to sections 90-91 of the CCRA, sections 74-80 of the IRR and CD 081 - Offender Complaints and Grievances. You have the right to address institute information or urgent requests to the Institutional Head in a sealed ivelope, which will be provided upon request

! you remain in segregation, your case will be reviewed by the Regional Segregation ersight Manager prior to 60 days in segregation. The Regional Segregation Review erd, which will be chaired by the Assistant Deputy Commissioner of Operations, will view your case prior to 120 days in segregation and every 60 days following. This view will be based on information used in your most recent institutional 30 day view and on any other new information that may become available after this time. ery reasonable effort will be made to ensure that any new information will be ovided to you in time to give you the opportunity to make representation. You have 5 rking days to submit representations after receipt of any institutional review. You y submit representations to an institutional staff member who will forward them to e Regional Headquarters.

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SEGREGATED STATUS UPDATE

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On 2015-04-05 you arrived to Matsqui Institution via the Abbotsford Police Department as a suspended TD inmate. As your arrival was not expected you have not yet been cleared for open population or the Temporary Detention Unit. Given the circumstances of your case, I have no other alternative but to place you into administrative segregation pending a full review and consultation with the SID.

In sum, you have acted in a manner that (or your continued presence) jeopardizes the security of the institution or the safety of any person. [CCRA, section 31(3)(a)]

2015-04-08

Mr. ROY was admitted to segregation on 2015-04-05 after his unexpected arrival to Matsqui Institution via Abbotsford Police. Mr. ROY's Statutory Release was suspended on 2015-04-01 as he failed to report to his CRF as directed.

Mr. ROY is Métis. He is a first time federal offender serving a 2 year 3 day sentence for Break Enter and Commit, Fail to Comply with Conditions of Undertaking and Fail to Comply with Probation Order (x2). Mr. ROY is subject to a \$5,620 restitution order.

On 2015-03-12, Mr. ROY was released on Day Parole until his Statutory Release on 2015-03-27. Prior to his release he was classified as medium security. Although his paperwork remains the responsibility of the community, it is expected he will remain classified as medium security. His Correctional Plan was last updated on 2015-04-02 and his Static and Dynamic Factors are assessed as requiring a high level of intervention, with a rating of high need for improvement in the areas of Substance Abuse, Community Functioning, Personal/Emotional, and Attitude. The areas of Education/Employment and Associates requires a moderate need for improvement. Mr. ROY's accountability is low, his motivation level is medium, and there are no identified responsivity factors. Despite his reintegration potential rating of low, Mr. ROY is assessed as engaged in his Correctional Plan.

HEALING COMPONENTS: Mr. ROY is not interested in the Aboriginal culture at this time. An Elder Review completed by Elder C. Buckshot indicates Mr. ROY would benefit from working with the Elder/Spiritual Advisor and regular participation in Aboriginal spiritual activities. On 2013-12-17, Mr. ROY was reviewed by mental health and it was reported he had issues with concentration and anxiety due to past trauma. However, Mr. ROY has since been assessed as stable and he was referred for Multi-Target programming.

Taking into consideration Mr. ROY's cultural needs, the institutional Elders and ALO will be notified of his segregation status.

It is recommended Mr. ROY remain in segregation pending further review of a suitable placement.

Mr. ROY will be seen for his 5th Working Day Segregation Review on 2015-04-13.

2015-04-29

Mr. ROI's CMT continues to work on finding a suitable Pen Placement institution that meets his security needs.

Mr, ROY will be seen for his 30 Day Segregation Review on 2015-05-04.

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T. ROY'S CMT was recommending Pen Placement to Mission Medium Institution. Mr. ROY rovided a rebuttal and Mission is no longer a viable placement institution. Mr. ROY'S MT will be screening Pacific Institution once again. If he is not accepted at PI, his MT will be recommending an interregional transfer.

r. ROY will be seen for his 60 Day Segregation Review on 2015-06-01.

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FPS 613448ANAME ROY, CHRISTOPHER ROBERTDOB 1977/06/22LOC. MATSQUI INSTITUTION	
CHAIRPERSON - SIGNATURE	
IGAILUTO TANHINGA, AMY MGR ASSEDGHENT INTERVENTION	¥ " r [] tut#
FINAL DECISION	
Your status as a segregated offender has been reviewed and the dec.	Sion has been ante (a:
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Decision Date Effective Date	
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REVIEH OF OFFENDER'S SECREGATED STATUS INSTITUTIONAL REVIEW	DISTRIBUTION Instant - Officier DD Film
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Page 6 of 7

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THE FOLLOWING INFORMATION SHALL NOT BE DISTRIBUTED FURTHER. IN ACCORDANCE WITH THE PRIVACY ACT, THIS INFORMATION IS CONSIDERED PERSONAL INFORMATION AND MAY ONLY BE SHARED IF A NEED TO KNOW IS CONFIRMED.

* UNDER FEDERAL JURISDICTION IN INSTITUTIONS, 25 INCIDENTS WERE REPORTED * * UNDER FEDERAL JURISDICTION IN THE COMMUNITY, 02 INCIDENTS WERE REPORTED *

		TLANTIC REG	ION	
Total Institutio	nal Incidents – 03	Total	Community Incidents -	00
Institutional	Incidents			
1) DICIPLIN	ARY PROBLEMS - ATLA	NTIC INSTITUT	ΓΙΟΝ	
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3) SELF-INJU	JRIOUS BEHAVIOUR - I	NOVA INSTITUT	TION FOR WOMEN	
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SECURITY BRANCH National Monitoring Centre

2015-06-04

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Government of Canada du Canada SITREP

June 04, 2015



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SITREP

June 04, 2015

Seizure	e/Possession of	Contraband/Unaut	horized Items			
#	Institution	Incident no.		Description		
NTR						
Section	n 53 Search / Lo	ckdown	· · · · · · · · · · · · · · · · · · ·			
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Community Incidents

Fail t	o Return / Fa	il to Report						
#	Location (city)	Facility	Name	FPS	Release Date	UAL	Release Type	Releasing Institution
NTR				1				

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	QUEBEC	REGION
,	Total Institutional Incidents - 07	Total Community Incidents – 00

Institutional Incidents

1) **INMATE FIGHT – ARCHAMBAULT INSTITUTION (RMHC)**

INSTIGATOR 1: FPS:	INSTIGATOR 2 : FPS:	
	(a) A set of the se	

2) SELF-INJURIOUS BEHAVIOUR - JOLIETTE INSTITUTION

INSTIGATOR: FPS:			
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SECURITY BRANCH National Monitoring Centre CORRECTIONAL SERVICE OF CANADA 2015-06-04

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4) DISCIPLINARY PROBLEMS – COWANSVILLE INSTITUTION

INSTIGATOR: FPS:

5) SELF-INJURIOUS BEHAVIOUR - ARCHAMBAULT INSTITUTION (RMHC)

INSTIGATOR: FPS:

> SECURITY BRANCH National Monitoring Centre CORRECTIONAL SERVICE OF CANADA 2015-06-04

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		June 04, 20	15		
6) ASSAULT (ON INMATE – DONNAC	ONA INSTITU	TION	_ · · · · · · · · · · · ·	
Instigator: FPS:			VICTIM: FPS:		
7) ASSAULT (DN INMATE – DONNAC	ONA INSTITU	TION		<u> </u>
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(city)		······	Date	Туре	Institution
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SITREP June 04, 2015

Total Institutional Incidents - 03

ONTARIO REGION Total Community Incidents – 00

Institutional Incidents

1) ATTEMPTED SUICIDE – JOYCEVILLE ASSESSMENT UNIT

INSTIGATOR: FPS:

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Seizure/Possession of Contraband/Unauthorized Items 2# : Institution Incident no.,. ··Description Millhaven 2 नुस्तृभू Institution 3 Millhaven LUZ 同公司 Assessment Unit Section 53 Search / Lockdown Institution . Start Location . Type Reason NTR

Community Incidents

Fail to Return / Fail to Report								
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SECURITY BRANCH National Monitoring Centre CORRECTIONAL SERVICE OF CANADA 2015-06-04 5

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	PRAIRIE REGION	
Total Institutional Incidents – 10	Total Community	ncidents – U2
Institutional Incidents		
1) ASSAULT ON STAFF - EDN	NONTON INSTITUTION	
INSTIGATOR:		
2) SELF-INJURIOUS BEHAVIO INSTIGATOR: FPS:	OUR – REGIONAL PSYCHIATRIC C	ENTRE
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3) SECTION 128 – EDMONTO	N INSTITUTION FOR WOMEN	
Seizure/Possession of Contraba		
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Institution 7 Stony Mountain Institution (Med) 8 Stony Mountain		

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SECURITY BRANCH National Monitoring Centre CORRECTIONAL SERVICE OF CANADA 2015-05-04

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	Institution (Med)			· ·		
10	Stony Mountain					* []
	Institution (Med)	hin in and		· · · · ·		
	tion 53 Search / L					
	Institution	Туре	Location	Reason .	Start ::	S End
NTF	2					

Community Incidents

1) **GOVERNMENT SECURITY POLICY BREACH - EDMONTON PAROLE OFFICE**

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Offen	ces:			1				

Total Institutional Incidents - 02

PACIFIC REGION **Total Community Incidents – 00**

Institutional Incidents

1) **GOVERNMENT SECURITY POLICY BREACH - MATSQUI INSTITUTION**

ASSOCIATE 1: FPS:		ASSOCIATE 2: FPS:	
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SITREP June 04, 2015

2) DEATH (SUICIDE) – MATSQUI INSTITUTION

INMATE: ROY, CHRISTOPHER FPS: 613448A

On June 3, 2015, at approximately 1745 hrs, the inmate passed away at the hospital. It is believed that the death is a result of an attempted suicide that occurred on June 1, 2015. Next of kin was present at the time of death. The Chaplain met with the inmates and CISM was offered.

ROY (37) was serving 2 years for Break Enter and Commit, Fail to Comply with Condition of Recognition and Fail to Comply with Probation Order (x2). Sentence commenced: 2013-11-26.

Seizur	e/Possession of	f Contraband/Unau	thorized Items			
#	Institution	Incident no.		Description		
NTR						
Sectio	on 53 Search / Lo	ockdown				
	Institution	Туре	Location	Reason	Start	End
NTR						

Community Incidents

Fail to Return / Fail to Report								
#	Location (city)	Facility	Name	FPS	Release Date	UAL	Release Type	Releasing Institution
NTR			-					
Offence	s:							

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Warrants Issued by the National Monitoring Centre

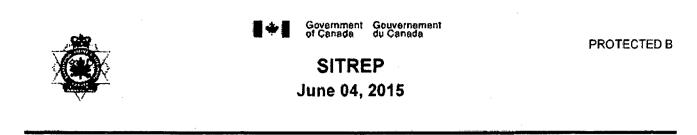
04 warrants of apprehension and suspension were issued by the NMC

Warrants Executed in Canada Afterhours

04 warrants of apprehension and suspension were executed in Canada afterhours

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SECURITY BRANCH National Monitoring Centre CORRECTIONAL SERVICE OF CANADA 2015-06-04



*Definition:

Incarcerated includes federal offenders, in federal institutions, in provincial institutions, and in other institutions as well as those on temporary absence from the institution.

Community includes federal offenders, on Day Parole, Full Parole, Statutory Release, Long Term Supervision Order, those temporarily detained, those deported, as well as provincial offenders on Day Parole and Full Parole who are supervised by CSC.

Excluded are provincial offenders and federal offenders on bail, escaped or unlawfully at large.

Original signed by Chris Hill Director Security Operations, Procedures and Monitoring

> SECURITY BRANCH National Monitoring Centre CORRECTIONAL SERVICE OF CANADA 2015-06-04

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Marquis Lucie (OCI-BEC)

From: Sent:	Vernier Mélanie (NHQ-OCI) Wednesday, July 15, 2015 10:59 AM
To:	Vernier Mélanie (NHQ-OCI); McCann Josee (NHQ-OCI); Marquis Lucie (OCI-BEC)
Cc:	Kingsley Marie-France (NHQ-OCI)
Subject:	RE: Christopher Robert Roy

Further info to assist you...

He was seen by Clinical Social Worker on May 29th, 2015-07-15

He denied wanting to harm others or himself. He was oriented to all spheres and denied any delusions or hallucinations. He reported to this writer he was worried inmates would come into his segregation cell and hurt him. He stated he has been told by other inmates that this has happened in the past. When asked what triggered his acting out behaviour this morning he replied he had already talked about this to other staff members and did not want to further explain. Mr. Roy did recount he just "lost it" due to stressors affecting his current situation. This writer advised Mr. Roy IMH will follow up with him on 2015-06-01 and he was amicable to same. Mr. Roy is assessed at LOW risk for suicide/self injury and can be monitored via regular rounds in Segregation. CONSULTATION: SEG CM, Healthcare, Chief Psychologist, & IPO Confirmed with healthcare he will be followed up by Dr. Kuhn for medication review.

From: Vernier Mélanie (NHQ-OCI) Sent: Wednesday, July 15, 2015 7:51 AM To: McCann Josee (NHQ-OCI); Marquis Lucie (OCI-BEC) Cc: Kingsley Marie-France (NHQ-OCI) Subject: RE: Christopher Robert Roy

Bon matin Josee, just so I can provide a little info on this matter.

I have followed up with site on several occasions and as I reported to you coming back from Matsqui this case raises several concerns at the institutional level. **The product of the product of the several concerns** at the institution report on the matter as RDC has requested that they sign off on it before providing us with the final report. Maybe something we want to bring to Ivan's attention should he want to contact them.

I can get you more info by end of day. I also know that Amanda and Jean-Fred were involved in this matter and that Amanda has had conversation with the family.

Mel

From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 6:55 AM To: Marquis Lucie (OCI-BEC) Cc: Vernier Mélanie (NHQ-OCI); Kingsley Marie-France (NHQ-OCI) Subject: FW: Christopher Robert Roy Importance: High

Bonjour Lucie,

Mélanie est assignée à Matsqui mais est présentement en visite institutionnelle.

Pourrais-tu svp prioriser la demande d'Ivan et:

- M'envoyer un topo du dossier;
- Répondre aux questions soulevées par les parents;
- Vérifier DATIS (Jean-Fred et Amanda auraient parlé au détenu quelques semaines passées). Svp résumer les discussions et les démarches/actions entreprises pour adresser les plaintes du détenu.

Le tout par courriel afin que je puisse partager ton enquête avec Ivan.

Un gros merci,

Josée

From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 14, 2015 9:46 PM To: McCann Josee (NHQ-OCI) Cc: Boulais Jean-Frédéric (NHQ-OCI) Subject: Fw: Christopher Robert Roy

Please follow up and make it a priority. Merci. Ivan

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sapers Howard (NHQ-OCI) <<u>Howard.Sapers@OCI-BEC.GC.CA</u>> Sent: Tuesday, July 14, 2015 5:29 PM To: <u>r@vpg.ca</u> Cc: Zinger Ivan (NHQ-OCI) Subject: Re: Christopher Robert Roy

Dear Mr. And Mrs Roy. Please accept my most sincere condolences. I am very sorry for your loss. I have asked the OCI Executive Director, Dr. Ivan Zinger to assign an investigator to this matter and look into the questions you have raised. You will be hearing from my office. My best wishes to you and your family during this difficult time. Howard Sapers

From: Robert Roy [<u>mailto:r@vpg.ca</u>] Sent: Tuesday, July 14, 2015 03:48 PM To: Sapers Howard (NHQ-OCI) Subject: Christopher Robert Roy

Hello Mr. Sapers;

Brenda and I are the parents of Christopher Robert Roy who took his own life at the Matsqui Institution early last month. Chris was in Solitary confinement at the time of his death and was in solitary for an extended period (almost 2 months) prior. We don't understand why he was in solitary in the first place as he was sent back to prison for breach of probation and he voluntarily turned himself in – seems harsh but there is likely more to it and we have to be prepared that we may not like what we find out.

We were communicating with Chris on a regular basis by phone almost daily until about 3 weeks prior to his death. He quit calling or communicating with us and others which we found very odd as my wife says the last conversation was a pleasant one. He quit calling his friends as well. While in solitary we detected he was becoming mentally unstable as was evident when he would call us.

As you can well understand we and his entire family are shocked and heartbroken to lose Chris and none of us believe he was capable of taking his own life. He deeply loved his family (especially his 2 daughters) and he has never hinted at suicide in the past – even in his darkest times. We are of the opinion that solitary confinement drove him crazy and brought him to a point where he could not rationalize. He had past substance addiction issues and this was at the root of his crimes but he was generally nonviolent.

Apparently the investigation has not begun and we are told it could take several months. It is of concern that Corrections investigates Corrections which seems in itself potentially biased. Our main concerns are:

- Why was he in solitary in the first place and why for so long ?
- What caused him to simply stop communicating with us was he stripped of this right to communicate by telephone?
- Did the institution do any psychological testing and was he properly evaluated and supervised while in solitary?
- Minor point is why it took the so long to get a hold of us? Found out the next morning

I don't know if there's anything you can do to help us but I just wanted to make you aware of our plight in dealing with this catastrophic situation for our family. Possibly some background info. but we do understand it's all a frustrating and time consuming process.

Thank you for your time and kind Regards;

Rob and Brenda Roy

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

Complaint Report - ROY, CHRISTOPHER 613448A-1

INMATE	Gender	Male	1
FPS 613448A	Ethnic Origia	ABORIGINAL	/
Last Name ROY	Preferred Language	English	
First Name CHRISTOPHER	Sentence Type	Determinate	

Contact Report

Date Of Contact 01-Jun-2015	Action	Investigation
Method Of Confact Own Initiave	Action Disposition	Pending
Investigator 195	Information Provided	05-Jun-2015
Institution Matsqui	Investigation Date	05-Jun-2015
Institution Complaint Matsqui	Inquiry Date	05-Jun-2015
Impact 3	Referral	
	Type Of Issue	Death or Serious Injury

OCI Actions Concluded

Summary of Issues and Actions Recommended

While in segregation, Mr. Roy was had his cell window covered an was unresponsive to staff. Staff opened Mr. Roy's cell door and found him hanging from the sprinkler.

2015-06-05 email to Warden - Request for Warden's situation report.

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FPS NAME ROLE 613448A ROY, CHRISTOPHER INSTIGATOR

ROY had his cell window covered in SCU and was not responding to staff. The shield was deployed, the food slot was opened, and ROY was observed hanging from the sprinkler. The cell door was opened immediately and ROY was cut down. ROY was unresponsive with no pulse. CPR was initiated, AED was deployed and MCCP called 911. Paramedics arrived and took over at 17:51. Paramedics stated that they had a pulse at 18:04. ROY was taken to ARH. ROY was declared deceased 2015-06-03 at 17:45. Synopsis: Current situation: Summary narrative: Offender declared deceased 2015-06-03 at 17:45. Incident and observation reports placed on the PS file for reference purposes.

From: Vernier Mélanie (NHQ-OCI) Sent: Friday, June 05, 2015 2:56 PM To: Reynen Carol-Ann (PAC) Ce: Holtzman Erika (PAC) Subject: Office of the Correctional Investigator - ROY

Good afternoon Mrs. Reynen.

Would it be possible to share with our Office the Warden's situation report pertaining to incident of June 1st, 2015 involving Mr. Christopher ROY once the report has been completed.

Regards. Mel

Mélanie Vernier Senior Investigator - Enquêtrice Sr. Office of the Correctional Investigator

From: Robert Roy [mailto:n@vpg.ca] Sent: Tuesday, July 14, 2015 03:48 PM To: Sapers Howard (NHQ-OCI) Subject: Christopher Robert Roy

Hello Mr. Sapers:

Thank you for responding to my Linkedin request for your contacts.

Brenda and Lare the parents of Christopher Robert Roy who took his own life at the Matsqui Institution early last month. Chris was in Solitary confinement at the time of his death and was in solitary for an extended period (almost 2 months) prior. We don't understand why he was in solitary in the first place as he was sent back to prison for breach of probation and he voluntarily turned himself in – seems harsh but there is likely more to it and we have to be prepared that we may not like what we find out.

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Rob Roy: President Vector Projects Group 1.td. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: r@ypg.ca. www.vpg.ca

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From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 9:55 AM To: Marquis Lucie (OCI-BEC) Cc: Vernier Mélanie (NHQ-OCI): Kingsley Marie-France (NHQ-OCI) Subject: FW: Christopher Robert Roy Importance: High

Bonjour Lucie.

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Pourrais-tu syp prioriser la demandé d'Ivan et:

-M'envoyer un topo du dossier:

-Répondre aux questions soulevées par les parents:

-Vérifier DATIS (Jean-Fred et Amanda auraient parlé au détenu quelques semaines passées). Syp résumer les discussions et les démarches/actions entreprises pour adresser les plaintes du détenu.

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Un gros merci.

Josée

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Tuesday, August 11, 2015

Page 2 of 17

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Running Record - ROY, CHRISTOPHER 613448A-1

Bon matin Josee, just so I can provide a little info on this matter.

I have followed up with site on several occasions and as I reported to you coming back from Matsqui this case raises several concerns at the institutional level. The several concerns at the several concerns at the several concerns at the several concerns at the several concerns at the several level. The several concerns at the several concerns at the several concerns at the several concerns at the several level. The several concerns at the several concerns at the several concerns at the several concerns at the several concerns at the several level. The several concerns at the

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Further info to assist you...

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From: McCann Josee (NHQ-OC1) Sent: Wednesday, July 15, 2015 8:00 AM To: Vernier Mélanie (NHQ-OC1); Marquis Lucie (OC1-BEC) Cc: Kingsley Marie-France (NHQ-OC1) Subject: RE: Christopher Robert Roy

Merci Mel. Compte tenu que tu as beaucoup de détenus sur ta liste à rencontrer. Lucie va réviser le dossier. Josée

From: Vernier Mélanie (NHQ-OCI) Sent: Wednesday, July 15, 2015 11:01 AM To: McCann Josee (NHQ-OCI): Marquis Lucie (OCI-BEC) Cc: Kingsley Marie-France (NHQ-OCI) Subject: RE: Christopher Robert Roy

Excellent, merci Josce, l'aimerais faire partie de la distribution de l'information syp.

Mel

From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 11:33 AM To: Vernier Mélanie (NHQ-OCI): Marquis Lucie (OCI-BEC) Cc: Kingsley Marie-France (NHQ-OCI) Subject: RE: Christopher Robert Roy

Certainement, je te tiens au courant. Josée

From: Marquis Lucie (OCI-BEC) Sent: Wednesday, July 15, 2015 1:41 PM To: McCann Josee (NHQ-OCI) Subject: As requested

General information on suicide incident According to OMS/Offender Incident: IN20158310000335

ROY had his cell window covered in SCU and was not responding to staff. The shield was deployed, the food slot was opened, and ROY was observed hanging from the sprinkler. The cell door was opened immediately and ROY was cut down. ROY was unresponsive with no pulse. CPR was initiated. AED was deployed and MCCP called 911. Paramedics arrived and took over at 17:51. Paramedics stated that they had a pulse at 18:04. ROY was taken to ARH. ROY was declared deceased 2015-06-03 at 17:45.

Situational report not available as of now. Why was he in solitary in the first place and why for so long? According to segregration placement review:

Placed in segregation since 2015-04-05 pending transfer to institution.

On 2015-04-05 you arrived to Matsqui Institution via the Abbotsford Police Department as a suspended TD inmate. Mr. ROY's Statutory Release was suspended on 2015-04-01 as he failed to report to his CRF as directed. As your arrival was not expected you have not yet been cleared for open population or the Temporary Detention Unit. Given the circumstances of your case. I have no other alternative but to place you into administrative segregation pending a full review of your case.

Transfer to another institution could not be arranged in time to ensure your safety. Segregation is the only alternative until transfer can be arranged. Your case management team and the security intelligence office will need time to adequately explore which security level and institution will be most appropriate for you.

Mr. ROY will be seen for his 5th Working Day Segregation Review on 2015-04-13.
2015-04-29: Mr. ROY's CMT continues to work on finding a suitable Pen Placement institution that meets his security needs.
Mr. ROY will be seen for his 30 Day Segregation Review on 2015-05-04.
2015-05-27: Mr. ROY's CMT was recommending Pen Placement to Mission Medium Institution. Mr. ROY provided a rebuttal and Mission is no longer a viable placement institution. Mr. ROY's CMT will be screening Pacific Institution once again. If he is not accepted at Pl. his CMT will be seen for his 60 Day Segregation Review on 2015-06-01.

Rebuttal Received from Offender: Reason Refused to Leave Segregation

According to OMS/Casework record:

Shared copies of OSL and penitentiary placement decisions with Mr. ROY. He signed the originals and tooks his copies, expressing no concerns.

What caused him to simply stop communicating with us - was he stripped of this right to communicate by telephone?

No information in Datis and OMS. Investigators who previously spoke with the offender (Melanie, Jean-Frédérie and Amanda) cannot be consulted as there are not at the office and nothing in Datis. However, it seems he had the right to communicate by telephone as 1 was told he spoke to Jean

Did the institution do any psychological testing and was he properly evaluated and supervised while in solitary?

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As reported by Melanie Vernier :

He was seen by Clinical Social Worker on May 29th, 2015-07-15

He denied wanting to harm others or himself. He was oriented to all spheres and denied any delusions or hallucinations. He reported to this writer he was worried inmates would come into his segregation cell and hurt him. He stated he has been told by other inmates that this has happened in the past. When asked what triggered his acting out behaviour this morning he replied he had already talked about this to other staff members and did not want to further explain. Mr. Roy did recount he just "lost it" due to stressors affecting his current situation.

This writer advised Mr. Roy IMH will follow up with him on 2015-06-01 and he was amicable to same. Mr. Roy is assessed at LOW risk for suicide/self injury and can be monitored via regular rounds in Segregation. CONSULTATION: SEG CM. Healthcare. Chief Psychologist. & IPO Confirmed with healthcare he will be followed up by Dr. Kuhn for medication review.

Minor point is why it took the so long to get a hold of us? Found out the next morning.

According to Casework record:

ROY was declared deceased 2015-06-03 at 17:45. AWI contacted the PO. It seems like the PO got the message the next day (2015-06-04). As soon as she learned the news, she contacted the Elder who made the phone call to the next of kin to advise them of the death of the offender. As per CD 530, following the death of an inmate, the Institutional Head/District Director or designated staff member will promptly notify the inmate's next of kin. In the absence of the appeal which was probably not on site at the time of the inmate's death, another staff member (AWI, MAI, CM, etc.) should have contacted the family in a more timely manner.

Actions taken by Investigator

As reported by Melanie Vernier :

Melanie has followed up with site on several occasions and as she reported to Josée coming back from Matsqui, this case raises several concerns at the institutional level. There is a disciplinary investigation being conducted on the matter more specifically in the matter which officers responded to the incident. She has yet to receive the Warden's situation report on the matter as RDC has requested that they sign off on it before providing the Office with the final report.

From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 1:43 PM To: Marquis Lucie (OCI-BEC) Subject: RE: As requested

Merci Lucie. Pourrais-tu svp ouvrir un dossier dans Datis et insérer les courriels des parents. M. Sapers, Ivan, Mélanie et le tien? Josée

From: Marquis Lucie (OCI-BEC) Sent: Wednesday, July 15, 2015 1:43 PM To: Vernier Mélanie (NHQ-OCI) Subject: FW: As requested

J'avais oublié de te mettre en cc.

From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 3:13 PM To: Zinger Ivan (NHQ-OCI) Subject: FW; Christopher Robert Roy Importance: High

Bonjour Ivan.

Voici les informations demandées: En espérant le tout conforme à vos attentes.

From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 03:32 PM To: Boulais Jean-Frédéric (NHQ-OCI): Gibson Amanda (OCI-BEC) Subject: FW: Fw: Christopher Robert Roy

Bonjour yous deux.

Lucie did not find information regarding your conversations with Mr. Roy in Datis. Could you please inform me on the nature of his complaints and any follow up with the institution?

Any information would be helpful.

Thanks a lot.

Josée

From: Gibson Amanda (OCI-BEC) Sent: Wednesday, July 15, 2015 4:40 PM To: McCann Josee (NHQ-OCI): Boulais Jean-Frédéric (NHQ-OCI) Subject: Re: Fw: Christopher Robert Roy

Hi Josee.

I did speak with Mr. Roy when I was acting for JF. I have the notes from our conversation in my office, but have not entered them in Datis, I apologize, I understand that JF also spoke with him afterwards and re-confirmed the investigation process.

JF. Mel (assigned to Matsqui) and I were going to have a case conference about this file, but this has not occurred due to travel schedules etc.

1 am happy to continue working on this file, but will not be in the office next week. Let me know if there is anything 1 can do tomorrow from the institution, though. I have reviewed the file in OMS and there were some red flags raised, but a more thorough review will certainly be required. The last time that Mel and I spoke, she was still waiting for the revised Warden's Situation Report and we were going to wait to review it before moving forward. I have not seen the WSR as of yet. I have not personally followed up at the institutional level, but there is a chance that Mel has, as she visited Matsqui shortly after the suicide.

Hope that is helpful. Let me know what I can do moving forward.

Amanda Amanda Gibson Senior Investigator Office of the Correctional Investigator

From: Boulais Jean-Frédéric (NHQ-OC1) Sent: Wednesday, July 15, 2015 4:38 PM To: McCann Josee (NHQ-OC1): Gibson Amanda (OCI-BEC) Subject: Tr: Contact information

Josée.

M. Roy n'avait pas de plainte. Il voulait en connaître d'avantage sur la cause du décès de son fils.

Je l'ai informé de notre mandat eu égard à l'article 19 et lui ai transmis mes coordonnées ainsi que celles de la direction des enquêtes sur les incidents (numéro public) et celles du coroner en Colombie Britannique.

Jean-Fred.

De : Robert Roy [mailto:r-d ypg.ca] Envoyé : Tuesday, June 30, 2015 01:19 PM À : Boulais Jean-Frédéric (NHQ-OC1) Objet : RE: Contact information

Tuesday, August 11, 2015 -

Thank you Jean-Frédéric.

- Rob

Rob Roy: President Vector Projects Group Ltd. 3-1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: r@vpg.ca_www.vpg.ca From: Boulais Jean-Frédéric (NHQ-OCI) [mailto:Jean-Frederic.Boulais & OCI-BEC.GC.CA] Sent: June 30, 2015 10:16 AM To: r/@vpg.ca Subject: Contact information Mr. Roy. As discussed, my contact information is below. Again, CSC's investigation Branch phone number is 613-947-3922. Their mailing address is : National Headquarters 340 Laurier Avenue West Ottawa, Ontario K1A 0P9 Here is the contact information for the regional office for Fraser of the Coroners Office of British Columbia: Fraser Region Liana Wright, Regional Coroner Metrotower II Suite 800 - 4720 Kingsway Burnaby, BC V5H 4N2 Phone: 604 775-1051 Facsimile: 604 775-1049 If the case was referred to another regional office, the webpage for the Coroners Office Contacts is: http://www.pssg.gov.bc.ca/coroners/contact/ Do not hesitate to contact me if you require more information, Jean-Frédéric Boulais Manager of Investigations | Gestionnaire des enquêtes From: Zinger Ivan (NHQ-OCI) Sent: Thursday, July 23, 2015 3:24 PM To: McCann Josee (NHQ-OCI) Subject: RE: Christopher Robert Roy Je voudrais discuter de ce cas. Es-tu disponible demain ? jmerci, Ivan From: McCann Josee (NHQ-OCI) Sent: Thursday, July 23, 2015 4:02 PM To: Reynen Carol-Ann (PAC)

To: Reynen Carol-Ann (PAC) Ce: Holtzman Erika (PAC) Subject: Request of information from OCI Importance: High

Hello Mrs. Reynen.

I am following up on the email sent by Mélanie Vernier on June 5, 2015 in regards to the request for the Warden's situation report pertaining to the death of Mr. Christopher ROY on June 1st, 2015.

I would appreciate it if you could you please forward the situational report to this Office.

Thank you,

From: Davies Stephanie (PAC) On Behalf Of Reynen Carol-Ann (PAC) Sent: Thursday, July 23, 2015 4:56 PM

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To: McCann Josee (NHQ-OCI): Vernier Mélanie (NHQ-OCI) Subject: RE: Request of information from OCI

Hello Josée & Mélanie.

Please find attached the Warden's Situation report for the death in custody.

If you require any additional information, or if there are any outstanding requests, please contact Carol-Ann or myself as Erika is on leave at the moment.

Thank you.

Stephanie Davies on behalf of ...

Carol-Ann Reynen Warden | Directrice Matsqui Institution | Établissement Matsqui

WARDEN SITUATION REPORT 2015-07-23 JM

NAME OF THE INSTITUTION (including security level) - NOM DE L'ÉTABLISSEMENT (incluant le niveau de sécurité) Matsqui Medium Security Institution DESCRIPTION OF INCIDENT AND VICTIM(S) INJURIES - DESCRIPTION DE L'INCIDENT ET BLESSURES DE LA(DES) VICTIME(S)

2015-06-01 at approximately 17:30, medication rounds in the Segregation Control Unit (SCU) were being conducted with a Health Services professional and a Correctional Officer 1. They observed that the window for cell #24 was covered, obstructing any view of the cell's interior. This cell is occupied by inmate Christopher ROY FPS#613448A. The Correctional Officer attempted to communicate with Mr.ROY: however, there was no response. Several verbal interventions were attempted to no avail. Efforts to page Mr.ROY through the cell intercom system were also ineffective. When he failed to respond, staff deployed a two-handled convex shield and opened his food slot. Through the food slot, staff observed Mr. ROY directly in front of the door. He appeared to be standing, but was not responding to the Officers' verbal direction. A closer look revealed that Mr. ROY was suspended from the ceiling. A call was made for additional Health Services and Operations staff assistance and the 911 tool was retrieved from the SCU Control Post. When the Officers entered the cell, it was confirmed that Mr. ROY was suspended from the ceiling with a ligature around his neck. The ligature was immediately cut and CPR was initiated.

Health Services professionals responded to inmate Mr. ROY in his cell, where he was found unresponsive, slightly exanosed from inadequate oxygenation of the blood with no pulse and no signs of respirations. Cardiopulmonary Resuscitation (CPR) was immediately initiated, and an automated external defibrillator (AED) was deployed.

CPR continued until British Columbia Ambulance Service (BCAS) arrived on scene. Care was transferred and Mr. ROY was transferred to Abbotsford Regional Hospital (ARH) for further examination and treatment. The advanced life support team was able to regain a pulse.

Mr. ROY was in the Intensive Care Unit (ICU) at ARH on a ventilator. On 2015-06-03, brain function tests were completed. Brain stem death was diagnosed and he was declared deceased by the Coroner at 18:33.

CHRONOLOGY OF EVENTS

2015-06-01

Times are approximate and the ones occurring in the Segregation Unit are based on the time of the Closed Circuit Television (CCT) footage and are Pacific Daylight Savings Time.

13:50 - How up to her interview of 2015-05-29. No concerns were noted.

16:00 - Count conducted by T. B. T. Bart Band Mr. ROY is present and visible in his cell.

16:18 -- Count is found incorrect and a re-count is called.

16:20 - Re-count conducted. Mr. ROY is present and visible in his cell.

16:25 – Institutional Parole Officer (IPO) CHAHAL shares the District Director's Decision of Penitentiary Placement to Kent Institution with Mr. ROY. The increase in his security classification is due in large part to his behaviours in the Segregation Unit on 2015-05-29. The raises no

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Running Record - ROY, CHRISTOPHER 613448A-1

concerns with the Parole Officer.

16:30 - Count is declared correct.

17:02 – The Inmate server is released from his cell and the meal slot of Mr. ROY's cell is opened by Electron and the meal slot of Mr. ROY's cell is opened by Electron and the meal slot is then closed and secured.

17:07 - House the second secon

17:28 - and knocks on the door but he does not respond.

17:33 hours - 17

17:39 - 17:37 - 17:38 - 17:39

17:40 - The first of the light of the second

17:42 - A garrives with the clamshell stretcher and A garrives with the AED device.

- 17:43 R Marrives in the Segregation Unit.
- 17:44 Carrives in the Segregation Unit and enters the cell.
- 17:46 starts using a video camera to record the incident.
- 17:48 arrives in the Segregation Unit. He directs to go prepare for a medical escort.
- 17:50 in the service arrives at Matsqui Institution.
- 17:54 The first two BC Ambulance Service Attendants arrive in the Segregation Unit.
- 17:55 Mr. ROY is removed from the cell onto the range. AED and CPR continue on Mr. ROY.
- 17:55 The second BC Services Ambulance arrives at Matsqui Institution.
- 17:57 Two more BC Services Attendants arrive in the Segregation Unit escorted by Park Park

18:01 - Late of arrives in the Segregation Unit carrying an oxygen tank is the segregation Unit and assist by taking over the chest compressions on Mr. ROY.

18:04 Contacts Contacts Contacts Contacts Contact and the employees involved.

- 18:05 -1 State State Contacts Warden REYNFN and apprises her of the incident.
- 18:06 Mr. ROY's cell is secured by CM OWENS. The BC Ambulance Services Attendants announce that Mr. ROY has a pulse.
- 18:09 Mr. ROY is secured on the clamshell stretcher.

18:10 - [13:40 - [13:40 - [15:10] Contacts the National Monitoring Centre and apprises the Duty Officer of the incident.

18:15 - Mr. ROY is carried from the Segregation Unit to the ambulance.

18:20 - Mr. ROY leaves Matsqui Institution in the ambulance to (ARH). **CENTRAL For A State**

19:15 - 19:15

2015-06-02

08:20 - Institutional Chaplain Father DENNIS conducted a round of the Segregation Unit to provide CISM/spiritual counselling for the Inmates.

09:00 - Elder LOCK contacts Mr. ROY's father and provided Next Of Kin notification (NOK).

2015-06-03

13:25 - Institutional Elder LOCK conducted a round of the Segregation Unit to provide CISM/spiritual counselling for the Inmates.

17:45 – **Control** in the providing the security escoring services for Matsqui Institution, that Mr. ROY had been declared deceased by the Coroner in the ICU at ARH, Mr. ROY's father (NOK) was present in the hospital at the time. **Control** attends ARH to complete the fingerprinting and gather more information. In the ICU room, **Control** finds a medical team of Doctors. Nursing staff and a Coroner. They were conducting a series of checks to confirm the cause of death. The two senior Doctors announced the diagnosis of brain stem death and officially pronounced Mr. ROY as deceased at approximately 18:33.

18:30 - File Control advises Warden REYNEN and the National Monitoring Centre that Mr. ROY had passed away

INMATE(S) PROFILE - PROFIL DU(DES) DÉTENU(S)

Mr. ROY (FPS #613448A) is a 37-year-old (DOB 1977-06-22), male, Métis, first-time federal offender serving a sentence of two years for Break Enter and Commit – Theft Over \$1,000, Fail to Comply with Conditions of Undertaking and Fail to Comply with Probation Order x2.

A check of the Offender Management System (OMS) on 2015-06-02 reveals that Mr. ROY is a Canadian citizen, who has no outstanding charges or pending appeals. He is not considered to be a high profile offender.

Mr. ROY was recently in the Community on Statutory Release. On 2015-04-01, a suspension and apprehension warrant was issued due to his whereabouts being unknown. He remained unlawfully at large until 2015-04-05, when he turned himself into Mission RCMP. The results of a urinalysis test he submitted while in the Community returned on 2015-04-07 as positive for codeine, amphetamine, methamphetamine, morphine, and heroin.

Mr. ROY was transferred to Matsqui Institution as a temporarily detained offender on 2015-04-05. He was immediately segregated pending a review of his case for placement into open population. File information indicates Mr. ROY identified having incompatibles at Matsqui Institution. As such, he was maintained in the segregation unit until a review of his security classification and penitentiary placement was completed by the Temporary Detention Unit.

An Assessment for Decision was completed on 2015-04-28 recommending a medium security classification and penitentiary placement at Mission Institution as it was identified as the only medium security facility in the Pacific Region without any incompatible issues. The Assessment for Decision was shared with Mr. ROY in Segregation. The provided a rebuttal on 2015-05-25 in which he indicated he believed he had an incompatible at Mission Institution, but he provided no name.

Mr. ROY is not identified as an associate of a Security Threat Group at this time. As well, there is no file information of any previous reported suicide or self-harm attempts.

On 2015-04-25, staff observed Mr, ROY give a "thumbs up" to the Segregation server during dinner feeding. A few seconds later, another Offender asked for a book from his cell. Staff took the book from his cell and inside the paper pamphlet at the front of the book were 3 white pills labelled "PGB 150" that looked like medication. The book and pills were seized and Mr, ROY was charged.

On 2015-05-29. Mr. ROY barricaded himself in his cell in Segregation using a mattress and paper over the window. He refused contact with staff and they were forced to physically open the cell to verify his safety. He refused to communicate with a trained negotiator during the incident. He subsequently reported to staff that he was concerned about the possibility of his pending transfer to Mission Institution. Mr, ROY indicates that he wants to go to Kent Institution. After the incident, Mr, ROY was seen by the formation of the formation of the second secon

Taking into consideration the Assessment for Decision dated 2015-04-14. Mr. ROY's rebutal and the new information pertaining to his behaviour while in Segregation, a decision for a maximum security classification and penitentiary placement to Kent Institution was made on 2015-06-01. These documents were shared with Mr. ROY on 2015-06-01 in Segregation, at which time he did not express any questions or

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concerns.

STAFF PRESENCE AND SUPERVISION AT THE TIME OF THE INCIDENT – PRÉSENCE ET SURVEILANCE DU PERSONNEL AU MOMENT DE L'INCIDENT

At the time of the incident, there were no operational adjustments in place, and all Correctional Officers were deployed in accordance with the deployment standards. Prior to the incident, rounds of the Segregation Unit were conducted within Matsqui Institution policy timeframes, with the last being less than 30 minutes before the incident. The incident occurred in the cell occupied by Mr. ROY and was out of the view of the Officer in the control post.

A personal portable alarm, a fixed point alarm and a radio transmission were utilized to initiate the response; however, there was a considerable delay, which will be addressed in the Institutional Head assessment section of this document.

Officers were wearing their personal protective equipment while on duty.

Staff members involved in the incident were all current for their qualifications as per the applicable National Training Standards.

There were significant policy breaches/ concerns relative to the supervision of the incident which will be addressed in the Institutional Head review section of this document.

The incident was isolated, contained and controlled in accordance with policy expectations,

The Emergency Medical Checklists were completed as required in policy.

Critical Incident Stress Management (CISM) was made available to stall as required in policy.

ASSESSMENT OF CHIEF, HEALTH SERVICES AND/OR CHIEF PSYCHOLOGIST – ÉVALUATION DU CHEF DES SERVICES DE SANTÉ ET/OU PSYCHOLOGUE EN CHEF ASSESSMENT OF CHIEF HEALTH SERVICES KATHERINE MATHESON:

Nurses responded to inmate Mr. ROY in his cell, where he was found unresponsive, slightly cyanosed from inadequate oxygenation of the blood with no pulse and no signs of respirations. CPR was immediately initiated, with us of an Automated External Delibrillator (AED).

CPR continued until transferred to British Columbia Ambulance Service (BCAS) upon their arrival on scene. A pulse was regained. Mr. ROY transferred to Abbotsford Regional Hospital via ambulance and Advanced Life Support Team.

Mr. ROY was being monitored in the Intensive Care Unit (ICU) at Abbotsford Regional Hospital (ARH) on a ventilator. On 2015-06-03 brain function tests were completed. Brain stem death was diagnosed and he was declared deceased at 18:33.

This is designated Serious Bodily Injury.

There are no concerns with the health care given.

ASSESSMENT OF CHIEF PSYCHOLOGIST MARIE-FRANCE LAPIERRE:

IDENTIFICATION:

Mr. ROY was a 37-year old (DOB: 77.06.22) Metis male who was serving a 2 year sentence for Break. Enter, and Commit: Failure to Comply with Condition of Undertaking: and Failure to Comply with Probation Order (x2). His sentence began on 13, U.26. His day and full parole had elapsed, as had his Statutory Release Date. His Warrant Expiry Date was 15, 11, 28. His A/Parole Officer was Derek Buckton.

INSTITUTIONAL:

Mr. ROY arrived at Matsuui Institution on 15.04.05. Upon completion of the Immediate Needs Indicators – Suicide, he replied "no" to all questions asked of him. However, since he was expected at the institution and had not yet been cleared, he was placed in segregation. He was maintained in segregation at his 5th day segregation review until his placement was completed.

ABORIGINAL HISTORY:

MENTAL HEALTH HISTORY:

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There is little psychological information on file and no corroborative details in regard to Mr. ROY's mental health. He self-reported a diagnosis of PTSD. ADHD, and Bipolar disorder. He has received medication for anxiety and depression symptoms, which appeared to be mostly situation related.

ADDICTION:

£

Mr. ROY's conflicts with the law began in 2007, at the age of 30. After he went to Alberta to work in the oil fields, he began using alcohol to excess, which triggered his use of illicit drugs. His use of crack cocaine increased and his behaviour deteriorated. He started to associate with other drug users and admitted selling drugs on the street to afford his own habit. His personal life was negatively affected and his marriage broke down, which led to the use of more drugs.

Mr. ROY eventually returned to Kelowna and attempted to receive treatment, close to his family. He relapsed into his drug use and crime cycle. See the Criminal Profile for more details on his index offence and criminal history.

Mr. ROY was described as having an addictive personality as he used illicit drugs, alcohol, and gambled.

MENTAL HEALTH INTERVENTION AT MASTQUE

Mr. ROY put in a request to see psychology on 15.04.14, indicating he wanted to "get [his] mental health issues under control." When he was approached in the yard on 15.04.21, he was offered to meet in the interview room if he needed to discuss his concerns. He appeared anxious and explained he wanted to resume his medication for anxiety. He was informed medication was outside of the scope of practice of psychology and was directed to discuss this further with Health Services staff, who was informed verbally of his request.

On Friday, 15.04.24, a written complaint was received from Mr. ROY. A written response was provided to Mr. ROY that same day, with the offer to talk to another mental health professional early the following week (15.04.28).

When offered an interview on 15.04.28. Mr. ROY declined meeting, explaining he had been prescribed medication, which was helping him. He denied any current suicidal or self-injurious ideation. He was informed of the process if he required psychological intervention.

On 15.05.26. Mr. ROY was again approached in his cell in segregation to discuss privately any concerns. He again declined meeting as he reportedly did not have any concerns. He denied any suicidal or self-injurious ideation. He was again reminded of the procedure if he required psychological intervention. Follow up was also done with Health Services to find out if the medication he was reported to have passed to another offender was the one prescribed to him.

On 15.05.29, after Mr. ROY barricaded himself in his cell, the Deputy Warden requested he be interviewed. He agreed to an interview in the interview room. He was described as calm and engaged throughout the interview. He was future-triented and spoke about his plans for the weekend. He denied any current self-injurious, suicidal or homicidal ideation. Mr. ROY referred to his fear that other inmates would come into his segregation cell. His fear was related to stories other offenders had told him and he was assured it would not occurred as security monitored movement closely. The statement was assessed as due to his lack of institutional experience rather than related to delusion. Mr. ROY indicated he was on medication and that he wanted to meet with the physician to have those reviewed. He was assessed as low risk for suicidal or self-injurious behaviour. In view of his level of agitation earlier in the day, follow up was scheduled for the following Monday.

Mr. ROY was interviewed as follow up on 15,06.01. He was interviewed in the yard, with no other offenders present. He referred to his weekend having been calm. He reported changes in his medication. His sleep was still described as disturbed. It was suggested he follow up with Health Services. Mr. ROY indicated he was still waiting to receive a television. He was informed his Parole Officer was inquiring about the possibility to have a loaner television. Mr. ROY declined the need for further follow up and indicated he would self-referred if mental health support was needed.

Mr. ROY was found hanged in his cell a few hours later.

ACTION PLAN:

-Chief Psychologist learned the news on 15.06.01, at 1945:

-After more information was gathered, the A/Regional Manager Institutional Mental Health was notified of the event. A message was left at 2015 and a conversation occurred later on that same evening:

-On 15.06.01, around 2030, the mental health professional who had worked with him on 15.06.01 was contacted and asked to come directly to

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Matsqui the following day and a construction of the second s

-Mental health professional who had seen him on 15.06.01 was notified on the morning of 15.06.02 of the suicidal behaviour of Mr. ROY: -CISM was offered to all mental health professionals who had worked with him on 15.06.02:

-Offenders in segregation were offered the opportunity to discuss with a mental health professional on 15.06.03. Offers will be either documented through MHTS or PAN, depending if they requested an interview (Hoffenders did) or not.

ASSESSMENT OF THE INSTITUTIONAL HEAD - ÉVALUATION DU DIRECTEUR D'ÉTABLISSEMENT

I am satisfied that there were no pre-incident indicators which should have made it known that Mr. ROY was in any imminent danger for self harm/ suicide given that he had just been assessed as low risk, and that he was aware that he was not going to be transferred to Mission Institution which was his principal concern. I am satisfied that the level of interventions by parole and mental health staff to manage his risk, up to the point of the incident was appropriate and adhered to policy guidelines.

I am satisfied that following the use of the 911 tool to dislodge the offender from the bed sheet attached to the cell ceiling, that the incident was managed and responded to in accordance with policy expectations and that appropriate actions were taken to ensure that Mr. ROY received appropriate medical attention. All associated referrals and paperwork were completed. While policy does not specify exactly when the Next of Kin should be notified, it is noted that the family was immediately notified the following morning (2015-06-02). Fortunately, Mr. ROY's next of kin was able to attend and were present before and when Mr. ROY was pronounced deceased. CISM protocol was followed and provided for both employees and inmates in accordance with base line expectations.

There was minimal disruption to the normal operational routine other than a delayed start to the evening meal and medication lines for Matsqui Institution's general association population.

I do have serious concerns relative to the quality of the rounds/ patrols that were completed prior to the incident. During the review, the round completed at 17:07 by staff clearly indicates that the Officer did not look into any cell or verify any live breathing bodies as required in policy. The last time Mr. ROY was verified to be alive and well was at 17:02, when he handed over his food tray, following the supper feeding routine. It is clear that this was a significant policy breach.

Additionally, during the medication parade, when Mr. ROY failed to respond to the staff member and had his cell window covered, it is my assessment that the officer should have have initiated an immediate response (PPA or call for staff assistance) to obtain the required number of staff to be able to identify and respond to the situation in a timely manner as per the expectations of Commissioner's Directive 566-4. Given that Mr. ROY did not respond to the Officer at the door. I am not certain what was to be gained by attempting to speak with him through the inmate cell call system or why the second officer also did not decide to initiate a P.P.A response. Overall there was approximately an eight (8) minute delay between when the first officer and nurse noted the covered cell window and did not receive a response and when the staff opened the door to initiate the appropriate response to a suicide attempt.

Notwithstanding the inappropriate response of the Officer, 1 also have concerns with how the Duty CM responded, once he was made aware of the situation from the Segregation control post Officer.

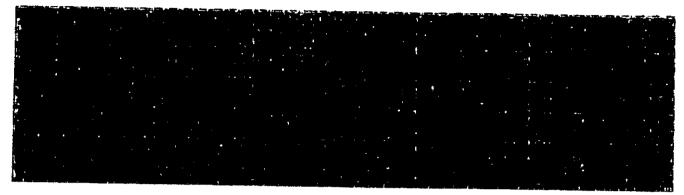
I also have concerns with how Mr. ROY was "eut down". There was no attempt to carry him or support him prior to cutting the ligature. As a result, Mr. ROY was allowed to fall to the floor which is contrary to our duty of care and appropriate first aid response.

The Segregation unit recently underwent a retrofit and all cells received new furnishings, and a review of suspension points was completed. The vulnerability to be able to use the "guard" covering the smoke alarms was not identified. This guard presented as a significant and easily accessible suspension point.

The Institution continues to be on normal routine; and there has not been any adverse reaction from the population nor is there expected to be. Following the declaration of death on 2015-06-03, a media release was completed in accordance with policy.

ACTIONS TAKEN AND CORRECTIVE MEASURES- MESURES PRISES ET MESURES CORRECTIVES

To immediately mitigate the risk of the suspension point used in this incident. I directed that all the metal eovers for the fire/smoke detectors in the Segregation Unit cells to be immediately removed. This task was done by Matsqui Institution's Maintenance department and was completed 2015-06-04. The Acting Regional Administrator Technical Services LAFLAMME has confirmed that a more in depth assessment of the configuration and potential suspension points in the Segregation Unit cells will be conducted involving Matsqui Institution's Maintenance department and the CM with the Segregation portfolio. Once the final report is completed, Matsqui Institution's management team will work with Regional Technical Services to make the appropriate amendments to the physical layout of the segregation cells to minimize all suspension points where possible.



Direction with regards to consider timely notification of the Next of Kin will also be initiated. MEDIA ATTENTION AND PUBLIC INTEREST - COUVERTURE MEDIATIQUE ET INTERET DU PUBLIC

A media release was prepared by Acting Assistant Warden Management Services KELLY 2015-06-04 and sent out to the media outlets. Citizen Advisory Committee members were also sent the media release 2015-06-04.

DISCUSSION DU DOSSIER AVEC IVAN ZINGER 2015-07-24 JM

Lettre à envoyer aux parents de la part d'Ivan.

From: Reynen Carol-Ann (PAC) Sent: Friday, July 24, 2015 1:07 PM To: McCann Josee (NHQ-OCI): Vernier Mélanie (NHQ-OCI) Subject: RE: Request of information from OCI

Hi Josee

Unfortunately my assistant erred in sending you this Sit Report...it has not been finalized and approved by the RDC and we have been told that until this is done, it is not to be distributed further (not just this Sit report but all of them). Thad already explained this to Melanie so she was aware. My assistant is just filling in and therefore was not aware. As such, I would appreciate if you would kindly shred the version sent and wait until the finalized version reaches your office as per established protocol (which I would anticipate would be soon).

Please advise, Thank you, Carol-Ann Reynen Warden | Directrice Matsqui Institution | Établissement Matsqui

From: McCann Josee (NHQ-OCI) Sent: Friday, July 24, 2015 2:26 PM To: Reynen Carol-Ann (PAC): Vernier Mélanie (NHQ-OCI) Subject: RE: Request of information from OCI

Hi Carol-Ann.

took over the file and did a follow up. No worries, the document will be shredded.

From: Reynen Carol-Ann (PAC) Sent: Friday, July 24, 2015 4:30 PM

To: McCann Josee (NHQ-OCI): Vernier Mélanie (NHQ-OCI) Subject: RE: Request of information from OCI

Hi Josee

After some discussion around here. I have been told that now that it is shared, it's shared. Having said that, I have also been given some advice to follow in the future. So sorry about all of this confusion ?

Enjoy your weekend, Carol-Ann

From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, July 28, 2015 1:08 AM To: Zinger Ivan (NHQ-OCI) Ce: brenda@vpg.ca: Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

Hello Mr. Zinger:

I received a call from the Coroner last Friday and he explained the process that will take place and it sounds thorough. Lactually met him at the Hospital in Abbotsford upon Chris's passing. Fam encouraged that we are given the opportunity to be involved in the investigation and we intend to take a very active part as we have much to contribute. The problem is the Coroner tells us the process will begin sometime next year which we find completely unacceptable given the circumstances. We thought there would be argency given the seriousness.

Can you please confirm the earliest schedule of the investigation as you did mention you would make it a priority.

Thank you so much for your help and understanding.

Regards:

Rob and Brenda Roy

From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 28, 2015 8:48 AM To: 'r@vpg.ca' Ce: brenda@vpg.ca: Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

Mr. Roy:

The issues you raise are of grave concerns to us. Inquests by coroners and medical examiners are completed often years later, and families have often very limited information prior to the inquests due to privacy and access to information restrictions related to sharing of information. There are some systemic concerns and barriers that are not helpful to those who seek details about what happened and some degree of closure. We are still working on a preliminary response to you highlighting issues. 1 will get back to you this Wednesday.

Kind regards.

Ivan

From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 28, 2015 8:53 AM To: McCann Josee (NHQ-OCI): Margues Manuel (NHQ-OCI) Cc: Sapers Howard (NHQ-OCI) Subject: FW: Christopher Robert Roy

Josée: Please see below. We need a response soon, which will include details about our consultation with both CSC and the Office of the Privacy Commissioner.

Manuel: I want to see the letter to the OPC with the info package. It should contain emails below and the Warden situational report. This is important.

Merei.

<... Ivan

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From: Zinger Ivan (NIIQ-OCI) Sent: Tuesday, July 28, 2015 8:54 AM To: Boulais Jean-Frédérie (NHQ-OCI) Cc: Kingsley Marie-France (NHQ-OCI): McCann Josee (NHQ-OCI) Subject: FW: Christopher Robert Roy

3-F: Can you please help on this to frame the issue. Merci, Ivan

From: McCann Josee (NHQ-OCI) Sent: Tuesday, July 28, 2015 9:23 AM To: Zinger Ivan (NHQ-OCI) Subject: RE: Christopher Robert Roy

Bonjour Ivan.

Voici la lettre que j'ai préparée hier faisant suite à notre rencontre de vendredi dernier. Laisse-moi savoir si tu veux que je la modifie.

Josée

From: McCann Josec (NHQ-OCI) Sent: Tuesday, July 28, 2015 9:23 AM To: Zinger Ivan (NHQ-OCI) Subject: RE: Christopher Robert Roy

Bonjour Ivan.

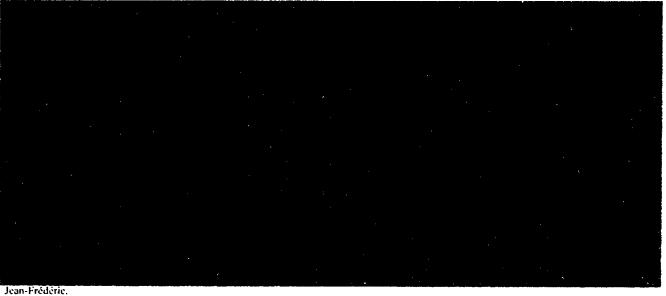
Voici la lettre que j'ai préparée hier faisant suite à notre rencontre de vendredi dernier. Laisse-moi savoir si tu veux que je la modifie.

Josée

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From: Boulais Jean-Frédéric (NHQ-OCI) Sent: Tuesday, July 28, 2015 9:44 AM To: Zinger Ivan (NHQ-OCI) Cc: Kingsley Marie-France (NHQ-OCI): McCann Josee (NHQ-OCI) Subject: RE: Christopher Robert Roy

Ivan.



From: Zinger Ivan (NHQ-OCI)

Tuesday, August 11, 2015

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Sent: Wednesday, July 29, 2015 4:39 PM To: 'r'@ypg.ca' Cc: brenda@ypg.ca; Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

Dear Ms and Mr. Roy.

Thank you for your email, dated July 14, 2015, to Mr. Howard Sapers, Correctional Investigator, as well as your subsequent emails. First, I would like to offer you and your wife my sincere condolences for the loss of your son. Christopher Robert,

As you may know, the Office of the Correctional Investigator (OCI) is mandated by Part III of the Corrections and Conditional Release Act as an Ombudsman for federal offenders. As such, I want to assure you that all information or complaints received by our Office concerning federal offenders are thoroughly reviewed, investigated, and where necessary, recommendations are made to Correctional Service of Canada (CSC) for corrective measures. Having said this and as you can appreciate, we (as well as the CSC) are prevented from sharing information about offenders who passed away as we must adhere to the provisions of the Privacy Act (we can only provide information if we have a signed release from an offender on file). The frustrations you are experiencing with the "system" are legitimate. Refusal to share information does appear to equate to a lack of openness, transparency and accountability. Furthermore, it fails to be responsive to the reat needs of family members.

Let me recap what we have done so far and what we can do. Upon the death of your son, a Senior Investigator (SI) was immediately assigned and reviewed our databases. I can confirm that your son has not contacted our Office in the past. The SI also reviewed the CSC documentation in the Offender Management System and requested preliminary CSC reports regarding the tragic death of your son. The Warden's Situational Report and Observation Reports were carefully reviewed. Based on a review of these documents, the SI will raise any initial concern with the CSC Security Branch at National Head Quarters (NHQ) to ensure that the CSC National Board of Investigations (NBOI) addresses OC1 concerns during its investigation. The CSC NBOI is a reasonable investigative process, but unfortunately it takes time to complete the investigation, and an action plan is generally not approved by CSC NHQ before a year has passed. Once the NBOI report is completed, you can file an access to information request with the CSC, but again our experience is that a lot of information will be exempted/redacted and most of this report will be blacked out. The CSC, by law, has to provide us a copy of the NBOI report. We will review this report and again flag any concerns and make recommendations accordingly. As you were told, down the road information will finally be shared via the Coroner's independent process, which can take place years after the actual death.

I understand that all of this is not satisfactory and I agree that the existing process leaves families in the dark for unreasonable periods of time. Many families are in need of timely and accurate information about what happened to their loved ones and can become sceptical of correctional authorities as the refusal to share information can raise legitimate suspicion. Families are too often hurt by the lack of information and a degree of closure or grieving can be unnecessarily delayed.

We are now consulting with the Office of the Privacy Commissionner (OPC) to see if some information could be released pursuant to the Privacy Act to you and other families in the same situation. We are in the process of drafting correspondence to the OPC to raise our concern about the process and the negative impact of not sharing some information with families. We will also examine other avenues to share..

CONVENING ORDER AND TERMS OF REFERENCE

BOARD OF INVESTIGATION INTO THE DEATH OF AN INMATE AT MATSQUI INSTITUTION ON JUNE 3, 2015

WHEREAS it is provided by Sections 19 and 20 of the *Corrections and Conditional Release* Act (CCRA), S.C. 1992, c. 20 that the Commissioner of the Correctional Service of Canada may appoint a person or persons to investigate and report upon any matter relating to the operations of the Service; and that the Service investigate and report when an inmate dies or suffers serious bodily injury:

And.

WHEREAS on the 1st day of June. 2015 at approximately 1728 hours at Matsqui Institution, medication rounds in the Segregation Control Unit were being conducted by a Correctional Officer and Health Services professional. It was noted that inmate Christopher ROY (FPS# 613448A) had his cell window covered and was not responding. The Correctional Officer returned to the control post and informed other staff. Three Correctional Officers returned to the coll and opened the food slot to discover ROY hanging by his neck. One Officer retrieved the 911 tool and an ambulance was called. ROY was cut down and Cardio Pulmonary Resuscitation was administered. At 1754 hours the ambulance arrived and paramedics took over care of ROY. A pulse was detected and ROY was transported Abbotsford Regional Hospital. On June 3, 2015 at approximately 1745 hours, the institution was advised that ROY was deceased.

NOW THEREFORE I, Don HEAD. Commissioner of Corrections, do hereby appoint, by virtue of Sections 19 and 20 of the CCRA, Chris **PRICE**, National Investigator, Incident Investigations. National Headquarters as Chairperson of the Board of Investigation, Ken **DICK**, Regional Coordinator - Quality Improvement, Health Services RHQ. Pacific Region and Michael **O'REILLY** community member, as members of the Board of Investigation.

I DIRECT AND CHARGE the persons so appointed to faithfully execute the duties entrusted to them in the conduct of this investigation and to provide me with the complete circumstances surrounding the above-mentioned incident, including:

- a) a background into the incident:
- b) a succinct and relevant profile of the inmate involved in this incident;

c) a chronology of the events.

I FURTHER DIRECT that the Board of Investigation specifically analyze the following issues. as it relates to this case, including any issues of compliance to the law, policies and procedures having a direct impact on this incident:

- a) the existence of pre-incident indicators, precipitating events or contributing risk factors to the incident under investigation and if so, were they known by staff and was any attention provided or action taken by them:
- b) the security classification of the inmate involved in this incident and his placement at Matsqui Institution; and whether the social history of the inmate was considered in the decision-making process as per Commissioner's Directive (CD) 702. Aboriginal Offenders, CD 705-7, Security Classification and Penitentiary Placement, and CD 710-6, Review of Offender Security Classification];

c) the care, treatment and monitoring of the inmate prior to the incident, as well as the inmate's overall mental health management plan, including the physical and mental health care and medications provided to the inmate during his placement at Matsqui Institution (Medium) and the extent to which the clinical management plan (if any) was followed:

- d) the staff presence in the area where the incident occurred, including the frequency and adequacy of the monitoring of inmate activities:
- e) the staff response to the incident, including, but not limited to, the interventions and medical care that were provided to the inmate following the incident; and
- f) the quality of rounds and counts.

AND I FURTHER DIRECT the Board of Investigation to provide me with its findings on the above matters and any recommendations it considers appropriate and which may contribute to the effective resolution and/or prevention of similar situations or occurrences in the future.

AND FURTHER, to ensure the success of this investigation, the Board of Investigation is authorized:

- to adopt such procedures and methods as may be deemed necessary for the proper conduct of this investigation;
- b) to be provided with adequate and secure working accommodation and administrative assistance as required;
- c) to search any building, receptacle or thing on the property of and in the possession of the Correctional Service of Canada, and to seize and retain such books, documents or things as the Board may deem, on reasonable grounds, necessary for the successful execution of its mandate;
- d) to have complete access to personnel employed by, or under contract with the Correctional Service of Canada;
- e) to communicate, at the discretion of the Chairperson of the Board of Investigation, with any outside person, agency, office or organization which may assist in the successful completion of this investigation: and,
- f) to disclose any personal information it deems necessary to enable the recipient of a Section 13 Notice to fully understand and respond to the statements made by the Board of Investigation in the report which indicate that the person breached the law or policy, and which may negatively affect the person's reputation.

The Annex to this Convening Order outlines further the powers and responsibilities bestowed on this Board of Investigation under Sections 7 to 13 of the *Inquiries Act* pursuant to Section 21 of the *Corrections and Conditional Release Act*. In applying the Section 13 process, the Board of Investigation shall apply the same considerations and follow the same procedures with Section 13 whether the person is a member of the public, a staff member, a Parole Board of Canada member, an offender or a contractor.

AND I FURTHER DIRECT the Board of Investigation to submit to me, through the Director General, Incident Investigations Branch, a written report marked "Protected.B", no later than the 10th day of November 2015.

1410-02-2015-17

Given under my hand in the City of Ottawa, in the Province of Ontario, this 20° day of July 2015.

Don Head

Commissioner Correctional Service of Canada

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ANNEX TO CONVENING ORDER

This investigation is convened under Section 20 of *the Corrections and Conditional Release Act* which reads: "The Commissioner may appoint a person or persons to investigate and report on any matter pertaining to the operations of the Service." Section 21 of the Act stipulates that, for investigations convened under Section 20, Sections 7 to 13 of the *Inquiries Act* apply.

By virtue of Sections 7 to 13 of the *Inquiries Act*, for the purpose of their investigation, members of national Boards of Investigation have all the powers of "commissioners" under the *Inquiries Act*, and those special powers and responsibilities are as follows:

INQUIRIES ACT. R.S., c. I-13, s.1

PARTS II AND III

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7. For the purposes of an investigation ..., the commissioners

(a) may enter into and remain within any public office or institution, and shall have access to every part thereof;

(b) may examine all papers, documents, vouchers, records and books of every kind belonging to the public office or institution:

(c) may summon before them any person and require the person to give evidence, orally or in writing, and on oath or, if the person is entitled to affirm in civil matters on solemn affirmation; and

(d) may administer the oath or affirmation under paragraph (c). R.S., c, J-13, s. 7.

8.(1) The commissioners may, under their hands, issue a subpoena or other request or summons, requiring and commanding any person therein named;

(a) to appear at the time and place mentioned therein:

(b) to testify to all matters within his knowledge relative to the subject-matter of an investigation; and

(c) to bring and produce any document, book or paper that the person has

7. Pour les besoins de l'enquête, les commissaires peuvent:

> a) visiter tout bureau ou établissement public, avec droit d'accès dans tous les locaux:

b) examiner tous papiers, documents, pièces justificatives, archives et registres appartenant à ce bureau ou établissement:

c) assigner devant eux des témoins et les contraindre à déposer oralement ou par écrit sous la foi du serment, ou d'une affirmation solennelle si ceux-ci en ont le droit en matière civile;

d) faire prêter serment ou recevoir une affirmation solennelle, S.R., ch. I-13, art 7

8.(1) Les commissaires peuvent convoquer des témoins, au moyen d'assignations ou d'autres formes de convocation signées de leur main leur enjoignant de

a) comparaître aux date, heure et lieu indiqués;

b) témoigner sur tous faits connus d'eux se rapportant à l'enquête:

 produire tous documents, livres ou pièces, utiles à l'enquête, dont ils ont la

in his possession or under his control relative to the subject-matter of the investigation.

(2) A person may be summoned from any part of Canada by virtue of a subpoena, request or summons issued under subsection (1).

(3) Reasonable travel expenses shall be paid at the time of service of a subpoena, request or summons to any person summoned under subsection (1), R.S., c. 1-13, s. 8.

9.(1) In lieu of requiring the attendance of a person whose evidence is desired, the commissioners may, if they deem it advisable, issue a commission or other authority to any officer or person named therein, authorizing the officer or person to take the evidence and report it to the commissioners.

(2) An officer or person authorized under subsection (1) shall, before entering on any investigation, be sworn before a justice of the peace faithfully to execute the duty entrusted to the officer or person by the commission, and, with regard to the taking of evidence, has the powers set out in subsection 8(1) and such other powers as a commissioner would have had if the evidence had been taken before a commissioner, R.S., c. 1-13, s. 9.

10. (1) Every person who is liable, on summary conviction before any police or stipendiary magistrate, or judge of a superior or county court, having jurisdiction in the county or district in which that person resides, or in which the place is situated at which the person was required to attend, to a fine not exceeding four hundred dollars.

(a) being required to attend in the manner provided in this Part, fails without valid excuse, to attend accordingly.

(b) being commanded to produce any document, book or paper, in his possession or under his control, fails to produce the same.

(c)

refuses to be sworn or to affirm, or

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possession ou la responsabilité.

(2) Toutes les formes de convocation visées au paragraphe (1) ont effet sur tout le territoire canadien.

(3) Toute personne assignée reçoit, au moment de la signification de la convocation, une indemnité pour les frais qu'entraînera son déplacement. S.R., ch. 1-13, art. 8.

9.(1) S'ils le jugent à propos, les commissaires peuvent, au lieu de faire comparaître devant eux la ou les personnes dont ils souhaitent entendre le témoignage, commettre par commission rogatoire ou quelque autre forme de délégation le fonctionnaire désigné par celle-ci, ou toute autre personne expressément nommée, pour recueillir les dépositions et leur en faire rapport.

(2) Avant d'entreprendre l'enquête, la personne commise au titre du paragraphe (1) prête devant un juge de paix le serment d'exécuter fidèlement la mission qui lui est confiée. Elle est investie, pour recueillir les témoignages, des pouvoirs d'un commissaire, notamment de ceux qui sont énoncés au paragraphe 8(1) S.R., ch, I-13, art, 9.

10. (1) Encourt une amende maximale de quatre cents dollars, sur déclaration de culpabilité par procédure sommaire devant un magistrat de police, un magistrat stipendiaire, un juge de cour supérieure ou un juge de cour de comté ayant compétence dans le ressort soit de sa résidence, soit du lieu d'audition, quiconque:

> a) sans motifs légitimes, ne se présente pas bien qu'ayant été assigné à comparaître conformément à la présente partie;

> b) ne produit pas les documents, livres ou pièces en sa possession ou sous sa responsabilité qu'il a reçu l'ordre de produire;

> c) refuse de préter serment ou de faire une affirmation solennelle;

(d) refuses to answer any proper question put to him by a commissioner, or other officer or person referred to in section 9.

(2) For the purposes of this Part, a judge of a superior or county court referred to in subsection (1) shall be a justice of the peace, R.S., c. 1-13, s. 10.

11.(1) The commissioners, whether appointed under Part 1 or under Part II, may if authorized by the commission issued in the case, engage the services of

> (a) such accountants, engineers, technical advisers or other experts, clerks, reporters and assistants as they deem necessary or advisable; and

(b) counsel to aid and assist the commissioners in an inquiry

(2) The commissioners may authorize and depute any accountants, engineers, technical advisers or other experts, the services of whom are engaged under subsection (1), or any other qualified persons, to inquire into any matter within the scope of the commission as may be directed by the commissioners.

(3) The persons deputed under subsection (2), when authorized by order in council, have the same powers as the commissioners have to take evidence, issue subpoenas, enforce the attendance of witnesses, competithem to give evidence, and otherwise conduct the inquiry.

(4) The persons deputed under subsection (2) shall report the evidence and their findings, if any, thereon to the commissioners, R.S. c. 1-13, s. 11.

12. The commissioners may allow any person whose conduct is being investigated under this Act, and shall allow any person against whom any charge is made in the course of an investigation, to be represented by counsel, R.S., c. 1-13, s. 12.

d) refuse de répondre aux questions régulières que lui pose un commissaire ou la personne commise à cet effet.

(2) Le juge de cour supérieure ou de cour de comté exerce, pour l'application de la présente partie, les attributions d'un juge de paix. S.R., ch. 1-13, art, 10.

11.(1) Les commissaires, qu'ils soient nommes sous le régime de la partie I ou de la partie II, peuvent, s'ils y sont autorisés par leur commission, retenir les services:

> a) des experts - comptables, ingénieurs, conseillers techniques ou autres -, greffiers, rapporteurs et collaborateurs dont ils jugent le concours utile;

b) d'avocats pour les assister dans leur enquête.

(2) Les commissaires peuvent - selon les modalités qu'ils fixent - déléguer aux experts qu'ils engagent ou à d'autres personnes qualifiées toute partie d'une enquête relevant de leur commission.

(3) La délégation confère, lorsqu'elle est autorisée par décret, les pouvoirs des commissaires en ce qui touche le recueil de témoignages, la délivrance des assignations, la contrainte à comparution et à déposition et, de façon générale, la conduite de l'enquête.

(4) Les délégués font rapport aux commissaires des témoignages recueillis ainsi que de leurs éventuelles conclusions sur la question étudiée. S.R., eh. 1-13, art. 11.

12. Les commissaires peuvent autoriser la personne dont la conduite fait l'objet d'une enquête dans le cadre de la présente loi à se faire representer par un avocat. Si, au cours de l'enquête, une accusation est portée contre cette personne, le recours à un avocat devient un droit pour celle-ci. S.R., ch. 1-13, art. 12.

13. No report shall be made against any person until reasonable notice has been given to the person of the charge of misconduct alleged against him and the person has been allowed full opportunity to be heard in person or by counsel, R.S., c. I-13, s. 13. 13. La rédaction d'un rapport défavorable ne saurait intervenir sans qu'auparavant la personne incriminée ait été informee par un préavis suffisant de la faute qui tui est imputée et qu'elle ait eu la possibilité de se faire entendre en personne ou par le ministère d'un avocat. S.R., ch. 1-13, art. 13

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Zinger Ivan (NHQ-OCI)

From: Sent: To: Cc: Subject: Zinger Ivan (NHQ-OCI) Wednesday, August 05, 2015 1:18 PM 'r@vpg.ca' brenda@vpg.ca RE: Christopher Robert Roy

Rob, two separate letters requesting the same info may be best. This will allow me to write the Office of the Privacy Commissioner with your specific case, and you will also get a response from the CSC. So, one addressed to Manuel and one addressed to Marie-Andrée with a cc to Howard.

Regards,

lvan

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 ivan.zinger@oci-bec.gc.ca

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From: Robert Roy [mailto:r@vpg.ca] Sent: Wednesday, August 05, 2015 12:50 PM To: Zinger Ivan (NHQ-OCI) Cc: brenda@vpg.ca Subject: RE: Christopher Robert Roy

Thank you Mr. Zinger; the letter is ready to go but procedurally should I address it to Marie-Andrée Drouin and copy Manuel Marques, yourself and Mr. Sapers or do 2 separate letters (one directly to you and one directly to Marie-Andreèe Drouin copying the other parties) – Would you like to see the draft before I send it –

"egards;

- Rob

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

From: Zinger Ivan (NHQ-OCI) [mailto:Ivan.Zinger@OCI-BEC.GC.CA] Sent: August 5, 2015 6:29 AM To: <u>r@vpg.ca</u> Subject: RE: Christopher Robert Roy

Mr. Roy:

Sorry for the delayed response. Here are the coordinates. Please send the same request for information (pursuant to the Privacy Act) to both CSC and us. Many thx. Ivan

Correctional Service of Canada Marie-Andrée Drouin Access to Information and Privacy Coordinator Sir Wilfrid Laurier Building 340 Laurier Avenue West Ottawa, Ontario K1A 0P9 Telephone: 1-844-757-8031 Facsimile: 613-995-4412 csc.atip-aiprp.scc@csc-scc.gc.ca

Manuel Marques

Office of the Correctional Investigator Bureau de l'enquéteur correctionnel Director, Corporate Services and Planning/Chief Financial Officer Directeur, services corporatifs et de la planification/Premier dirigeant des finances P.O.Box 3421 / CP 3421 Station "D" Ottawa, Ontario K1P 6L4

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Invéstigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 ax/Télécopieur: (613) 990-9091 van.zinger@oci-bec.qc.ca

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From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, August 04, 2015 7:40 PM To: Zinger Ivan (NHQ-OCI) Subject: RE: Christopher Robert Roy

Hello Mr. Zinger; I have a draft of a letter prepared requesting document's. Can I get the appropriate contacts at Corrections Canada to email it to? I see Mr. Don Head is the commissioner but I don't know if that is the appropriate contact. I will of course copy Mr. Sapers.

Thanks,

Rob

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

From: Zinger Ivan (NHQ-OCI) [mailto:lvan.Zinger@OCI-BEC.GC.CA] Sent: July 29, 2015 1:39 PM To: r@vpg.ca Cc: brenda@vpg.ca; Sapers Howard (NHQ-OCI) <<u>Howard.Sapers@OCI-BEC.GC.CA</u>> Subject: RE: Christopher Robert Roy

Dear Ms and Mr. Roy,

Thank you for your email, dated July 14, 2015, to Mr. Howard Sapers, Correctional Investigator, as well as your subsequent emails.

First, I would like to offer you and your wife my sincere condolences for the loss of your son, Christopher Robert.

As you may know, the Office of the Correctional Investigator (OCI) is mandated by Part III of the Corrections and Conditional Release Act as an Ombudsman for federal offenders. As such, I want to assure you that all information or complaints received by our Office concerning federal offenders are thoroughly reviewed, investigated, and where necessary, recommendations are made to Correctional Service of Canada (CSC) for corrective measures. Having said this and as you can appreciate, we (as well as the CSC) are prevented from haring information about offenders who passed away as we must adhere to the provisions of the Privacy Act (we can only provide information if we have a signed release from an offender on file). The frustrations you are experiencing with the "system" are legitimate. Refusal to share information does appear to equate to a lack of openness, transparency and accountability. Furthermore, it fails to be responsive to the real needs of family members.

Let me recap what we have done so far and what we can do. Upon the death of your son, a Senior Investigator (SI) was immediately assigned and reviewed our databases. I can confirm that your son has not contacted our Office in the past. The SI also reviewed the CSC documentation in the Offender Management System and requested preliminary CSC reports regarding the tragic death of your son. The Warden's Situational Report and Observation Reports were carefully reviewed. Based on a review of these documents, the SI will raise any initial concern with the CSC Security Branch at National Head Quarters (NHQ) to ensure that the CSC National Board of Investigations (NBOI) addresses OCI concerns during its investigation. The CSC NBOI is a reasonable investigative process, but unfortunately it takes time to complete the investigation, and an action plan is generally not approved by CSC NHQ before a year has passed. Once the NBOI report is completed, you can file an access to information request with the CSC, but again our experience is that a lot of information will be exempted/redacted and most of this report will be blacked out. The CSC, by law, has to provide us a copy of the NBOI report. We will review this report and again flag any concerns and make recommendations accordingly. As you were told, down the road information will finally be shared via the Coroner's independent process, which can take place years after the actual death.

I understand that all of this is not satisfactory and I agree that the existing process leaves families in the dark for unreasonable periods of time. Many families are in need of timely and accurate information about what happened to their loved ones and can become sceptical of correctional authorities as the refusal to share information can raise legitimate suspicion. Families are too often hurt by the lack of information and a degree of closure or grieving can be unnecessarily delayed.

We are now consulting with the Office of the Privacy Commissioner (OPC) to see if some information could be released pursuant to the *Privacy Act* to you and other families in the same situation. We are in the process of drafting correspondence to the OPC to raise our concern about the process and the negative impact of not sharing some information with families. We will also examine other avenues to share information under the *Corrections and Conditional Release Act*.

I would also suggest that you call me at your convenience and I would be happy to discuss the above further.

Kind regards,

lvan

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 Ivan.zinger@oci-bec.gc.ca

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From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, July 28, 2015 10:28 AM To: Zinger Ivan (NHQ-OCI) Cc: <u>brenda@vpg.ca</u>; Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

Mr Zinger;

We greatly appreciate this. The highlighted questions are of the greatest so any information is appreciated.

.

Best Regards; Rob and Brenda Roy

المحجور والمراجع والمحمول والمحمد

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

From: Zinger Ivan (NHQ-OCI) [mailto:Ivan.Zinger@OCI-BEC.GC.CA] Sent: July 28, 2015 5:48 AM To: <u>r@vpg.ca</u> Cc: <u>brenda@vpg.ca</u>; Sapers Howard (NHQ-OCI) <<u>Howard.Sapers@OCI-BEC.GC.CA</u>> Subject: RE: Christopher Robert Roy

Mr. Roy:

The issues you raise are of grave concerns to us. Inquests by coroners and medical examiners are completed often years later, and families have often very limited information prior to the inquests due to privacy and access to information restrictions related to sharing of information. There are some systemic concerns and barriers that are not helpful to those who seek details about what happened and some degree of closure. We are still working on a preliminary response to you highlighting issues. I will get back to you this Wednesday.

Kind regards,

Ivan

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 'el/Tél: (613) 990-2690

Fax/Télécopieur: (613) 990-9091 ivan.zinger@oci-bec.gc.ca

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From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, July 28, 2015 1:08 AM To: Zinger Ivan (NHQ-OCI) Cc: brenda@vpg.ca; Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

Hello Mr. Zinger;

I received a call from the Coroner last Friday and he explained the process that will take place and it sounds thorough. I actually met him at the Hospital in Abbotsford upon Chris's passing. I am encouraged that we are given the opportunity to be involved in the investigation and we intend to take a very active part as we have much to contribute. The problem is the Coroner tells us the process will begin sometime next year which we find completely unacceptable given the circumstances. We thought there would be urgency given the seriousness.

Can you please confirm the earliest schedule of the investigation as you did mention you would make it a priority.

Thank you so much for your help and understanding.

Regards;

Rob and Brenda Roy

Vector Projects Group Lt 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

From: Zinger Ivan (NHQ-OCI) [mailto:Ivan.Zinger@OCI-BEC.GC.CA] Sent: July 14, 2015 6:46 PM To: Sapers Howard (NHQ-OCI) <<u>Howard.Sapers@OCI-BEC.GC.CA</u>>; <u>r@vpg.ca</u> Subject: Re: Christopher Robert Roy

Will do and make it a priority. Ivan

Lent from my BlackBerry 10 smartphone on the Rogers network.

From: Sapers Howard (NHQ-OCI) Sent: Tuesday, July 14, 2015 5:29 PM To: <u>r@vpg.ca</u> Cc: Zinger Ivan (NHQ-OCI) Subject: Re: Christopher Robert Roy

Dear Mr. And Mrs Roy. Please accept my most sincere condolences. I am very sorry for your loss. I have asked the OCI Executive Director, Dr. Ivan Zinger to assign an investigator to this matter and look into the questions you have raised. You will be hearing from my office. My best wishes to you and your family during this difficult time. Howard Sapers

From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, July 14, 2015 03:48 PM To: Sapers Howard (NHQ-OCI) Subject: Christopher Robert Roy

Hello Mr. Sapers;

Thank you for responding to my Linkedin request for your contacts.

Brenda and I are the parents of Christopher Robert Roy who took his own life at the Matsqui Institution early last month. Chris was in Solitary confinement at the time of his death and was in solitary for an extended period (almost 2 months) prior. We don't understand why he was in solitary in the first place as he was sent back to prison for breach of probation and he voluntarily turned himself in – seems harsh but there is likely more to it and we have to be prepared that we may not like what we find out.

We were communicating with Chris on a regular basis by phone almost daily until about 3 weeks prior to his death. He quit calling or communicating with us and others which we found very odd as my wife says the last conversation was a pleasant one. He quit calling his friends as well. While in solitary we detected he was becoming mentally unstable as was evident when he would call us.

As you can well understand we and his entire family are shocked and heartbroken to lose Chris and none of us believe he was capable of taking his own life. He deeply loved his family (especially his 2 daughters) and he has never hinted at suicide in the past – even in his darkest times. We are of the opinion that solitary confinement drove him crazy and brought him to a point where he could not rationalize. He had past substance addiction issues and this was at the root of his crimes but he was generally nonviolent.

Apparently the investigation has not begun and we are told it could take several months. It is of concern that Corrections investigates Corrections which seems in itself potentially biased. Our main concerns are:

- Why was he in solitary in the first place and why for so long ?
- What caused him to simply stop communicating with us was he stripped of this right to communicate by telephone?
- Did the institution do any psychological testing and was he properly evaluated and supervised while in solitary?
- Minor point is why it took the so long to get a hold of us? Found out the next morning

I don't know if there's anything you can do to help us but I just wanted to make you aware of our plight in dealing with this catastrophic situation for our family. Possibly some background info. but we do understand it's all a frustrating and time consuming process.

Thank you for your time and kind Regards;

Rob and Brenda Roy

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

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Pages 75 to / à 86 are duplicates sont des duplicatas

Zinger Ivan (NHQ-OCI)

From: Sent: To: Cc: Subject: Robert Roy [r@vpg.ca] Wednesday, July 29, 2015 5:10 PM Zinger Ivan (NHQ-OCI) brenda@vpg.ca; Sapers Howard (NHQ-OCI) RE: Christopher Robert Roy

Thank you Mr Zinger;

I will try contacting you by telephone later this week as I am travelling.

Regards;

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

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Let me recap what we have done so far and what we can do. Upon the death of your son, a Senior Investigator (SI) was immediately assigned and reviewed our databases. I can confirm that your son has not contacted our Office in the past. The SI also reviewed the CSC documentation in the Offender Management System and requested preliminary CSC reports regarding the tragic death of your son. The Warden's Situational Report and Observation Reports were carefully reviewed. Based on a review of these documents, the SI will raise any initial concern with the CSC Security Branch at National Head Quarters (NHQ) to ensure "hat the CSC National Board of Investigations (NBOI) addresses OCI concerns during its investigation. The SC NBOI is a reasonable investigative process, but unfortunately it takes time to complete the investigation, and an action plan is generally not approved by CSC NHQ before a year has passed. Once the NBOI report is completed, you can file an access to information request with the CSC, but again our experience is that a lot of information will be exempted/redacted and most of this report will be blacked out. The CSC, by law, has to provide us a copy of the NBOI report. We will review this report and again flag any concerns and make recommendations accordingly. As you were told, down the road information will finally be shared via the Coroner's independent process, which can take place years after the actual death.

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I would also suggest that you call me at your convenience and I would be happy to discuss the above further.

Kind regards,

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Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 Ivan.zinger@oci-bec.gc.ca

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From: Robert Roy [<u>mailto:r@vpg.ca</u>] Sent: Tuesday, July 28, 2015 10:28 AM To: Zinger Ivan (NHQ-OCI) Cc: <u>brenda@vpg_ca</u>; Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

Mr Zinger;

We greatly appreciate this. The highlighted questions are of the greatest so any information is appreciated.

Best Regards; Rob and Brenda Roy

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca_www.vpg.ca</u>

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Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 ivan.zinger@oci-bec.gc.ca

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Will do and make it a priority. Ivan

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5

Thank you for your time and kind Regards;

Rob and Brenda Roy

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Pages 92 to / à 100 are duplicates

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Zinger Ivan (NHQ-OCI)

From: Sent: To: Subject: Marques Manuel (NHQ-OCI) Tuesday, July 28, 2015 9:04 AM Zinger Ivan (NHQ-OCI) RE: Christopher Robert Roy

Ivan: the letter to the OPC, was that in the context of a Privacy Request, or was that a letter from the CI to the OPC?

Manuel Marques

Office of the Correctional Investigator Bureau de l'enquêteur correctionnel Director, Corporate Services and Planning/Chief Financial Officer Directeur, services corporatifs et de la planification/Premier dirigeant des finances P.O.Box 3421 / CP 3421 Station "D" Ottawa, Ontario K1P 6L4 (613) 991-9002

From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 28, 2015 8:53 AM To: McCann Josee (NHQ-OCI); Marques Manuel (NHQ-OCI) Cc: Sapers Howard (NHQ-OCI) Subject: FW: Christopher Robert Roy

Josée: Please see below. We need a response soon, which will include details about our consultation with both CSC and the Office of the Privacy Commissioner.

Manuel: I want to see the letter to the OPC with the info package. It should contain emails below and the Warden situational report. This is important.

Merci.

lvan

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 ivan.zinger@oci-bec.gc.ca

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From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 28, 2015 8:48 AM To: 'r@vpg.ca' Cc: <u>brenda@vpg.ca</u>; Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

Mr. Roy:

The issues you raise are of grave concerns to us. Inquests by coroners and medical examiners are completed often years later, and families have often very limited information prior to the inquests due to privacy and access to information restrictions related to sharing of information. There are some systemic concerns and barriers that are not helpful to those who seek details about what happened and some degree of closure. We are still working on a preliminary response to you highlighting issues. I will get back to you this Wednesday.

Kind regards,

lvan

Ivan Zinger, J.D., Ph.D. Executive Director and General Counsel/ Directeur exécutif et avocat général Office of the Correctional Investigator, Government of Canada/ Bureau de l'enquêteur correctionnel, Gouvernement du Canada P.O. Box 3421, Station "D", Ottawa, ON K1P 6L4/ CP 3421, Succursale "D", Ottawa, ON K1P 6L4 Tel/Tél: (613) 990-2690 Fax/Télécopieur: (613) 990-9091 ivan.zinger@oci-bec.gc.ca

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From: Robert Roy [mailto:r@vpg.ca]
ent: Tuesday, July 28, 2015 1:08 AM

To: Zinger Ivan (NHQ-OCI) Cc: <u>brenda@vpg.ca;</u> Sapers Howard (NHQ-OCI) Subject: RE: Christopher Robert Roy

Hello Mr. Zinger;

I received a call from the Coroner last Friday and he explained the process that will take place and it sounds thorough. I actually met him at the Hospital in Abbotsford upon Chris's passing. I am encouraged that we are given the opportunity to be involved in the investigation and we intend to take a very active part as we have much to contribute. The problem is the Coroner tells us the process will begin sometime next year which we find completely unacceptable given the circumstances. We thought there would be urgency given the seriousness.

Can you please confirm the earliest schedule of the investigation as you did mention you would make it a priority.

Thank you so much for your help and understanding.

Regards;

Rob and Brenda Roy

Vector Projects Group Lt 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

From: Zinger Ivan (NHQ-OCI) [mailto:Ivan.Zinger@OCI-BEC.GC.CA] Sent: July 14, 2015 6:46 PM To: Sapers Howard (NHQ-OCI) <<u>Howard.Sapers@OCI-BEC.GC.CA</u>>; <u>r@vpg.ca</u> Subject: Re: Christopher Robert Roy

Will do and make it a priority. Ivan

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sapers Howard (NHQ-OCI) Sent: Tuesday, July 14, 2015 5:29 PM To: <u>r@vpg.ca</u> Cc: Zinger Ivan (NHQ-OCI) Subject: Re: Christopher Robert Roy

Dear Mr. And Mrs Roy. Please accept my most sincere condolences. I am very sorry for your loss. I have asked the OCI Executive Director, Dr. Ivan Zinger to assign an investigator to this matter and look into the questions you have raised. You will be hearing from my office. My best wishes to you and your family during this difficult time. Howard Sapers

From: Robert Roy [mailto:r@vpg.ca] Sent: Tuesday, July 14, 2015 03:48 PM To: Sapers Howard (NHQ-OCI) Subject: Christopher Robert Roy

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We were communicating with Chris on a regular basis by phone almost daily until about 3 weeks prior to his death. He quit calling or communicating with us and others which we found very odd as my wife says the last conversation was a pleasant one. He quit calling his friends as well. While in solitary we detected he was becoming mentally unstable as was evident when he would call us.

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Thank you for your time and kind Regards;

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Zinger Ivan (NHQ-OCI)

From: Sent: To: Cc: Subject: Robert Roy [r@vpg.ca] Wednesday, July 15, 2015 10:59 AM Zinger Ivan (NHQ-OCI); Sapers Howard (NHQ-OCI) brenda@vpg.ca RE: Christopher Robert Roy

Thanks for this Mr. Zinger - Rob

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> www.vpg.ca

From: Zinger Ivan (NHQ-OCI) [mailto:Ivan.Zinger@OCI-BEC.GC.CA] Sent: July 14, 2015 6:46 PM To: Sapers Howard (NHQ-OCI); <u>r@vpg.ca</u> Subject: Re: Christopher Robert Roy

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From: Sapers Howard (NHQ-OCI) Sent: Tuesday, July 14, 2015 5:29 PM To: <u>r@vpg.ca</u> Cc: Zinger Ivan (NHQ-OCI) Subject: Re: Christopher Robert Roy

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Zinger Ivan (NHQ-OCI)

From: Sent: To: Subject: McCann Josee (NHQ-OCI) Wednesday, July 15, 2015 8:24 AM Boulais Jean-Frédéric (NHQ-OCI); Zinger Ivan (NHQ-OCI) Re: Fw: Christopher Robert Roy

Bonjour,

Amanda est en visite institutionnelle, je vais donc demander à un enquêteur présent au bureau de réviser le dossier et répondre aux questions soulevées par les parents. Je te donnerai un suivi, Ivan. Josee

. . . .

From: Boulais Jean-Frédéric (NHQ-OCI) Sent: Wednesday, July 15, 2015 07:31 AM To: Zinger Ivan (NHQ-OCI); McCann Josee (NHQ-OCI) Subject: Re: Fw: Christopher Robert Roy

Amanda et moi avons parlé avec Mr. Roy il y a quelques semaines.

Amanda prendra le relais avec plaisir, j'en suis certain.

De : Zinger Ivan (NHQ-OCI) Envoyé : Tuesday, July 14, 2015 09:45 PM À : McCann Josee (NHQ-OCI) Cc : Boulais Jean-Frédéric (NHQ-OCI) Objet : Fw: Christopher Robert Roy

Please follow up and make it a priority. Merci. Ivan

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sapers Howard (NHQ-OCI) <<u>Howard.Sapers@OCI-BEC.GC,CA</u>> Sent: Tuesday, July 14, 2015 5:29 PM To: <u>r@vpg.ca</u> Cc: Zinger Ivan (NHQ-OCI) Subject: Re: Christopher Robert Roy

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Zinger Ivan (NHQ-OCI)

From: Sent: To: Subject: Sapers Howard (NHQ-OCI) Tuesday, July 14, 2015 9:56 PM Zinger Ivan (NHQ-OCI) Re: Christopher Robert Roy

Thanks

From: Zinger Ivan (NHQ-OCI) Sent: Tuesday, July 14, 2015 09:46 PM To: Sapers Howard (NHQ-OCI); <u>r@vpg.ca</u> <<u>r@vpg.ca</u>> Subject: Re: Christopher Robert Roy

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Sent from my BlackBerry 10 smartphone on the Rogers network.

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2

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Zinger Ivan (NHQ-OCI)

From: Sent: To: Cc: Subject: Robert Roy [r@vpg.ca] Tuesday, July 14, 2015 5:46 PM Sapers Howard (NHQ-OCI) Zinger Ivan (NHQ-OCI); brenda@vpg.ca RE: Christopher Robert Roy

Mr. Sapers; Thank you so much for your quick response and action. We look forward to hearing further from your office and please make them aware that if they have any questions please email or call. My cell. Is

Regards;

-Rob and Brenda Roy

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca</u> <u>www.vpg.ca</u>

From: Sapers Howard (NHQ-OCI) [mailto:Howard.Sapers@OCI-BEC.GC.CA] Sent: July 14, 2015 2:29 PM To: r@vpg.ca Cc: Zinger Ivan (NHQ-OCI) Subject: Re: Christopher Robert Roy

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Pages 128 to / à 129 are duplicates

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Marquis Lucie (OCI-BEC)

From:	McCann Josee (NHQ-OCI)
Sent:	Wednesday, July 15, 2015 11:33 AM
To:	Vernier Mélanie (NHQ-OCI); Marquis Lucie (OCI-BEC)
Cc:	Kingsley Marie-France (NHQ-OCI)
Subject:	RE: Christopher Robert Roy

Certainement, je te tiens au courant. Josée

From: Vernier Mélanie (NHQ-OCI) Sent: Wednesday, July 15, 2015 11:01 AM To: McCann Josee (NHQ-OCI); Marguis Lucie (OCI-BEC) Cc: Kingsley Marie-France (NHQ-OCI) Subject: RE: Christopher Robert Roy

Excellent, merci Josee. J'aimerais faire partie de la distribution de l'information svp.

Mel

From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 8:00 AM To: Vernier Mélanie (NHQ-OCI); Marquis Lucie (OCI-BEC) Cc: Kingsley Marie-France (NHQ-OCI) Subject: RE: Christopher Robert Roy

Merci Mel. Compte tenu que tu as beaucoup de détenus sur ta liste à rencontrer, Lucie va réviser le dossier. Josée

From: Vernier Mélanie (NHO-OCI) Sent: Wednesday, July 15, 2015 10:51 AM To: McCann Josee (NHQ-OCI); Marquis Lucie (OCI-BEC) Cc: Kingsley Marie-France (NHQ-OCI) Subject: RE: Christopher Robert Roy

Bon matin Josee, just so I can provide a little info on this matter.

I have followed up with site on several occasions and as I reported to you coming back from Matsqui this case raises veral concerns at the institutional level. several concerns at the institutional level. on the matter as RDC has requested that they sign off on it before providing us with the final report. Maybe something we want to bring to lvan's attention should he want to contact them.

I can get you more info by end of day. I also know that Amanda and Jean-Fred were involved in this matter and that Amanda has had conversation with the family.

1

Mel

From: McCann Josee (NHQ-OCI) Sent: Wednesday, July 15, 2015 6:55 AM s.26

To: Marquis Lucie (OCI-BEC) Cc: Vernier Mélanie (NHQ-OCI); Kingsley Marie-France (NHQ-OCI) Subject: FW: Christopher Robert Roy Importance: High

Bonjour Lucie,

Mélanie est assignée à Matsqui mais est présentement en visite institutionnelle.

Pourrais-tu svp prioriser la demande d'Ivan et:

- M'envoyer un topo du dossier;
- Répondre aux questions soulevées par les parents;
- Vérifier DATIS (Jean-Fred et Amanda auraient parlé au détenu quelques semaines passées). Svp résumer les discussions et les démarches/actions entreprises pour adresser les plaintes du détenu.

Le tout par courriel afin que je puisse partager ton enquête avec Ivan.

Un gros merci,

Josée

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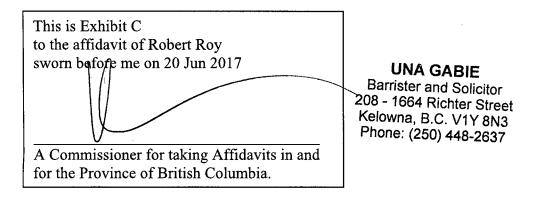
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Thank you for your time and kind Regards;

Rob and Brenda Roy

Rob Roy; President Vector Projects Group Ltd. 3 – 1414 Hunter Court, Kelowna BC, V1X 6E6 Tel. 250-763-1013 Fax 250-763-0734 Email: <u>r@vpg.ca_www.vpg.ca</u> True copy of the "Will Say" provided at the Coroner's inquest into my son's death in July of 2016.



Will Say of Robert Roy

Father of Deceased of Christopher Robert Roy

In Respect of an Inquest into the Circumstances of the Death of Christopher Roy While in Custody on or about June 2, 2015

Date: July 11, 2016

Inquest Date: July 18, 2016

Prepared by Bibhas D. Vaze, Counsel to Robert Roy

Our beloved son Christopher passed away at Abbotsford Hospital on June 2, 2015 at the age of 37.

I am 58 years of age and my wife, Brenda, gave birth to Chris when we were both 19 years of age. He was followed a year later by our daughter, Michelle. At the time I was undergoing training in construction engineering at the Northern Alberta Institute of Technology while my wife was working for the city of Edmonton, though she did take a period of leave for the birth of both of our children.

Both of our children had a stable, and what could be described as normal and happy existence in the early part of their lives, which was between Edmonton and Sherwood Park, Alberta. Both Brenda and I did very well at our employment and we utilized my construction abilities to very quickly start acquiring property and moving into stable and larger homes. By 1983 I started my own construction company and almost from the very beginning to the present day that company has been a success. Brenda eventually joined me in working in our businesss. We did all the things that normal families do – picnics, time spent on holidays with relatives and the grandparents, and Chris and I started going fishing together. He was a happy child, always smiling, laughing and doing the things normal, well-adjusted children do. His sister and he would get in the kinds of fights that children do, but as they got older they became close. Our family remained practicing Roman Catholics and we attended Church about a half dozen times a year.

As Chris became a little older, he began to play sports, of which I was the coach of many of his teams. His favorite was probably football, but be played some ice hockey as well while dabbling in a variety of other sports.

It was around the age of 9 or 10 that Chris started to experience some real difficulty in school. He just never liked school and had trouble focusing.

Eventually a counselor, and finally a doctor, suggested that he may have Attention Deficit Disorder, and he was prescribed Ritalin. From the beginning it was apparent that this drug was not good for Chris. It made him very quiet, slow, and low-energy, and this was very contrary to Chris' nature. After only about a month of taking Ritalin, Chris stopped taking it.

We continued as a happy family, doing the things that families do. Chris always had friends and he always got along well with people. Feeling that he could use some structure in his life and education, as he continued to struggle in school, in the 8th grade we sent Chris to a boarding school, St. Mary's. It was close enough that he could come home on weekends but stayed at the school during the week. St. Mary's was not a good experience for Chris. It was a very tough-love kind of place, and Chris later revealed that he had witnessed sexual abuse by the clergy against other children. In later years it was discovered that some of the Priests at the school had committed such acts and were tried for them. Chris never stated that he had been the victim of abuse and we cannot speculate on what may have happened to him.

By the time Chris was starting high school, we had relocated our family and our business to Kelowna, BC. In high school Chris continued to be gregarious and we continued to do things as a family. For the most part ours and Chris' existence remained a happy one. Chris continued to play sports occasionally and sporadically, though his interest had waned a little. One unfortunate incident did occur, however: at one point Chris and some of his friends stole a car and went joyriding, which later resulted in Chris getting a period of probation. And we though the probably had been smoking marijuana and involved in a little drinking while in high school, but nothing that seriously alarmed us. Chris also was steadily employed while in high school and in the years shortly after that, working on some of my business job sites, at ski resorts, and in restaurants.

By the end of high school, Chris had met his soul mate, Victoria. The moved back to Alberta, where Chris' grandparents were, and both began working. Life was good and the young couple worked hard. In 1998 their daughter, Ireland was born, and she was followed 4 years later by her sister, Sydney. By that time they were in Grand Prairie, Alberta, and Chris had excellent work in the oil patch, and we were advised that he was doing exceptionally well financially.

We only found out about 8-9 years ago that it was in Grand Prairie that life went seriously off the rails for Chris. Apparently he became heavily addicted to hard drugs while there, and things got so bad he was spending all his money on drugs and Victoria, as much as she loved him, had to kick him out. He showed up on our doorstep in Kelowna, and it was after that that we discovered how bad things really were. Chris tried rehabilitation a few times but relapsed and eventually things got so bad with him at home that we couldn't tolerate it any more, and he left home. His time after that was a stream of addictive behavior and a revolving door in and out of prison, as he committed crimes to support his addiction.

Even though things were bad for Chris there remained the good man in him, coming out of him all the time even though much of the time this was obscured by his addiction. He loved his kids and talked to them or saw them whenever he could. Even though he was separated from his wife, she remained his very best friend, and up until the very end he still talked to her every day, including while in prison. He also continued to show us love and called us all the time while he was in prison, and even when he was going through the worst of times. He showed love to his sister and her children, as he always had before. All his life he was surrounded by friends and remained in touch with them during his time on the street or in prison. Many of them lent a helping hand to him in his bad times, and they were all present at his memorial when we said goodbye to him.

We were aware that on Chris' last release into the community he had gone to a halfway house in Victoria. Chris did not report this as helpful to him. He said the halfway house was full of drugs and all sorts of awful stuff, and he didn't think that it would help him stay clean or in his rehabilitation. Chris' primary motivation in the community was to work with Foundation House, a facility in Victoria where he could work on his addiction rehabilitation and where there was a community of support and fellowship for him. From everything I know, Chris had done very well with Foundation House; the workers there spoke very highly of everything he had done to help them, and they were quite distressed at his passing. They held their own memorial for him when he died and people spoke with great love for him and the help and loyalty he gave to others.

Eventually Chris disappeared for a few days –which had all of us extremely worried- and eventually we understood he turned himself in and was returned to custody. To our knowledge there was no suggestion that Chris had committed any new criminal offences while he had disappeared, but his parole was suspended anyway. Chris called us immediately and for several weeks spoke to us as well as Victoria, his friend Dale, and others, every day or almost every day. We were very worried as we knew Chris was in segregation and every week he would tell us he should be out by the end of the week, and every week it did not happen.

May 10 or 11 was my last conversation with Chris. It was not a good conversation, but it wasn't a bad one either, we just didn't really get to talk much, and I still regret that that was the last time I spoke with him. Inexplicably after that, however, Chris did not call us again. Apparently he didn't call anybody else either, including his wife and kids. This was very very strange for someone who till then had called us every day. I know that he was very unhappy about his situation in segregation and it had begun to knaw at him.

The next word I had was from the Chaplain at Matsqui who told me that Chris was in hospital and things were not good. I immediately drove to Abbotsford while my wife was going to follow. There was a nurse at Abbotsford named Mark

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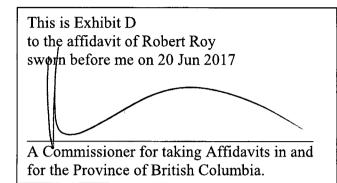
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who was extremely helpful and guided me through everything, including what to expect. When I arrived it was apparent that Chris was in an extremely bad state and it was not expected that he would survive. I was completely messed up by this and went to the nearest Church. The Priest there was very helpful and we went and administered the final sacrament to Chris. Sometime after that, Chris was declared brain-dead and his mother and sister arrived very shortly after that.

I am extremely hurt by Chris' death and I would like to see some answers as to why this happened. Despite all his problems, I know Chris loved his children as well as so many others in his life, and he wanted to continue to be around them and live to enjoy their company. I feel extremely let down as I truly believe Chris never would have taken his own life if not for the difficult situation he was placed in, including being in segregation for several weeks.

Robert Roy

True copy of the findings of the jury with respect to the inquest held in relation to Chris.



UNA GABIE Barrister and Solicitor 208 - 1664 Richter Street Kelowna, B.C. V1Y 8N3 Phone: (250) 448-2637



Ministry of Public Safety and Solicitor General

¹ File No. 2015-0378-0097

Province of British Columbia

VERDICT AT CORONERS INQUEST

FINDINGS AND RECOMMENDATIONS AS A RESULT OF THE CORONER'S INQUEST PURSUANT TO SECTION 38 OF THE CORONERS ACT, [SBC 2007] C 15, INTO THE DEATH OF

ROY		Christopher Robert			
SURNAME	na bada a manari anaka si shifa dadi shekata da ani yanga da	n en sel ga vigan s cannin ne gen international e gen an anna a an a' anna an an a	G	IVEN NAMES	penda hitan manageta nya manageta a tanàna mandritra dia mandritra dia mandritra dia mandritra dia mandritra di
An Inquest was held at <u>Coro</u>			· · · <u> </u>	Burnaby	1
before: Mr. John Knox		**************************************	g Coroner.		<u> </u>
into the death of <u>Roy</u> (Las	t Name)	Christopher (First Name)	Robert (Middle Name)	37 (Age)	🛛 Male 🔲 Femal
The following findings were mad	e:			١	
Date and Time of Death:	e 3, 2015			at 18:49	1
	otsford Regional	Hospital 32900 M		Abbotsford, Municipality/Pr	
Medical Cause of Death:					
(1) Immediate Cause of Death:	a) Anoxic br	ain injury			
	Due to or as a	consequence of			
Antecedent Cause if any:	b) Asphyxia		· .		
	Due to or as a	consequence of			
Giving rise to the immediate cause (a) above, <u>stating</u> <u>underlying cause last.</u>	c) Hanging				·
(2) Other Significant Conditions Contributing to Death:	м			٩	
Classification of Death:	Accidental	Homicide	🗌 Natural 🛛 S	uicide 🔲	Undetermined
Classification of Death: The above verdict certified by the		Homicide	🗋 Natural 🛛 S July	uicide 🔲	Undetermined



Ministry of Public Safety and Solicitor General File No. 2015-0378-0097

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Province of British Columbia

File NO. 2013-0378 00.

VERDICT AT CORONERS INQUEST

VERDICI AT CORONERS INQUEST

FINDINGS AND RECOMMENDATIONS AS A RESULT OF THE CORONER'S INQUEST PURSUANT TO SECTION 38 OF THE CORONERS ACT, [SBC 2007] C 15, INTO THE DEATH OF

ROY	Christopher Robert
Surname	GIVEN NAMES

Pursuant to Section 38 of the Coroners Act, the following recommendations are forwarded to the Chief Coroner of the Province of British Columbia for distribution to the appropriate agency:

JURY RECOMMENDATIONS:

Government of Canada:

- To bring forward meaningful discussion and debate into the House of Commons with respect to legislated caps on the length of time inmates can be held in segregation, and prohibitions against placing inmates in segregated custody who are known to have mental health issues or histories of self-harming behaviours.
- 2. Immediately makes it policy to adopt the United Nations recommended guidelines on solitary confinement and segregation.

To Correctional Service Canada:

- 1. CSC implement the recommendations (that are not already implemented) from the Board of Investigation into the Death of an Inmate at Matsqui Institution June 3, 2015, within 90 days.
- CSC revise policy to increase the frequency of unit cell checks and increase staffing as necessary to achieve this. Cell checks should be staggered at unpredictable intervals to minimize inmate self-harm opportunities.
- 3. CSC have a dedicated roster for segregation to facilitate more continuity and communication between inmate and staff. When a member of this roster is coming back from a leave, they must be given sufficient time to confer with their replacement, to review events that transpired during the leave.
- 4. Segregation roster should include a full time Registered Psychiatric Nurse.
- 5. Take the steps to improve the availability of on-site psychiatric service at all institutions.
- 6. Psychiatrists should be retained to conduct comprehensive mental health assessments of segregated inmates at regular interval, and should also participate in all segregation reviews board meetings pertaining to those inmates.
- 7. Revise policy to increase daily yard time offered to segregation inmates, and increase staffing as necessary to achieve this.
- 8. Focus mental health training to the dedicated staff working in segregation.
- 9. Regular scenario training to prepare for possible future events, with the view to improving response times.
- 10. Engineering solutions at national level to improve safety in all cells.
- Inmates be allowed to have their segregation report reviewed by an entity independent of CSC and that inmates be given sufficient time and a private place to review and understand all documents related to their incarceration.
- 12. Ensure all temporary detainment inmates have the means to access trauma-informed mental health and abuse treatment programs on an interim basis prior to their eventual institution placements.
- 13. Ensure that all segregation inmates have the means to access specialized one on one, trauma-informed mental health and substance abuse treatment program.
- 14. Retain the expertise of external advisory panels to conduct regional assessments of the quality and availability of mental health services and programming. Specific focus should be given to identifying and eliminating barriers to treatment for inmates of all categories and security classifications. These advisory panels should be comprised of registered psychiatrists, psychologists, and other accredited mental health practitioners.



Ministry of Public Safety and Solicitor General File No. 2015-0378-0097

Province of British Columbia

VERDICT AT CORONERS INQUEST

FINDINGS AND RECOMMENDATIONS AS A RESULT OF THE CORONER'S INQUEST PURSUANT TO SECTION 38 OF THE CORONERS ACT, [SBC 2007] C 15, INTO THE DEATH OF

ROY	Christopher Robert
Surname	Given Names

15. The findings of these advisory panels should form the basis of future mental health strategic planning and policy.

16. Revise policy to ensure that any inmate held in segregation more than 4 days is provided TVs, books, or other safe and reasonable distractions, for the betterment of their mental health.

17. All control posts in every unit be equipped with an AED, a bag valve mask, and other items appropriate for an interim response to a potentially fatal self-harm incident. These items should be stored together in a bag or kit that can be brought to the scene.

18. Request the Commissioner of Corrections Canada and/or the Regional Manager of Tech services and Facilities in Ottawa that more power be given to Wardens to allocate budgets to where they are needed, pertaining to their particular institution's needs.

19. Review the funding formulas to allow hiring and maintaining mental health staff; especially psychiatric doctors.

20. The Offender Management System should be easily accessible by all authorized staff and should contain all inmates' files and paperwork.

 Provide a unit within the institution to house inmates who have specific needs that cannot be met in general population, with the view to eliminating or reducing the need for administrative segregation.

- 22. That CSC create a role akin to a family liaison to assist with timely and meaningful communication at such time an inmate has been hospitalized with a serious injury or medical condition.
- 23. That all recommendations arising from this inquest and other processes which examine conditions and events at correctional institutions be taken seriously.

This document has been prepared pursuant to the authority of the Chief Coroner as provided in Section 53 (2) (e) of the Coroners Act, [SBC 2007] C 15. Updated May 14, 2015

No. S-150415 Vancouver Registry

IN THE SUPREME COURT OF BRITISH COLUMBIA

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BETWEEN:

BRITISH COLUMBIA CIVIL LIBERTIES ASSOCIATION and THE JOHN HOWARD SOCIETY OF CANADA

PLAINTIFFS

AND:

ATTORNEY GENERAL OF CANADA

DEFENDANT

AND:

WEST COAST WOMEN'S LEGAL EDUCATION AND ACTION FUND and CRIMINAL DEFENCE ADVOCACY SOCIETY

INTERVENORS

AFFIDAVIT

Farris, Vaughan, Wills & Murphy LLP

PO Box 10026, Pacific Centre South 25th Floor, 700 West Georgia Street Vancouver BC V7Y 1B3 Tel: 604.684.9151 / Fax: 604.661.9349 File No. 36717-1